



PALMERSTON NORTH CITY COUNCIL

MINUTES ATTACHMENTS
COMMUNITY DEVELOPMENT
COMMITTEE

9AM, MONDAY 7 MAY 2018
COUNCIL CHAMBER, FIRST FLOOR, CIVIC ADMINISTRATION BUILDING
32 THE SQUARE, PALMERSTON NORTH

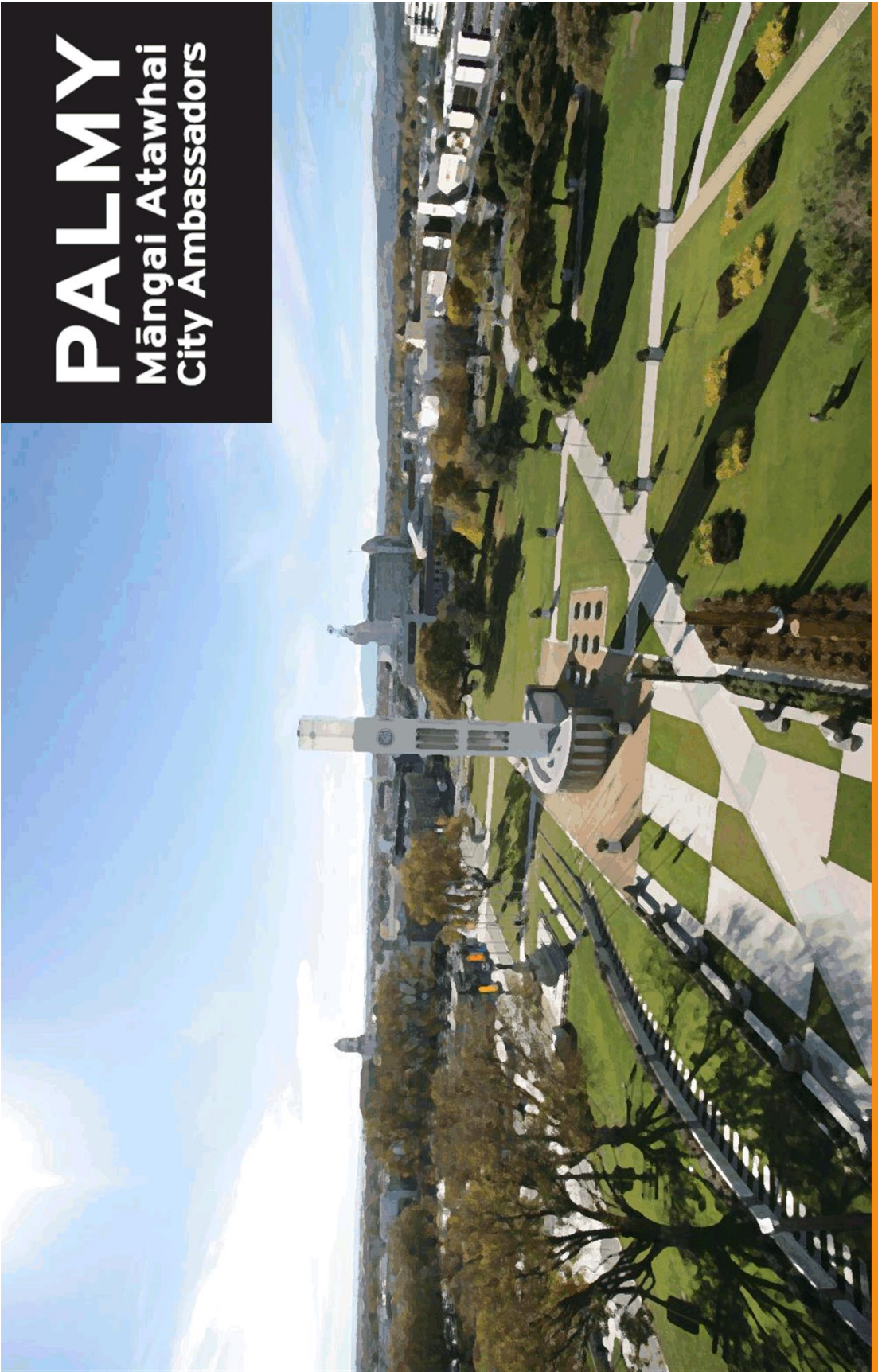
COMMUNITY DEVELOPMENT COMMITTEE MEETING

7 May 2018

7 Review of City Ambassadors Trial

1. Presentation - City Ambassadors Trial

4



Trial Summary :

PALMY Māngai Atawhai City Ambassadors

- We had individuals, Māngai Atawhai / City Ambassadors, roaming the Central Business District on Tuesday through Sunday from 11:00am to 5:30pm
- The Māngai Atawhai / City Ambassadors trial was contracted to the SafeCity Trust, and overseen by a steering group made up of Council staff and partners from the Palmerston North iSITE, and the New Zealand Police
- Trial ran for 13 weeks from start date of 12 December 2017 to 11 March 2018
- Positive and promising results have come out of reported data
- Trial ran within allocated budget (\$32,000)

Partners:



How did it go?

PALMY
Māngai Atawhai
City Ambassadors

Highlight Helping Someone: *helped an elderly lady find her grandson*

General Comments, Questions and Suggestions:
Spoke with lots of people about Speedway this weekend

General Comments, Questions and Suggestions:
lots of empty Alcohol bottles lying around.

Assist in CBD Time :	Types of assistance		
	Help out	Involved	Other
11:00-11:59	21	4	19
12:00-12:59	56	26	27
13:00-13:59	61	14	15
14:00-14:59	39	11	16
15:00-15:59	35	17	20
16:00-16:59	31	13	17
17:00-17:30	9	1	2

responded to a call from a store to assist a female in looking for her keys, unable to locate keys but retrieved details incase they showed up.

Elderly Gentlemen had fallen over, PMB21 stayed with him until vehicle arrived to pick him up.

informed of liquor ban area, was compliant at the time and then later he was yelling randomly to the public until he saw me and walked off.

(other) help a man find out what a certain tree was

Escorted an elderly couple from bus stop to Te Manawa

Woman fell off her bike outside Bethanys, PMB20 assisted her to her feet, called an ambulance as arm looked broken.

Man Drinking wine directly from bottle, informed of liquor ban, was compliant and put bottle in bin on rangitiki

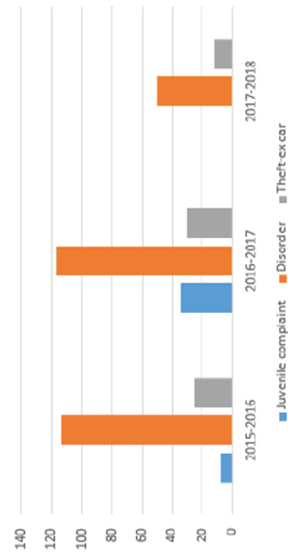
assisted shop owner with picking up fallen clothing rack



How did it go?

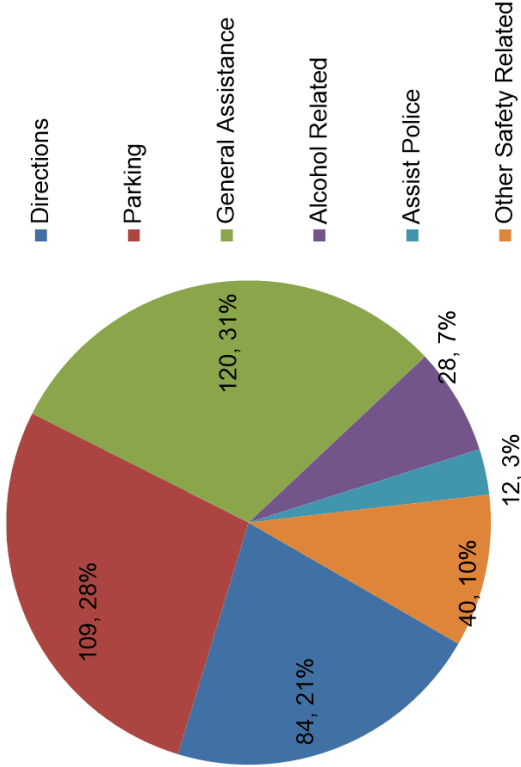


	15 Dec 2015- 11 Mar 2016	15 Dec 2016- 11 Mar 2017	15 Dec 2017- 11 Mar 2018
Juvenile Complaint	8	34	0
Disorder	114	117	50
Theft from cars	25	30	12

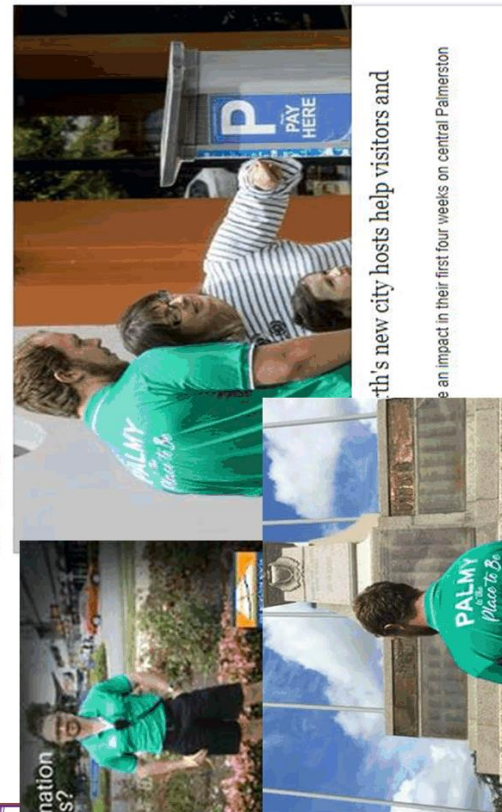


Data provided by New Zealand Police

Interaction Categories



How did it go?



City Ambassadors take to Palmerston North streets

Palmerston North's daytime City Ambassadors, or Mangai Ata...

www.stuff.co.nz

about 4 months ago · 62 shares

Palmerston North's new city hosts help visitors and

have an impact in their first four weeks on central Palmerston

Like Comment Share

33

Top comments

PALMY Māngai Atawhai City Ambassadors

Palmerston North City Council

18 January ·

Just some of the things our city ambassadors have done in their first four weeks on the job: comforted a woman after she fell off her bike, assisted police with a shoplifter, called in a car that had been reported stolen, helped rescue an injured duck and tracked a lost mobile phone, as well as helping with parking and directions. <https://www.stuff.co.nz/.../palmerston-norths-new-city-hosts-...>

Feedback and Learning

PALMY
Māngai Atawhai
City Ambassadors

