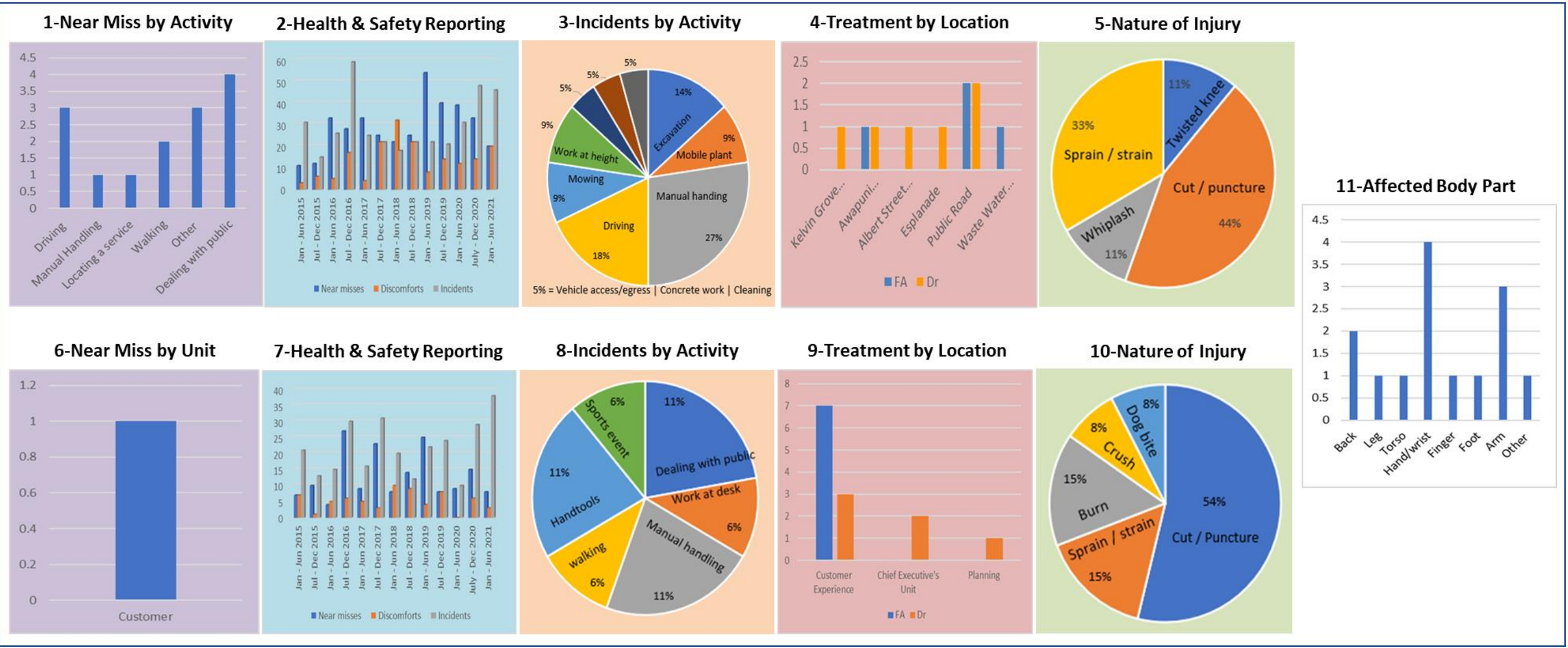


Health and Safety Quarterly Dashboard Report: April to June 2021

INFRASTRUCTURE



REST OF COUNCIL

CRITICAL RISKS

There have been 12 near miss incidents related to PNCC's critical risks in the last quarter:				
Working with mobile plant	1. Driving a UTE with a person in a trailer /Depot	Substandard behaviour	Management action / Addressed immediately with contractor	
	2. Cyclist was clipped by the PNCC UTE's wing mirror at a roundabout. The cyclist did not fall or get injured	Substandard driving	Management action: Reiterate drive defensively and keep aware of cyclist.	
	3. Branches flicked inside the low entry vehicle (LEV) through the open door but missed the operator. This can whip the face of anyone operating from that side	Substandard conditions	Management action: Reminded staff, drive around obstructions or move clear. Maintenance on kerbside trees and bushes is ongoing	
	4. The van was parked on the crest of a hill, and it slid down the hill and got bogged in	Substandard conditions	Management Action: Reminded staff not to enter reserves when there is or has recently been adverse weather conditions.	
	Member of public (MOP)	1. A dog chased a PNCC work doing a bond inspection, the owner called it back before possible injury	Employee training	Management action: Site visit training for the inspector - Animal control to provide
		2. After ticketing a vehicle, the owner was abusive and threw a stone at the PNCC vehicle	Substandard behaviour	Management action / SOP updated to clarify - if feeling unsafe decamp
3. After ticketing a vehicle 2 people ran from the house and threw stone at our vehicle		Substandard behaviour	Management action: additional training provided, and the SOP has been changed	
4. MOP was pointing, shouting at a PNCC worker and tried to grab her arm		Substandard behaviour	Escalated to the Risk and Resilience Manager.	
5. MOP – Three teenage boys pushed a worker into library		Substandard behaviour	Staff responded alerted by the noise. Police called. De-escalation training in place	
6. MOP disruptive behaviour / PNCC worker felt threatened		Substandard behaviour	Escalated to the Risk and Resilience Manager.	

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Member of public (MOP) continued	7. MOP standing over CAB receptionist / also yelling at another PNCC worker	Substandard behaviour	Escalated to the Risk and Resilience Manager.
	8. MOP – a group of youths were play fighting and generally harassing people (basketball event)	Substandard behaviour	Management action: Operational access and additional security measures put in place while problem exists

There have been 15 critical incidents related the last quarter:

Working at height	1. Jumped down from 1.8m height injured ankle	Substandard behaviour	Management action/ Reinforced safe access and egress must be used
	2. Palm tree throng puncture workers thigh. The contractor was operating from a cherry picker.	Inadequate standards	Management Action/ Review the risk and clarify in the pre-start
Excavation	1. Gas line struck (inadequate advice from technician)	Substandard advice	Management action: Identified decision options with galvanised steel pipelines
	2. Gas line struck (inadequate plans / lack of clarity on old gas lines/ poor judgement /process change management	Substandard conditions; Personal and job factors. Change management	Management Action. Emergency procedures actioned. The service provided called to repair the lateral. 2 staff were drug tested. Lessons gained through review of the investigation
Working with mobile plant	1. Diver reversed a mower onto a berm and hit a car	Substandard Act	Manager Action: Reinforced safe driving practice
	2. Driver hit a ditch on a ride on mower this resulted in whip lash to neck	Substandard condition	Management action: SOP reinforced. The ditch was filled in
	3. Driver reversed a truck into rubbish at a transfer station damaging hydraulic rams	Substandard behaviour	Manager Action: Driver education and awareness / also covered at toolbox talk
	4. Car rolled into a concrete gutter. The car was in neutral and hand brake was on when this occurred.	Substandard behaviour	Manager Action: Have the handbrake checked and reinforce safe driving practice
	5. When pulling out from a vehicle park the truck hit a car that was driving past	Substandard behaviour	Manager Action. Reinforce safe driving practice with the driver /and at toolbox talk
	6. Due to sun strike a car hit the front of our truck. The driver was turning into Ngaio St	Substandard condition	The driver of the car has admitted fault. Police number is PO4698510
	7. Forklift: The yellow bin slid off the forks and tipped upside down into the hook bin and some of the glass flicked out and across the yard into the adjacent car park. The restraining chain had not been engaged; operator said he forgot.	Substandard behaviour	Management action: Retraining of operator Supervisor will continue to monitor the operator
Member of public (MOP)	1. Female MOP stabbed another female MOP / Serious Lacerations (Wheelchair rugby event)	Substandard behaviour	Immediate medical attention and police response to the attack. Management action: Review emergency plan at Operations meeting. Basketball Manawatū has banned teenage spectators from its secondary school competition.
	2. Female MOP attacked another female MOP and big fight broke out (Basketball event)	Substandard behaviour	Police attended / additional access and security measure put in place while issue exists
	3. A PNCC workers was abused and threatened by a MOP. MOP resisted the police officer who arrived. (MOP was intimidation and resisting arrest)	Substandard behaviour Substandard conditions	Management action: Having a second person based at Ashhurst / Personal locator beacon / Training on how to reduce conflict / Worker relocated elsewhere for a short period of time.
	4. MOP –Two males fought for about a minute (age 18-25)	Substandard behaviour	Police were called. De-escalation training / procedures in place