

**AOG FMS Panel Maturity Model**

Costs reducing through reduction of Reactive works and increased PPM

Increased maturity through knowledge, systems and best practice

**Limited State**

- Lack of portfolio knowledge
- Poor understanding of assets
- No condition assessments
- Mostly Reactive, little PPM
- Few systems and processes
- Lack of AOG standards
- Low levels of reporting
- High Health and safety risk

**Strategy Implementation**

- Data gathering period (assets & processes, condition reporting)
- Agency requirements defined
- Implementation of FM contract
- Move to less Reactive work and more PPM
- Asset life cycle strategy implementation
- Increased amount and accuracy of reporting
- Improved Health and safety risks

**Optimisation**

- Agency PPM increasing
- Greater understanding of assets and life cycle strategies
- Lower costs due to less reactive works
- Optimisation of agency portfolios
- Improved future planning
- Improved reporting from better knowledge base
- Lower health and safety risks

**Maturity**

- Thorough understanding of portfolio and assets
- Optimum levels of PPM works
- Advanced levels of reporting
- Fine-tuned systems and processes
- Evidence based decision making & budgeting
- Ability to benchmark
- Continuous improvement environment
- Advanced health and safety systems, reducing risk further

**Starting Point**

**1 -2 Years**

**3 – 5 Years**

**5 + Years**

