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**PALMERSTON NORTH CITY COUNCIL**

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**MINUTES ATTACHMENTS**  
**ECONOMIC DEVELOPMENT**  
**COMMITTEE**

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**9AM, MONDAY 8 MAY 2017**  
CONVENTION CENTRE, 354 MAIN STREET  
PALMERSTON NORTH

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## **ECONOMIC DEVELOPMENT COMMITTEE MEETING**

8 May 2017

**7 Presentation - Pasifika Community Committee**

- |    |                                        |   |
|----|----------------------------------------|---|
| 1. | Presentation - Pasifika Community Ctte | 4 |
|----|----------------------------------------|---|

**5 Presentation - Palmeston North City Council**

- |    |                   |    |
|----|-------------------|----|
| 1. | Presentation PNCC | 13 |
|----|-------------------|----|



# central region pasifika thrive

Papaioea Pasifika Community Trust & Partnerships for the Future.

Tena koutou, talofa lava, kia orana, malo e lelei, malo ni, fakaalofa lahi atu, ni sa  
bula, halo olgeta, aloha, mauri & warm Pacific Greetings







papaioea pasifika community trust







# the people

- 2013
- 7% = Approx 296,000
- 2/3 Auckland
- Approx 7000 (8000) Wanganui, Rangitikei, Manawatu, Horowhenua
- 22.1 median age
- 43.5 transient
- 2038
- Approx 600,000
- 26 median age







## the home & education

- Home ownership
- 1986 - 2013
- Approx 50% - 28.4%
- Wealth & Health: Contribution
- Education 2013 (MPP Contemporary Pacific Status Report)
- 21.5 %
- 57% female across the island groups (except Samoa)
- Low education = Low Income, 2013 median \$19,700







## the opportunities

- Sort it Expo
- STEAM & Trades training
- Affirming Works
- Building Clever Companies & YES to Pasifika Enterprise
- Sport Manawatu
- CHP Regional Leadership & Navigate
- Regional Pasifika Thrive Festival
- Enterprise & Entrepreneurship - 57 potential 200+
- Koli Sewabu - Produce & Internships



# PNCC Online Consenting

Presentation to  
Economic Development Committee  
8 May 2017





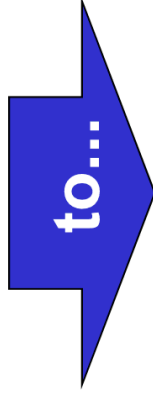
# What are we doing?

Moving from a paper-based manual system for processing building consents



End-to-end online system (online application & electronic processing)

- Charging customers for scan & print
- Linear process, constant handling of paper files during processing
- Difficult/costly to be transparent on performance



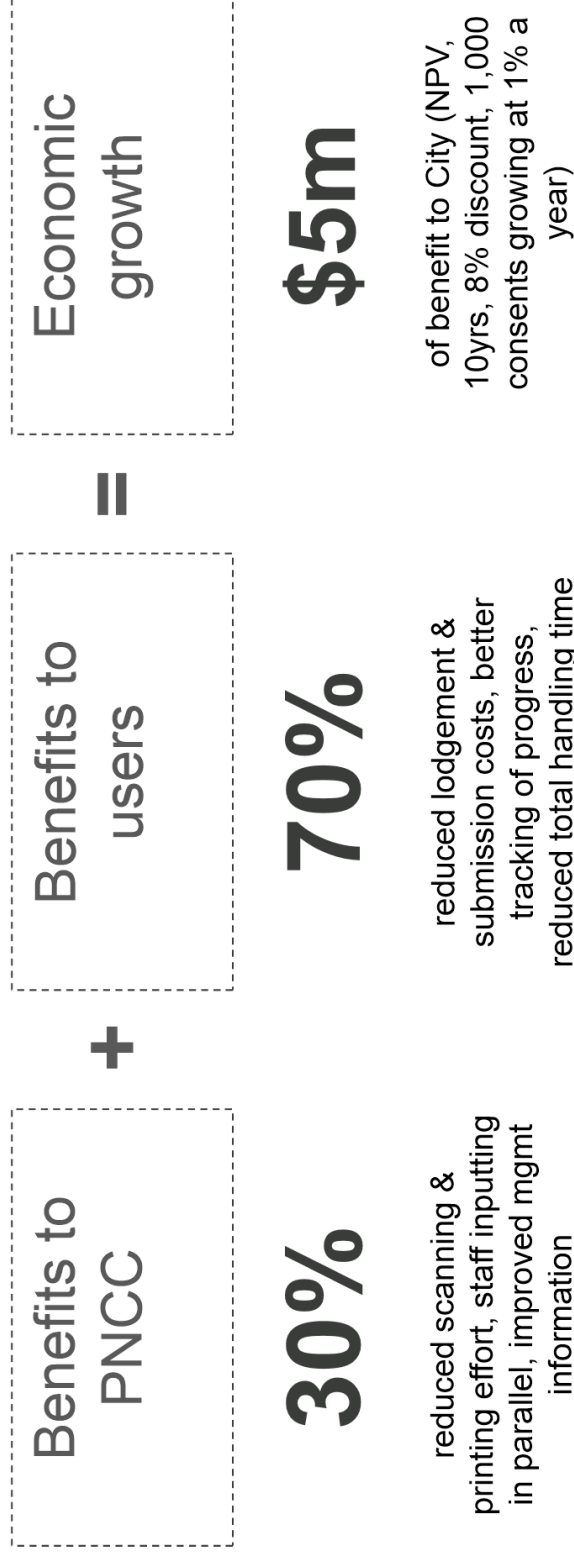
- Lodge a building consent application 24/7
- Users can track progress of their consents from their PC/device
- Real-time transparency of performance
- Cloud-based platform, all staff can work on consent at same time





# Why are we doing this?

## Crucial cogs in an economic machine







## Why are we doing this?

### Transforming the way we do things

- **Transform internal processes** – just shifting what we do now to online/electronic mode is not enough, must commit to doing things differently
- **Transform external processes** – harnessing information to help local industry improve is where the long-term gains are





## Who have we involved?

- **Industry Reference Group**  
Group of key group builders, construction firms and designers
- **Industry User Liaison Group**  
Group of high-consent application businesses (group builders, designers)



## Who is AlphaOne?

- Palmerston North-based building services firm developed the system
- Currently used by 7 local authorities, 3 others joining soon
- Nearly 15,000 consents used through system, representing \$7b of work
- Selwyn won SOLGM Local Government Excellence award and Supreme McGredy Winder award 2014 for transforming their service delivery using AlphaOne







# Front page customer view



Welcome to [UAT] Palmerston North City Council  
Online Consent Application System

I am a New User

Sign Up

I am an Existing User

Sign In

 Need Help?





# Customer portal

Customer Portal

Import Applications

Manage Applicants

Enter New Application

Incoming Emails

Incoming Portal Documents

Incoming Portal Communications

Search Applicants...

1

BCA Projects

My Projects

Unallocated Projects

All Projects

Multiproof Buildings

Historic Projects (CCC Issued)

Completed Jobs

Accounting

Booking Calendar

3

Search Project / Job

Q

Updates

Update AlphaOne Offline Inspection App to Version 2.1.0.0

1 April 2017, 1:27 am - Saturday

We are intending to release an update for the AlphaOne Offline Inspection App during this coming weekend (1-2 April 17)....

A blue horizontal bar with the Palmerston North City Council logo on the right. The logo consists of a stylized orange and white graphic of a bridge or wave, followed by the text "PALMERSTON NORTH CITY COUNCIL" in white capital letters.

PALMERSTON NORTH CITY COUNCIL

The Palmerston North City Council logo, featuring a stylized bridge or wave graphic in orange and white, with the text "PALMERSTON NORTH CITY COUNCIL" in black capital letters below it.

ITEM 5 - ATTACHMENT 1





Menu
App
Vet
VRFI
DC
RMA
PIM
Process
RFI
BC
CS
Inspect
IR
CCC
Communication
File Notes (6)
Files

Project Number: 160001 — 65 Broadway Avenue Palmerston North
Complexity: R2
CCC Application:
Open

Action
Allocate To
Documents

Go Back
BUILDING ACT – Main Building
Next

|                                                                                                                                                                                                                                                                                                                                                                                          |   |   |     |   |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---|-----|---|
| BC Complexity: Has the correct building complexity been allocated to this project?                                                                                                                                                                                                                                                                                                       | ✓ | ✗ | N/A | ! |
| Section 28 – Warning and Bans: In terms of section 28 of the Building Act, can the building consent authority exercise its powers to issue building consent and code compliance certificate for the building work relating to this building consent?<br><i>DO NOT select N/A for this question.</i>                                                                                      | ✓ | ✗ | N/A | ! |
| Section 36 – Development Contribution: Has a Development Contribution Notice been attached to the PIM?<br><i>Please select N/A if a Development Contribution Notice is not required to be issued.</i>                                                                                                                                                                                    | ✓ | ✗ | N/A | ! |
| Section 37 – Resource Consent: Has a Resource Consent Certificate (Form 4) been attached to the PIM?<br><i>Please select N/A if Resource Consent is not required.</i>                                                                                                                                                                                                                    | ✓ | ✗ | N/A | ! |
| Section 67 – 69 – Waiver / Modifications: Is adequate reasoning for request for waiver / modification provided and have associated legal obligations been satisfied?<br><i>Please select N/A if Waiver or Modification is not required.</i>                                                                                                                                              | ✓ | ✗ | N/A | ! |
| Section 71 – 74 – Natural Hazards: Have provisions of Section 71 been considered, and can building consent be granted?<br><i>MBIE has advised that seismic events do not fit within the definition of natural hazards.</i>                                                                                                                                                               | ✓ | ✗ | N/A | ! |
| Section 75 – 83 – More than 1 Allotment: Is the building constructed on more than one allotment?<br><i>Please select N/A if building work is only on one allotment.</i>                                                                                                                                                                                                                  | ✓ | ✗ | N/A | ! |
| Section 84 – 89 – Restricted Building Work: Has the applicable restricted building work been properly identified, and have the names of owner-builders, and/or licensed building practitioners that are supervising or carrying out such work been notified to the BCA?<br><i>Prompt</i>                                                                                                 | ✓ | ✗ | N/A | ! |
| Section 112 – Alterations to Buildings: If the proposal involves alteration to an existing building, then does the solution demonstrate on reasonable grounds that after alteration the building will comply, as nearly as is reasonably practicable with provisions that relate to:<br><i>Select N/A if the proposal is not an alteration to an existing building.</i><br><i>Prompt</i> | ✓ | ✗ | N/A | ! |
| Section 113 – Specified Intended Life: Is the specified intended life of the building less than fifty years?<br><i>Please select N/A if the specified intended life is fifty years or more.</i>                                                                                                                                                                                          | ✓ | ✗ | N/A | ! |





Application has been deleted successfully.

Apply for a Project Information Memorandum Only (PIM)

Apply for a new Building Consent (with or without a PIM)

Apply for an Amendment to Building Consent

Apply for a Code Compliance Certificate

Apply for a Certificate of Acceptance

Apply for an Exemption from the need for Building Consent

Apply for a new Multiproof Building

Upload Documents

Search by BC Number / Owner / Agent / Address

Go!

My Applications

Filter: All Applications

|                                                                           |         |     |            |    |    |             |     |        |
|---------------------------------------------------------------------------|---------|-----|------------|----|----|-------------|-----|--------|
| 93282578CN — 887 Main Street Roslyn Palmerston North 4414 — N/A — BC only |         |     |            |    |    |             |     |        |
| Application                                                               | Valuing | PIM | Processing | BC | CS | Inspections | CCC | Action |
| 93282568Q — N/A — N/A — BC only                                           |         |     |            |    |    |             |     |        |
| Application                                                               | Valuing | PIM | Processing | BC | CS | Inspections | CCC | Action |
| 912822450D — 8 mahhattan court 4414 — N/A — BC only                       |         |     |            |    |    |             |     |        |
| Application                                                               | Valuing | PIM | Processing | BC | CS | Inspections | CCC | Action |



Workload Reports

Current Monthly All Building Types All Complexities Agent name...

Monthly for All Building Types of All Complexities

Print view

|                                                                                                                        |                                                                                                            |                                                                                                       |                                                                                                        |
|------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <div><div>Awaiting Import</div><div>Total</div><div>0</div><div>Awaiting Import</div><div>Jun-16 to May-17</div></div> | <div><div>Emails</div><div>0</div><div>5 or less Working Days</div><div>Jun-16 to May-17</div></div>       | <div><div>Emails</div><div>0</div><div>6 or more Working Days</div><div>Jun-16 to May-17</div></div>  | <div><div>On VRFI</div><div>0</div><div>21 or more Working Days</div><div>Jun-16 to May-17</div></div> |
| <div><div>On VRFI</div><div>Total</div><div>4</div><div>Apps on VRFI</div><div>Jun-16 to May-17</div></div>            | <div><div>On VRFI</div><div>2</div><div>18 or less Working Days</div><div>Jun-16 to May-17</div></div>     | <div><div>On VRFI</div><div>0</div><div>11-15 Working Days</div><div>Jun-16 to May-17</div></div>     | <div><div>On VRFI</div><div>0</div><div>16-20 Working Days</div><div>Jun-16 to May-17</div></div>      |
| <div><div>PIM</div><div>Total</div><div>0</div><div>PIM Processing</div><div>Jun-16 to May-17</div></div>              | <div><div>PIM</div><div>0</div><div>18 or less Working Days</div><div>Jun-16 to May-17</div></div>         | <div><div>PIM</div><div>0</div><div>11-15 Working Days</div><div>Jun-16 to May-17</div></div>         | <div><div>PIM</div><div>0</div><div>16-20 Working Days</div><div>Jun-16 to May-17</div></div>          |
| <div><div>Unallocated</div><div>Total</div><div>1</div><div>Apps Unallocated</div><div>Jun-16 to May-17</div></div>    | <div><div>Unallocated</div><div>1</div><div>18 or less Working Days</div><div>Jun-16 to May-17</div></div> | <div><div>Unallocated</div><div>0</div><div>11-15 Working Days</div><div>Jun-16 to May-17</div></div> | <div><div>Unallocated</div><div>0</div><div>16-20 Working Days</div><div>Jun-16 to May-17</div></div>  |
| <div><div>Processing</div><div>Total</div><div>2</div><div>Apps on Processing</div><div>Jun-16 to May-17</div></div>   | <div><div>Processing</div><div>2</div><div>18 or less Working Days</div><div>Jun-16 to May-17</div></div>  | <div><div>Processing</div><div>0</div><div>11-15 Working Days</div><div>Jun-16 to May-17</div></div>  | <div><div>Processing</div><div>0</div><div>16-20 Working Days</div><div>Jun-16 to May-17</div></div>   |
| <div><div>On RFI</div><div>Total</div><div>2</div><div>RC Apps On RFI</div><div>Jun-16 to May-17</div></div>           | <div><div>On RFI</div><div>2</div><div>18 or less Working Days</div><div>Jun-16 to May-17</div></div>      | <div><div>On RFI</div><div>0</div><div>11-15 Working Days</div><div>Jun-16 to May-17</div></div>      | <div><div>On RFI</div><div>0</div><div>16-20 Working Days</div><div>Jun-16 to May-17</div></div>       |





# Councillors Report





## Where to next?

- Project progressing well however key challenges are sorting out integration issues
- Pilot is to be conducted with High Volume Users over the next few weeks
- Anticipate 90-95% of applicants will use this system within two years.
- Planned to go live 28 June 2017

