



PAPAIOEA
PALMERSTON
NORTH
CITY

PALMERSTON NORTH CITY COUNCIL

AGENDA MINUTES ATTACHMENTS COMMUNITY COMMITTEE

9:00 AM, WEDNESDAY 20 MARCH 2024

COUNCIL CHAMBER, FIRST FLOOR
CIVIC ADMINISTRATION BUILDING
32 THE SQUARE, PALMERSTON NORTH

COMMUNITY COMMITTEE MEETING

20 March 2024

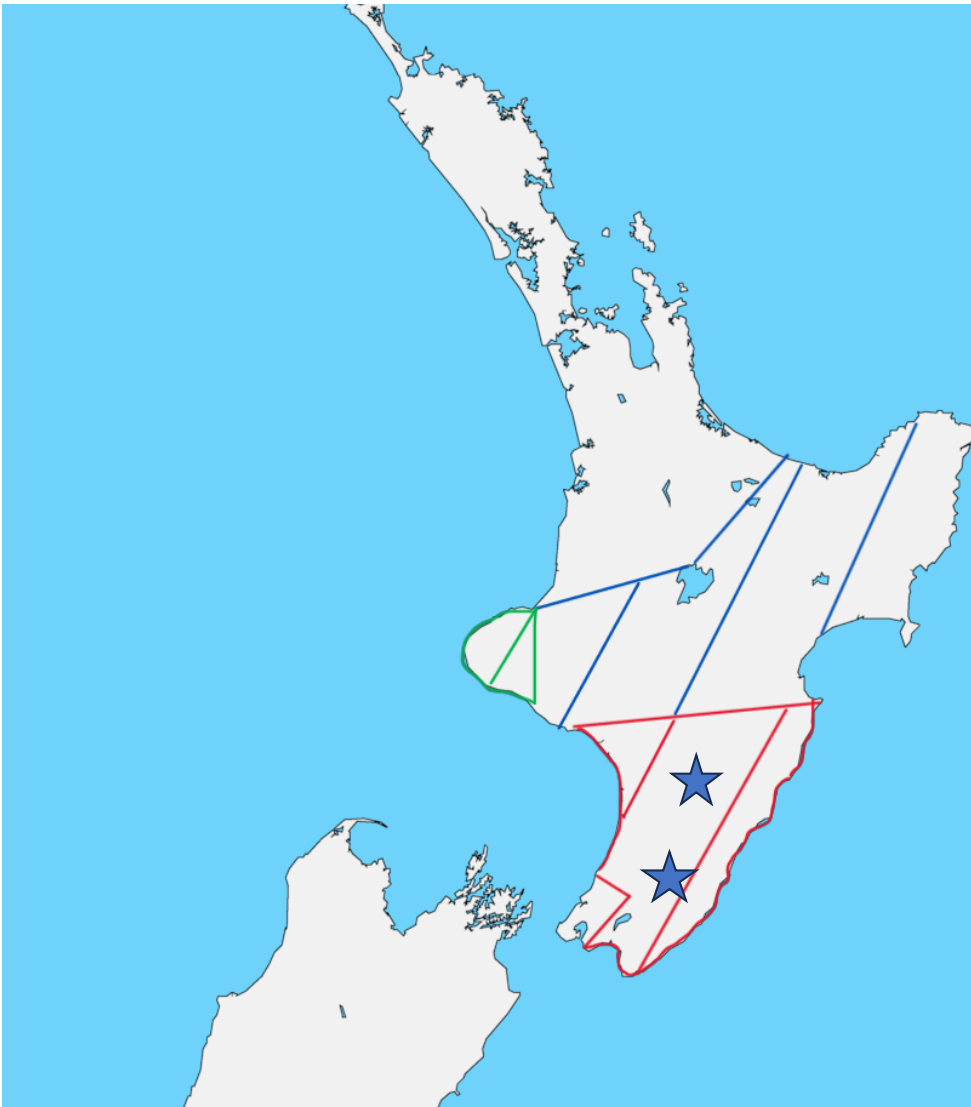
6	Presentation: Youthline	
	1. Presentation - Youthline Central North Island	4
7	Presentation: Launch Youth Nu'u	
	1. Presentation - Launch Nu'u Talanoa	13
9	Annual Sector Lead Report: Housing Advice Centre	
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12	Annual Sector Lead Report: Te Tihi o Ruahine Whānau Ora Alliance	
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13	Welcoming Communities Annual Update	
	1. Presentation - Welcoming Communities	63

Youthline CNI



youthline te ara taiohi
whakatapua kia ora ai

DAI MY
Est. 1970



- Blue, green and red combined=CNI
- Red=area of current operations
- Green=business case completed to expand (2019) subject to funding
- Have had requests for branches of YLCNI in Tauranga, New Plymouth and Hawkes Bay.
- YLCNI Centre is located in Palmerston North
- Wairarapa (Masterton) branch of YLCNI launched Feb 2023

Pressures in our Community

Not limited to:

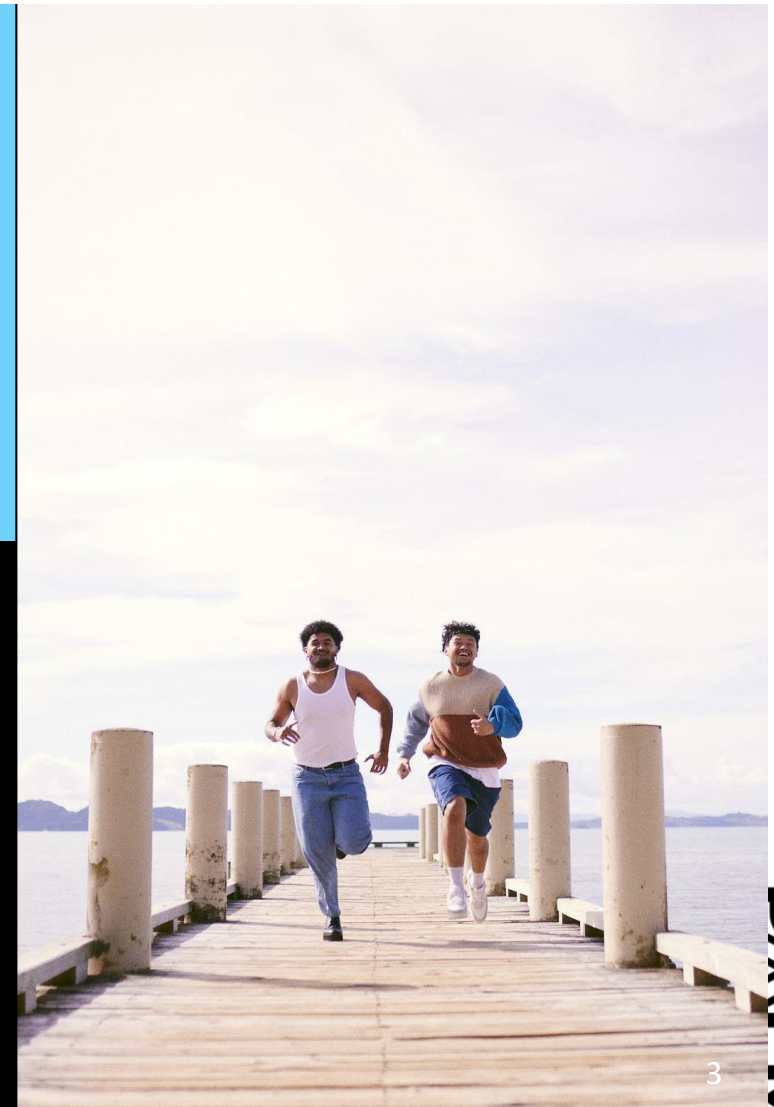
Vaping

Lack of newly trained counsellors

Cost of living

Demand for mentoring!

School attendance



DAIMY®

3

Staff strength

Established 1973 in
Palmerston North.
Located Unit 4 145
Queen Street, PN

**2 Arts Therapists, one placement
student.**

**Actively looking for counselling
staff**

**4 Youth Workers and 1 Social
Worker at our PN site**

**Can take on social work
placement students**

**2 Youth Workers at our Masterton
Site**

**CEO, BDM, Volunteer Coordinator
and Office Coordinator.**

20 plus volunteers

YLCNI Volunteers

19 trained volunteers:

7 Mentors

3 Solos

7 new trainees

KPI = 950 hrs

Completed 874 hrs

Service of performance states:

2022 year-2640 texts

2023 year-9479 texts

2022 year -568 vol hours

2023 year-936 vol hours

Funding

(a very challenging space)

\$800k turn over

50% modest government contracts including PNCC

50% 3rd Party funding and falling fast!

Not run by Auckland!
Not government funded!
No Corporate Sponsorship!

- 5 - Dannevirke High School, Totara College, Taihape Area School, Hato Poara (Catholic Māori Boys Collage), St Peters College-Mentoring and Standing Tall
 - Number of Intermediates and names:
- 3 - ROSS Intermediate, Feilding Intermediate, Palmerston North Intermediate Normal School-Mentoring and Standing Tall
 - Number of Primary Schools and names:
- 3 - Huia Range School, Taihape Area School, North Street School, Feilding, -Mentoring and Standing Tall programmes
- Actively working in Horowhenua supporting other social service providers
- We have 55 clients that we are currently mentoring
 - Ethnic breakdown - NZ/European, Māori 17, Pasifika 2, Filipino-1, Asian-2
 - **32% Māori/Pasifika**
- Senior Youth Group 30 participants
 - 28 Pasifika
 - 2 Māori
 - **100%**
- Rainbow Youth
 - Just forming up now with numbers increasing weekly (about 20)
 - 4 identify Māori/Pasifika
- Staff numbers in the Youth Working team (Manager plus team)
 - 6 = 5 full time, 1 part time
 - 2 part time Wairarapa
 - 1
- Staff ethnic breakdown, i.e Maori, Pasifika etc
 - Pasifika 1, NZ/European 12
 - **14%**

55% of our clients identify as Maori/Pasifika , but only 20% are engaged in counselling

A big thanks for your support PNCC!



youthline te ara taiohi
whakatapua kia ora ai

DAI MY
Est. 1970



**WELCOME TO
THE LAUNCH
YOUTH NU'U**

RUNSHEET

- 01** KARAKIA
- 02** WELCOME & WAIATA
- 03** OUR STORY (VISION)
- 04** MISSION AND VALUES
- 05** WINNIE'S STORY
- 06** JOURNEY THROUGH THE VILLAGE
- 07** STRUCTURE
- 08** PERSONAL STORY (PARENTAL)
- 09** TALANOA - Q&A

KARAKIA



WELCOME, WAIATA

HE HONORE

HE HONORE
HE KORORIA
MAUNGARONGO KI TE WHENUA
WHAKAARO PAI E
KI NGA TANGATA KATOA
AKE AKE
AKE AKE
AMINE
TE ATUA
HE PIRINGA
TOKU ORANGA

HONOUR
AND GLORY TO GOD
PEACE THROUGHOUT THE LAND
AND GOODWILL
TO ALL PEOPLE
FOREVER
FOREVER
AMEN
FOR IT IS GOD
WHO IS MY COMPANION
MY SOURCE OF LIFE

OUR STORY

(Our Vision)



OUR MISSION

Individuals are weaved together.

Empowered and Supported by the Nu'u to navigate their pathway.

Inspired to be contributors to local communities.

OUR VALUES

Whakarongo: To listen.

Malaga: Be up for the journey, long or short.

Cultivate: Humble to be shaped into courage.

Contribute: To remind one another what it means to love being human.

TEU LE VA

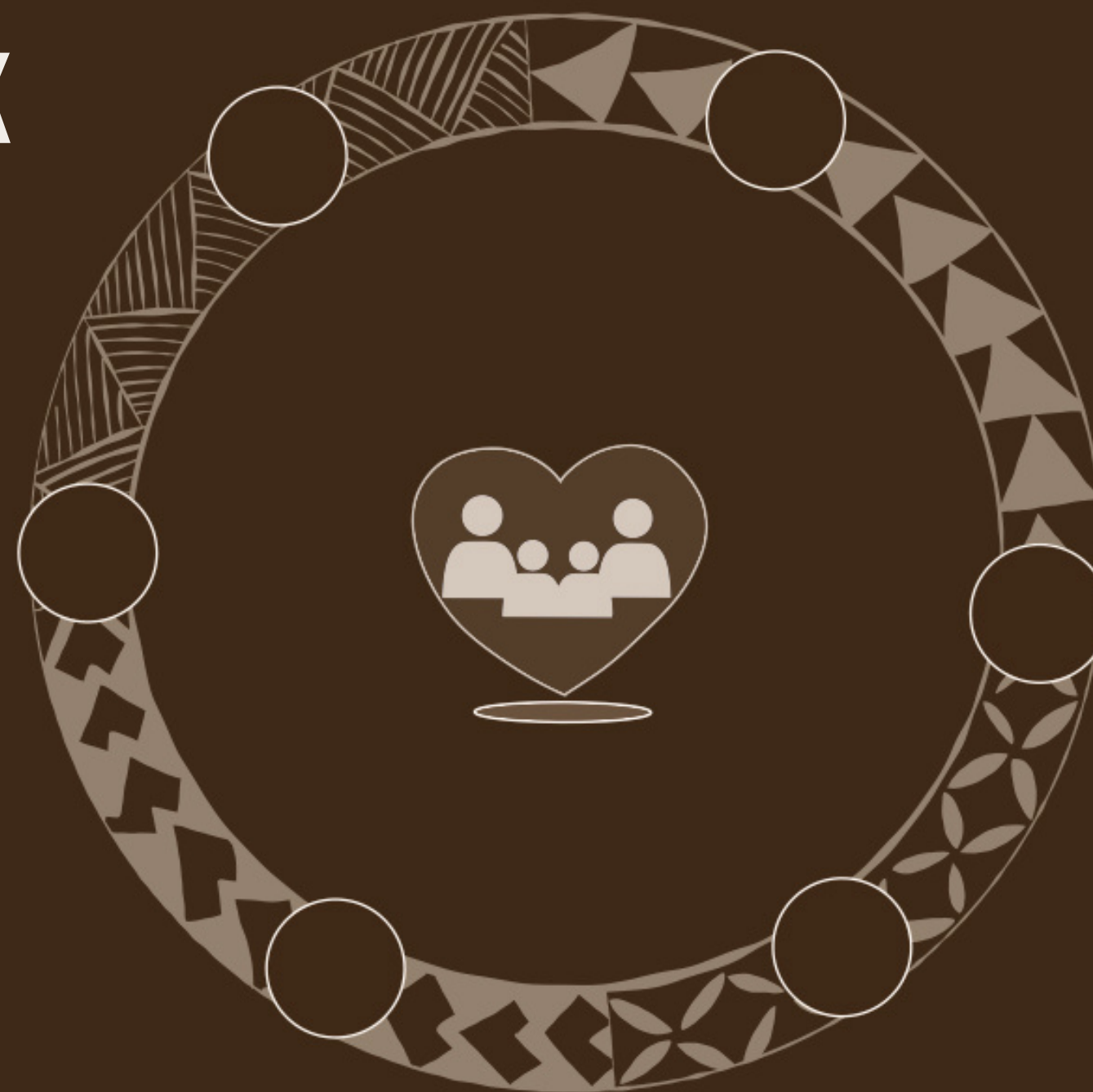
(treasure the space between, spiritual food, glue)

To intentionally nurture, respect and maintain these sacred spaces and connections, by treasuring every relationship with one another; services, community, educators, workplace and people of Papaioea.

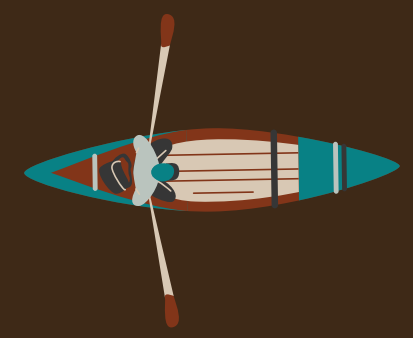




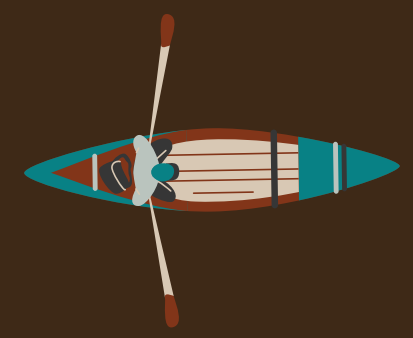
WHAT DOES IT LOOK LIKE?



NAVIGATION MAP OF THE NU'U



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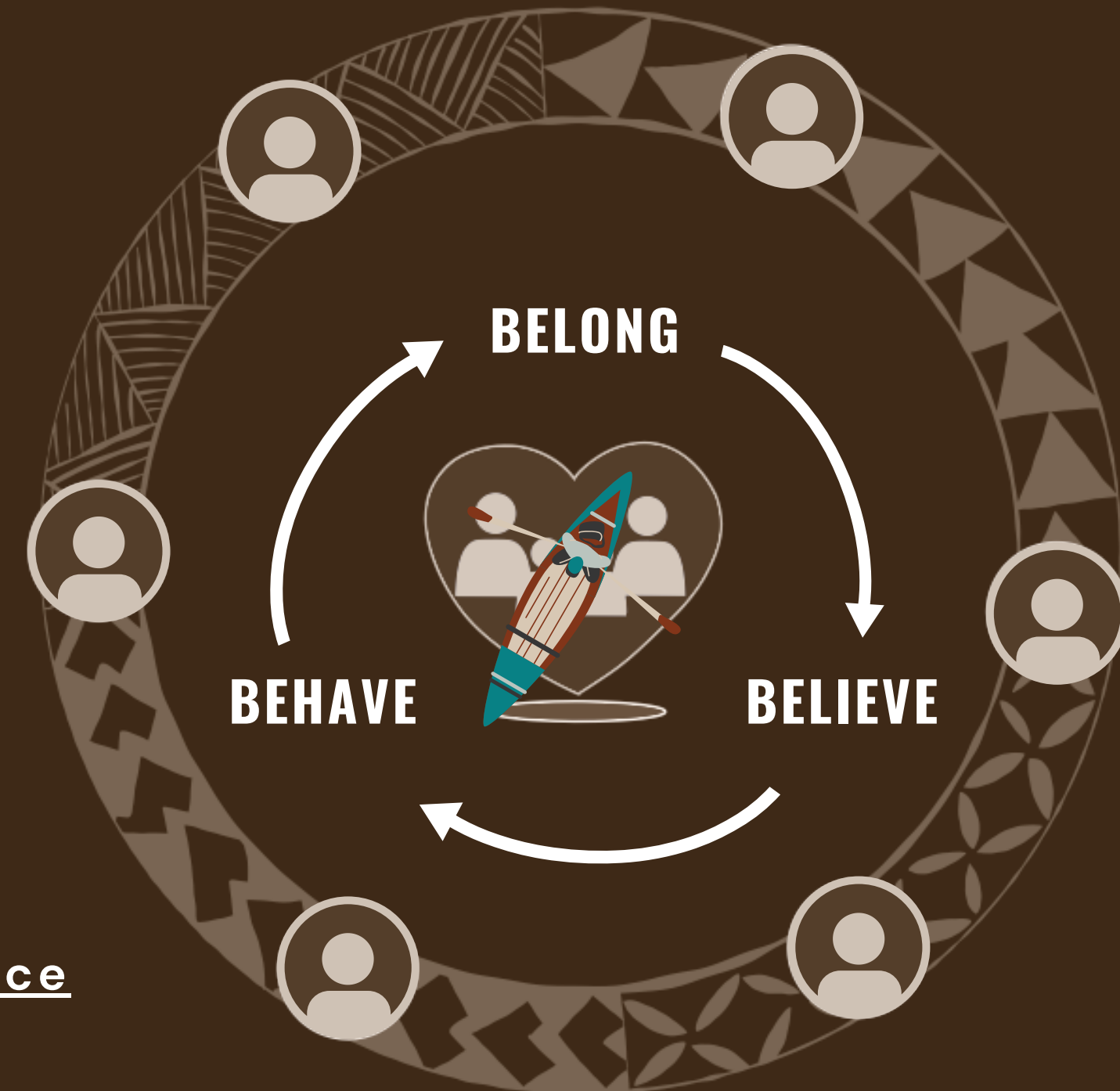
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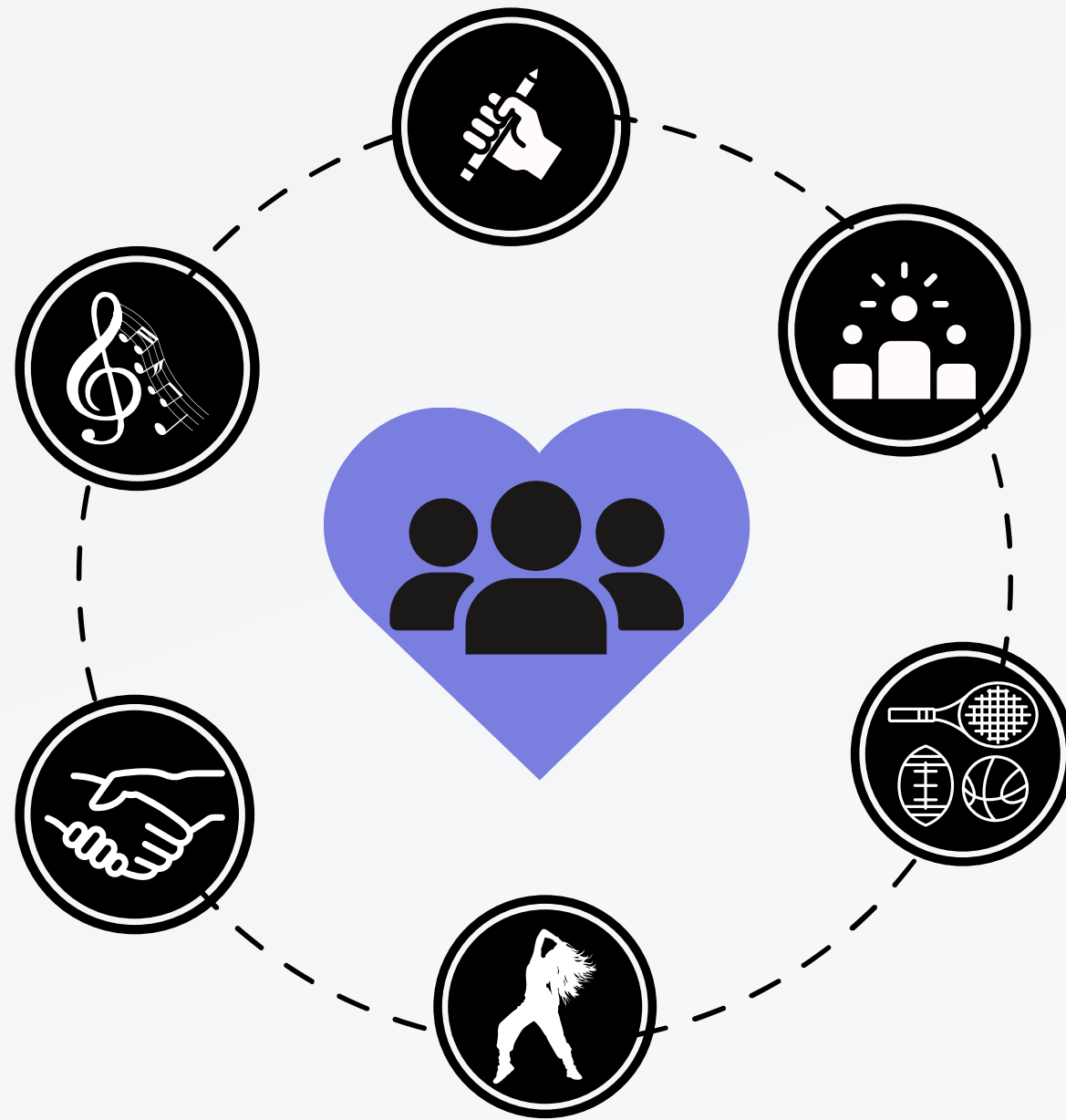


NAVIGATION MAP OF THE NU'U



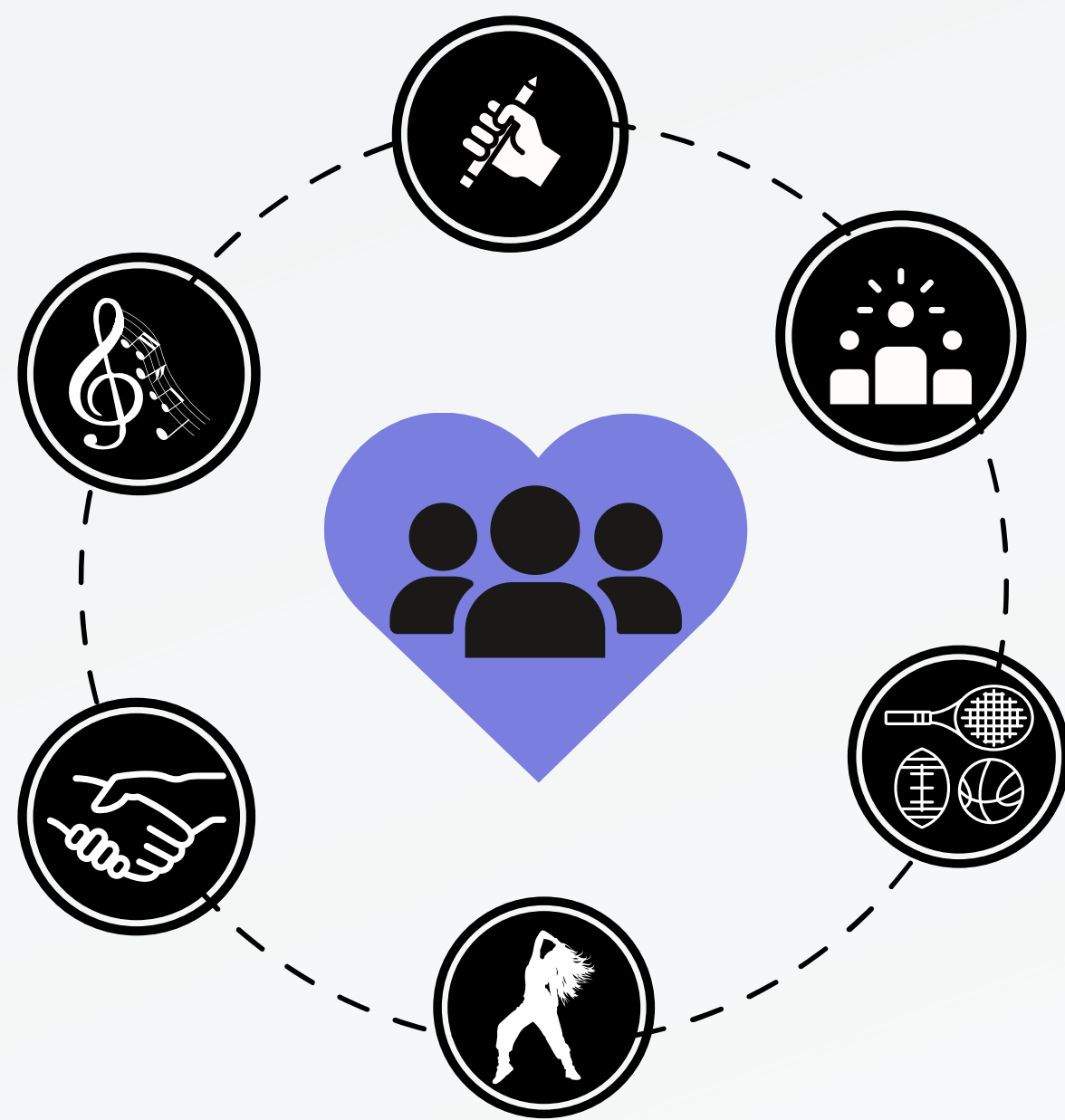
Belonging.
Mastery.
Independence
Generosity.

STRUCTURE



STRUCTURE

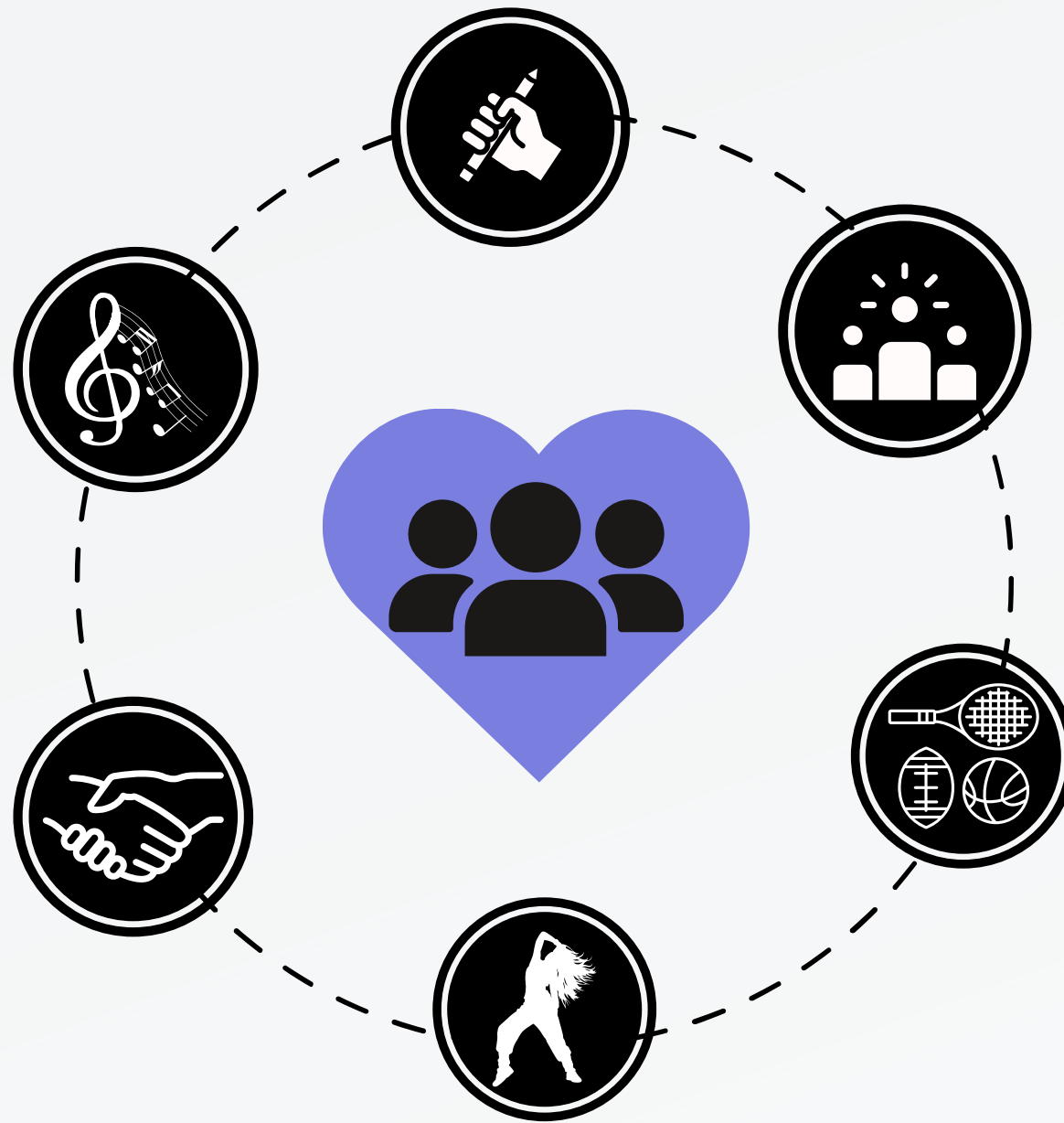
Operations Team



STRUCTURE

Operations Team

Chief Navigators

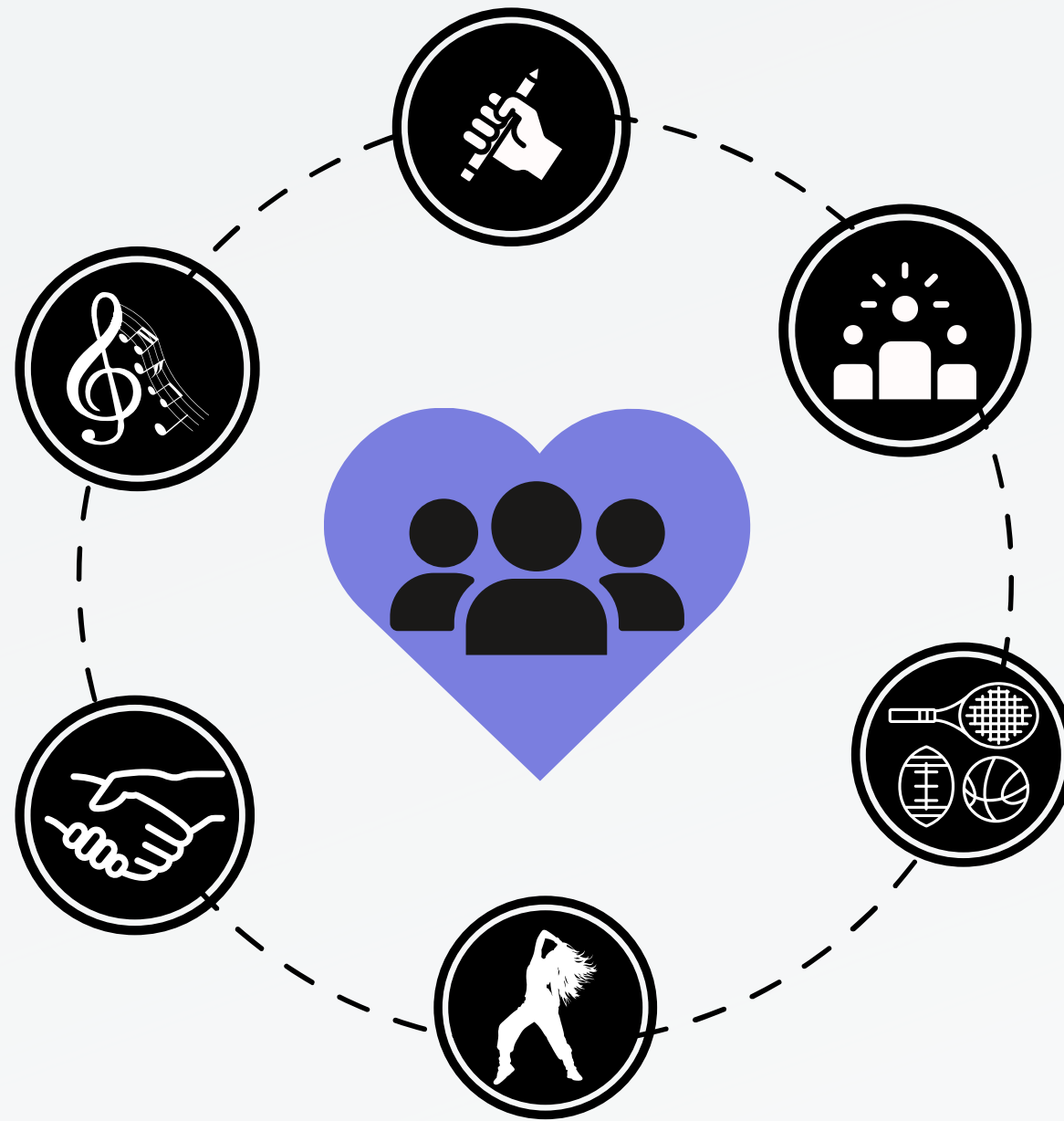


STRUCTURE

Operations Team

Chief Navigators

Advisory Board



STRUCTURE



Operations Team

Chief Navigators

Advisory Board

Partners



PERSONAL STORY

- A parental view







THANK YOU



TALANO A, Q & A 'S

Housing Advice Centre

Peter Grey (Committee Chair) and Lynne Clough (Service Coordinator)

Our aim:

To help all the people in the community live in suitable, affordable, stable long-term accommodation

To promote their ability to thrive, grow and be productive members of society to benefit everyone who lives in Palmerston North and the surrounding areas



How we achieve this

Housing Advice

Face to Face by appointment and dropping into the office, Plus phone calls

MSD Ready to
Rent Programme

2-day programme covering all aspects of rental housing

Presentations

To tertiary providers, schools, and community groups

Community
Connections

Working collaboratively with community agencies assisting with identified housing issues

HOUSING NEEDS
MONITORING GROUP

HAC facilitates a network of social housing providers, not for profit agencies, Government and local authorities that are actively involved in current housing needs within our community

Challenges and opportunities

SUSTAINING SERVICES

- Experiencing increased client numbers and diversity of clients
- Need to increase staffing and resourcing.
- Sustaining current service and developing longevity

DEVELOPING

- Identify and support further service provision that is targeted at helping people facing housing insecurity
- Deliver our services to support an effective timely emergency response

COMMUNITY ENGAGEMENT

- To develop a shared vision that sustains and expands the collaborating networks within the community
- Continue to establish relationships within the community based on the Collective Impact modelling

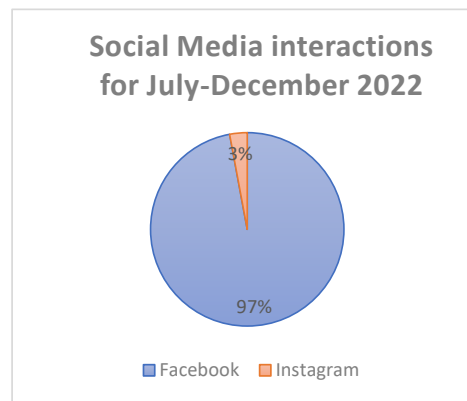
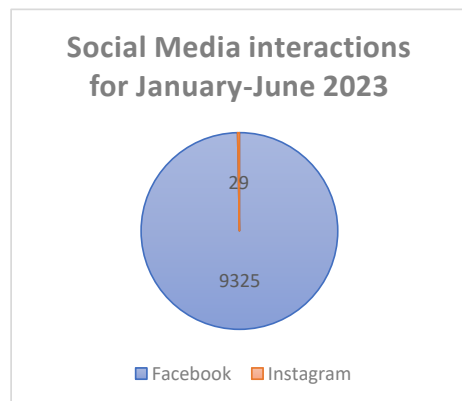
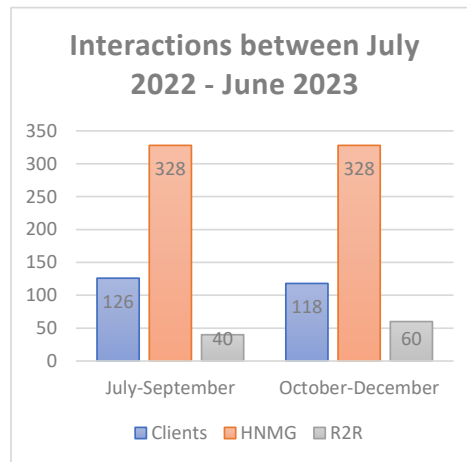
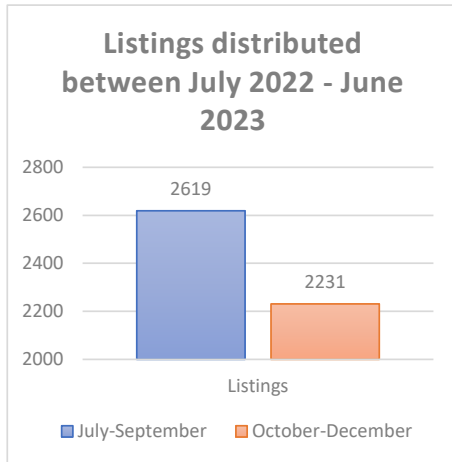
2023

HAC

3

Housing Advice Centre Interaction Statistics			
July 2022 - June 2023			
July-September		October-December	
Clients	126	Clients	118
HNMG	328	HNMG	328
R2R	40	R2R	60
Listings	2619	Listings	2231
Social Media interactions July - December 2022			
Facebook	2328		
Instagram	70		
Total half-yearly interactions =		8248	
January-March		April-June	
Clients	298	Clients	348
HNMG	328	HNMG	328
R2R	160	R2R	240
Listings	2134	Listings	2037
Social media interactions January - June 2023			
Facebook	9325		
Instagram	29		
Total half-yearly interactions =		15227	
Total interactions for the year =		23475	

July - December 2023			
July-September		October-December	
Clients	381	Clients	351
HNMG	328	HNMG	328
R2R	180	R2R	180
Listings	7066	Listings	4710
Social media interactions July - December 2023			
Facebook	3740		
Instagram	75		
Total half-yearly interactions =		13524	

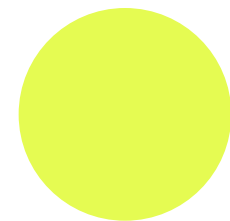
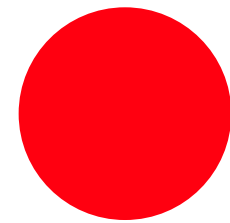
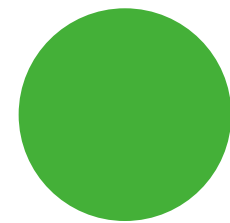


Housing Advice Daily Statistics																					
Date	Situation		Gender			Age								Ethnicity							
	Tenant	Landlord	Male	Female	Other	-20s	20s	30s	40s	50s	60s	70+	U/K	Pākehā	Māori	Pasifika	Asian	Indian	Other/ Unknown	Visit	Call, text or email
July	123	5	66	62	0	4	9	35	38	10	8	4	20	46	37	12	8	5	20	73	55
August	120	6	58	68	0	6	11	33	36	8	6	5	21	52	40	8	6	3	17	85	41
September	119	8	69	58	0	7	9	41	30	11	5	4	20	45	38	9	0	0	35	76	51
October	131	2	62	71	0	0	12	55	35	10	0	6	15	55	42	7	1	3	19	81	52
November	115	4	57	62	0	3	13	33	40	7	8	2	13	48	51	11	0	0	9	77	42
December	98	1	50	49	0	0	5	30	27	10	5	5	17	52	35	2	1	2	7	55	44
Totals	706	26	362	370	0	20	59	227	206	56	32	26	106	298	243	49	16	13	107	447	285
Total clients seen from July - December 2023			732																		



2023 - 2024

**"4412 - CONNECTING
COMMUNITIES FOR WELLBEING"**





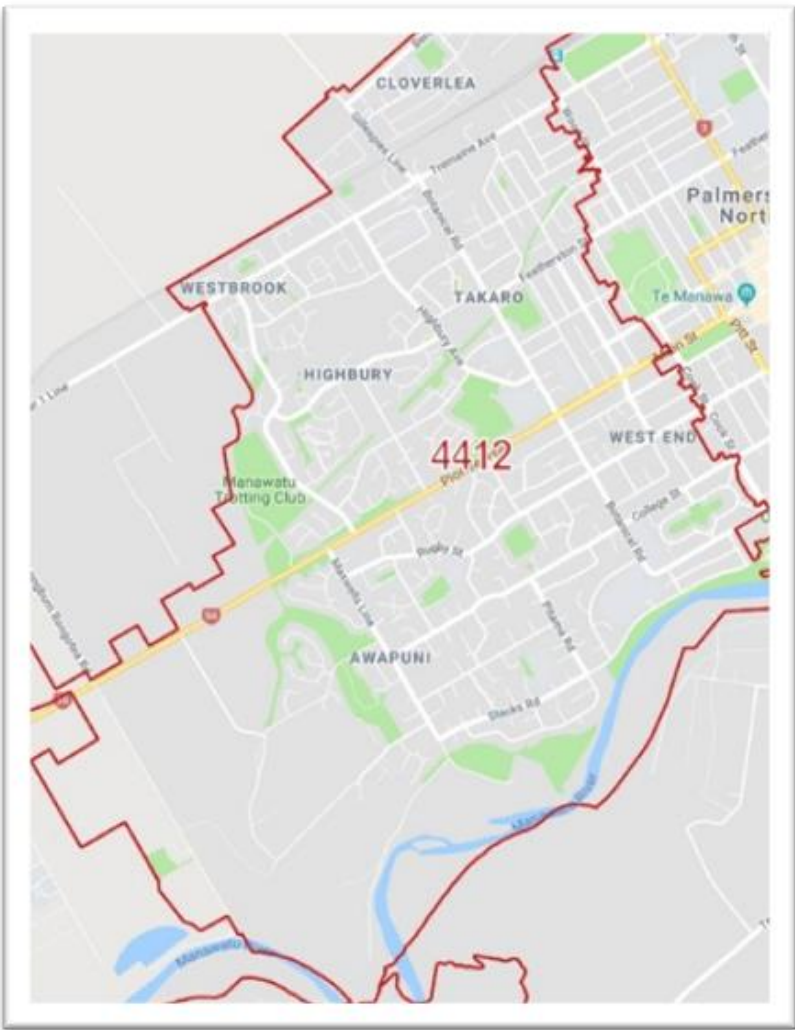
Ora Konnect is an Alliance made up of Tangata Whenua Rangitaane o Manawatū, local NGO, Government and Māori organisations with a vested interest in supporting community and whānau aspirations in the 4412 (South Western Suburbs).

There are 18 partners who are part of the Ora Konnect Alliance that utilizes a Collect Impact framework and Whānau Ora Approach



4412 HAPORI

The 4412 postcode generally refers the western suburbs of Te Papaioea / Palmerston North City: Awapuni, Cloverlea, Highbury-Westbrook, Takaro. 28% (24,039 or 28%) of people living in Te Papioea live in the 4412. The average age of the 4412 population is 36 years, with half of the population aged 32 or under. Māori make up 23 % of the total population residing in the 4412 comparative to Maori across the City at 18%. Pasifika population rates are slightly higher in the 4412. Also Maori and Pasifika residing in the 4412 are more likely to experience higher levels of social deprivation that those living in other areas in the city.



4412 Area	Population
Awapuni	8,283
Cloverlea	1,887
Highbury-Westbrook	8,127
Takaro	5,742
Total	24,039





SQUADS



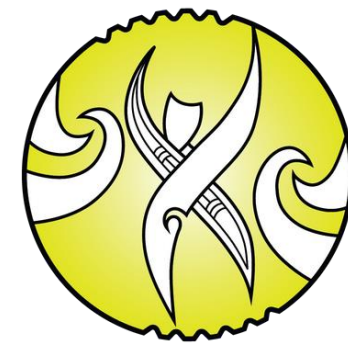
PHARMACY
PROJECT



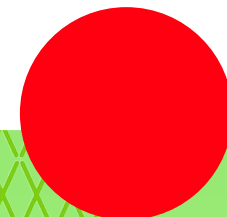
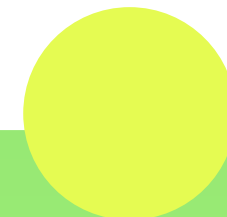
KAI SECURITY



WHĀNAU LED



KO TŌU MANAWA,
KO TŌKU MANAWA



● **KO TŌ MANAWA** ● **KO TŌKU MANAWA** ●



Lead: Police

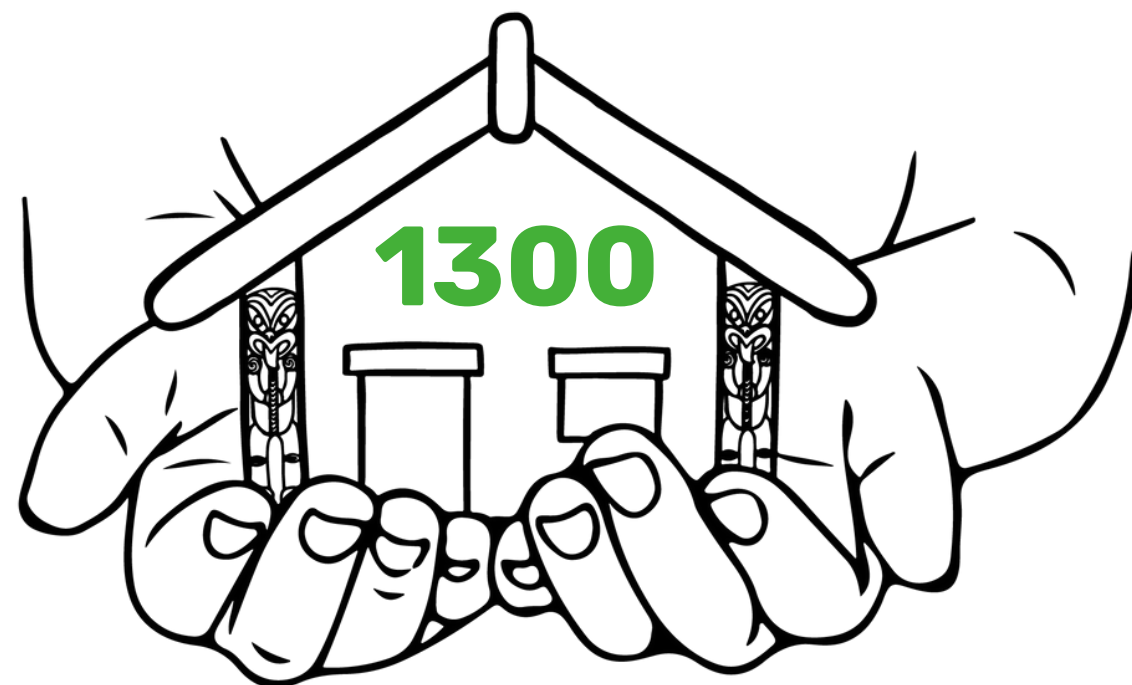
Objective : *The main goal is to make whānau homes safer and build a stronger sense of whānaungatanga within the community.*

Stream 1: *Offering of a free Burglary Prevention package*

Stream 2: *Increase community cohesion through events.*

Stream 3: *Increase positive police presence.*

Stream 4: *Increase communication.*



DAI MY



● KAI SECURITY ● SQUAD

LEAD: MFAN



DAI MY



Objective :

The 4412 Kai Resilience Strategy is divided into **6 working streams** and **Ora Konnect has contributed to 2 streams**

- **Food support:** To create and maintain strong connections between food suppliers and organisations to increase support for whānau.
- **Māra kai:** Supporting community to grow their own kai

Outcomes Achieved:

- Maara kai in homes
- 4 partner organisations providing channels to connect 4412 whānau to growing kai opportunities
- Development of Directory of Food Suppliers
- Offered Land for Maara Kai projects



WHANAU LED SQUAD



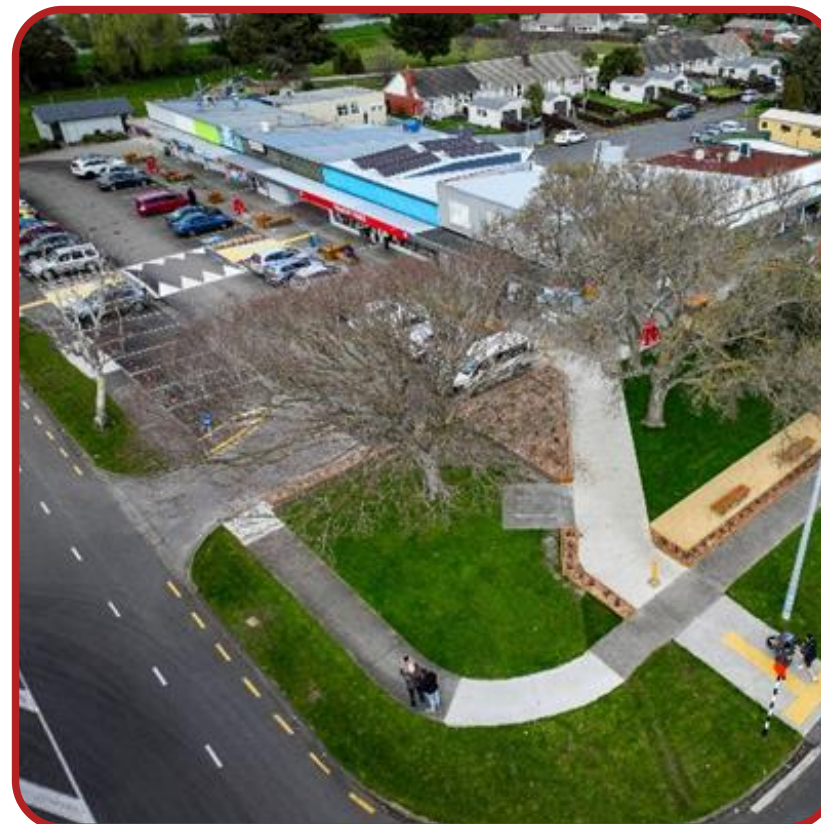
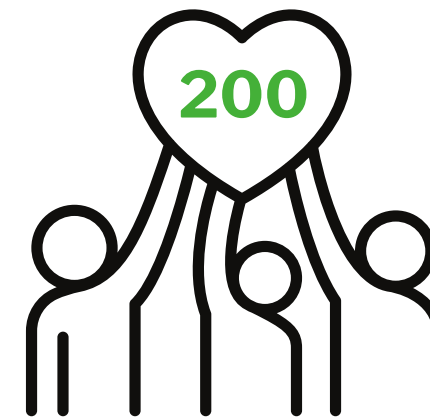
Te Wakahuia
Manawatu Trust



Best Care
Whakapai Hauora
Charitable Trust

LEAD: Highbury WHĀNAU CENTRE

Objective : *Whānau Led continues to focus on the revitalisation of the Highbury shops; realizing the aspirations of the community for a functional and safe gathering space that recognises Whānaungatanga, Rangatiratanga and Kaitiakitanga as core values and drivers for change.*



DAI MY



● PHARMACY ● SQUAD ●



Lead: MCPG

Objective : *The all-encompassing aim for the Pharmacy Project is to create pathways for whānau to access medicines. Utilising an equity lens this Project prioritises high-opportunity whānau, identifying opportunities to dissolve barriers that whānau experience when accessing medication.*

Stream One: *Sustainable System Changes (High-Opportunity)*

Stream Two: *Identify Barriers & Advocate Sustainable Solutions*

Stream Three: *Improve Community Health Literacy*

Outcomes Achieved:

- Free Prescriptions and health literacy
- Pharmacist building community rapport
- System change for Māori and those with CS Card
- Education opportunities for specific ailments such as diabetes
- Education for pharmacists on Rongoa
- On-going Community Cohesion, with educations and skills for event planning

OK PARTNER SURVEY FEEDBACK - JAN 2024

How satisfied are you with Ora Konnect?

“Collective impact is vital in bringing about positive change for our people and I think OK assists massively with that outcome”

“overall we have a good representation of partners but we are under resourced in fte to support the work of our squads and some partners are more active than others.”

As a partner, do you feel better off as an organisation for being apart of the Alliance?

“The collaboration, support and sharing that occurs means we are able to achieve more and better serve our communities”

“Although I think there is room for improvement, the alliance has been hugely beneficial for the squad, the mahi and the whanau we serve”

“Collective impact is just that, together we can achieve much more than we can as an individual org”

4.37

AVERAGE
RATING

4.58

AVERAGE
RATING





Community Profile

Re-Scoping Focus Areas and Squads

Embedding Whanau Led Approach

Programme of Action

Capacity - Project Management

Strengthen Data Eco-System

Welcoming Communities Annual Update

Wednesday 20 March 2024

PAPAIOEA
PALMERSTON
NORTH
CITY
PALMY[®]



**Welcoming
Communities**

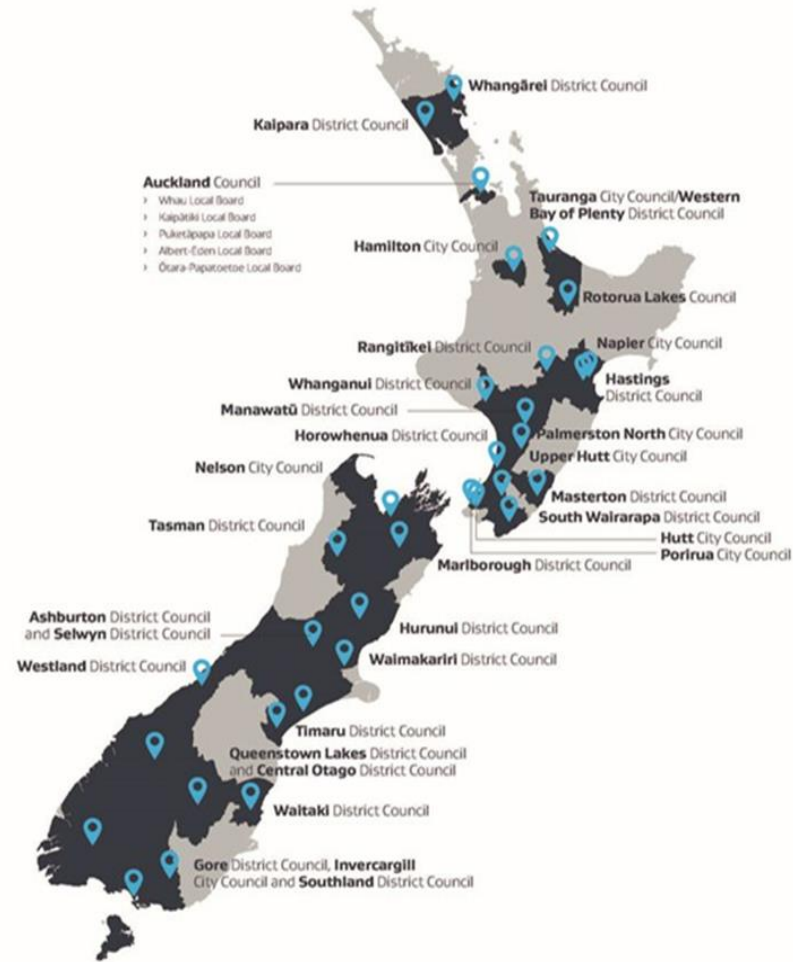
TE WAHAROA KI NGĀ HAPORI

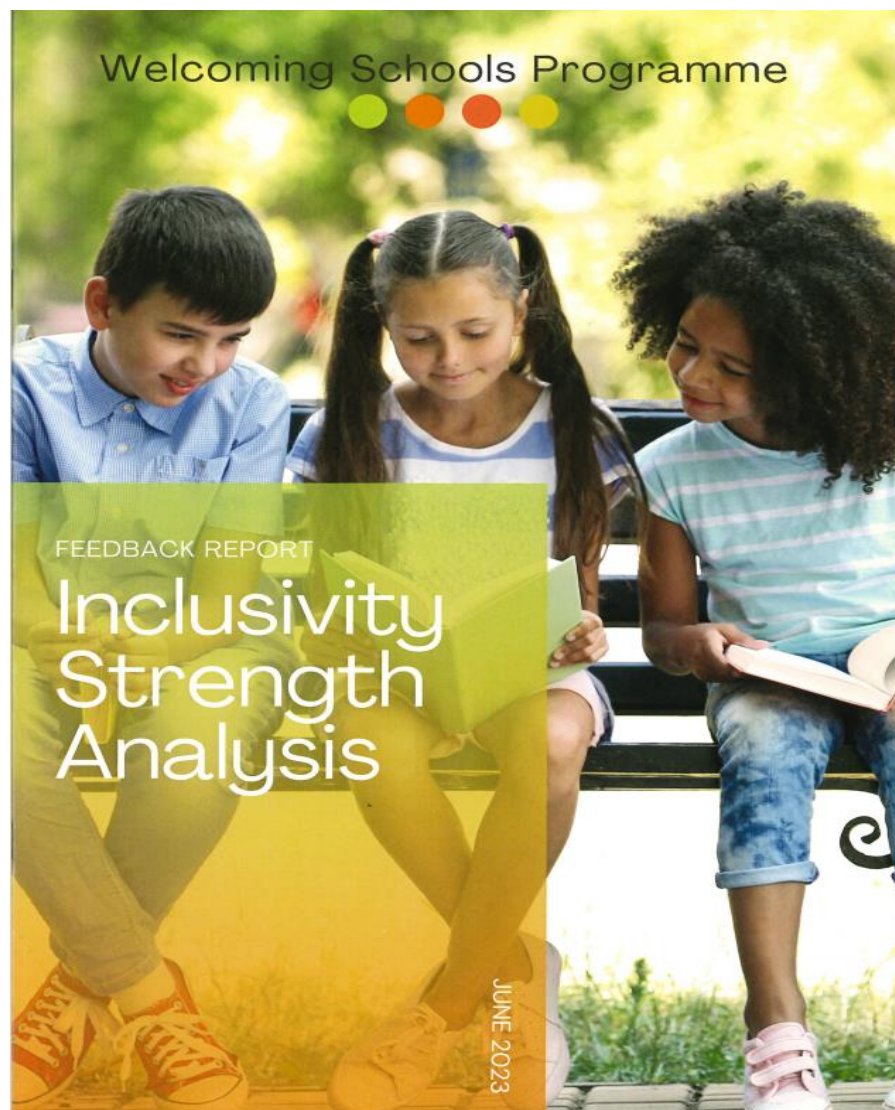
PALMY[™]

PAPAIOEA
PALMERSTON
NORTH
CITY

PALMY[®]

Councils that are part of the Welcoming Communities Programme









SATURDAY 18 FEBRUARY

Central Energy Trust Arena
PALMERSTON NORTH

CONTACT
JASON FLYNN
Jasonf@watsonintegrity.co.nz

REGISTER ONLINE
campaigns.watsonrealestate.nz/ethkick/

- 6 - ASIDE FOOTBALL
- FREE ENTRY
- MENS & MIXED LEAGUES
- HALAL & GENERAL FOOD STALLS
- AWESOME FUN

ETHKICK 2023 IS PROUDLY BROUGHT TO YOU BY

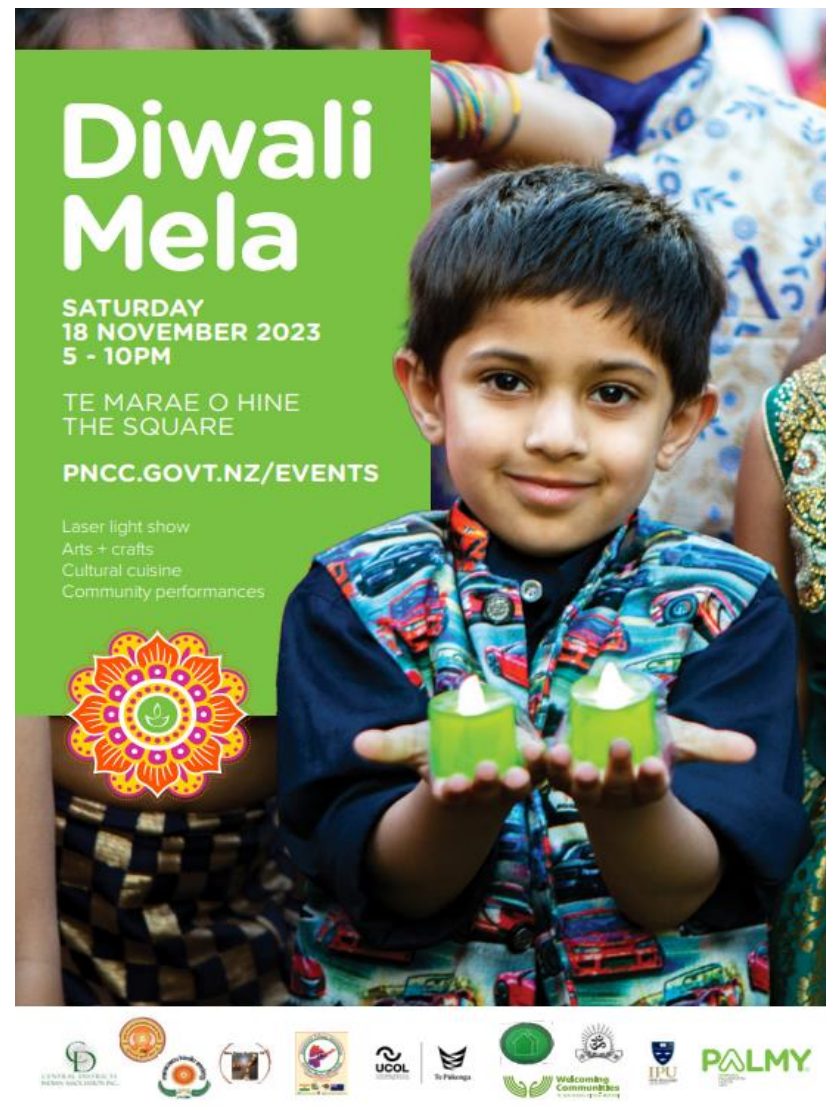












Diwali Mela community groups



Central Districts Indian Association Inc

Our grandparents migrated over from India and Fiji in the first half of the 20th century for better opportunities and a better life for their children.

Now, our children are 4th generation and call themselves 'Kiwis' but have not forgotten their Indian roots. Our organisation is highly active with our membership constantly growing.

Today the majority of our members are based in Palmy, as well as Feilding, Marton, Dannevirke, Woodville, and Whanganui.

Our Association has regular committee meetings (every two months) and regular newsletters are sent to our members, the major Indian Associations throughout New Zealand, politicians, the Palmerston North City Council, and even as far afield as India, Canada, UK, Australia and Fiji, informing them of CDIA's past, current and upcoming events.



Manawatū Telugu Association

We're from the South Indian states Andhra Pradesh and Telangana and we speak Telugu, which is one of the oldest languages in the world.

We're a group of 60-70 families in Palmy, with our people working as doctors at the hospital, professors and research scientists at Massey, and everywhere in between.

As a community, we love getting together, welcoming newcomers and celebrating our culture and food with the rest of Palmy.



Shree Dance Academy United by Dance Palmerston North

We are a multinational/multi ethnicity dance whānau where everyone feels safe and comes together to dance.

We learn and perform Indian dances and our members come from all over the globe – including India, Bangladesh, Fiji, Singapore, Nepal, the Maldives, South America, and of course New Zealand.

Our group is open to all the communities living in Palmy. We love to integrate and help people to not only learn Indian dance but also boost their confidence and interaction with other people.



Manawatū Hindu Society

We're the local Hindu community here in Manawatū who aim to serve the cultural, social, spiritual and religious needs of our people.

We have members from right across the world, especially from India, Pakistan, Bhutan, Bangladesh, Nepal and Sri Lanka.

In the future, we'd love to build a Hindu temple and community centre here in Palmy for everyone and to provide a fun learning environment for young people to embrace their religion and culture.



Manawatū Malaysian Society

We're made up of a rich mixture of cultures, including Malays, Chinese and Indians.

Our society was formed in 2009 to promote get-togethers and to provide a support base for Malaysian immigrants, students and visitors to the Manawatū region.

Family and family gatherings are so important to us, and some of the things we really miss about home is the warm weather and being able to find food at any time of the day (or night).



Satsang Ramayan Mandali

Most of our group come from Fiji. Indians were brought to Fiji in 1879 by the British to work on sugar cane fields and many ended up staying to make Fiji their home.

In the late 1980s there was a big coup which led to many Fiji-Indians fleeing to New Zealand, Australia, the US and Canada.

For those of us who made Palmy our home, we've enjoyed celebrating our culture and traditions with the rest of the city. As part of celebrating festivals, we love welcoming visitors and feeding them delicious food, sweet and savoury snacks with tea.



New Zealand Bhutanese Omkar Trust

We are from the foothills of the Himalayas, Nepal, and we love organising activities for our community here in Palmy.

We have about 200 households or roughly 800 people in our group, and we're proud and pleased to be living here.

Bhutan is well known for holding some of the most vibrant and colourful festivals in the world. Their festivals are an ancient expression of their culture. Their most famous being: Paro and Thimphu Festivals.

Bhutan measures development through happiness. Gross National Happiness.

























Afio mai
 خوش آمدید καλώς ήρθατε
 ようこそ Kaaraki nakomai добро
 'Aere mai Dobrodošli пожаловать
 Karibu Merhba Willkommen Benvenuti
 स्वागत छ Ekaiairū naoero स्वागत छ സ്വാഗതം
 أهلاً وسهلاً Tere tulemast Üdvözöljük 환영합니다
 Maligayang pagdating 欢迎 တင်္ဂုလိမ္မိ Bienvenue
 Tervetuloa Witamy خير مقدم ལྷོ་པ་ལྷོ་པ་ལྷོ་པ་ Chào mừng Hoş geldiniz
 Soo dhawow ברוכים הבאים **Nau mai** Tonga soa
 Ulu tonu mai Talitali fiefia
 Siyalemukela **Welcome** ยินดีต้อนรับ
 Välkommen Ласкаво просимо Fakaalofa lahi atu
 Bula Maayong pag-abot
 நல்வரவு सहागत चै ကြိုဆိုပါသည်။ Xush kelibsiz
 Selamat datang Mauya Welkom Fakatalofa atu
 සුභසාගතය ස්වාगत है স্বাগতম Bem-vindos
 Welkam සාදරයෙන් Noa'ia 'e mauri
 Vitejte පිළිගනිමු Bine ați venit
 Bienvenidos स्वागतम्
 Fáiite Croeso









