

2025/26

pncc.govt.nz/annualbudget

Matawhānui Papaioea Palmerston North vision

He iti rā, he iti pounamu Small city benefits, big city ambition

Whāinga 1 Goal 1

He tāone auaha, he tāone tiputipu

An innovative and growing city

Whāinga 2 Goal 2

He tāone whakaihiihi, tapatapahi ana

A creative and exciting city

Whāinga 3 Goal 3

He hapori tūhonohono, he hapori haumaru

A connected and safe community

Whāinga 4 Goal 4

He tāone toitū, he tāone manawaroa

A sustainable and resilient city



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Financial Overview and Statements

Overview

The Council's Annual Budget¹ covers the period 1 July 2025 to 30 June 2026. It incorporates operating and capital expenditure for the period for the core Council entity - consolidated statements have not been prepared to include subsidiaries. In this section financial information is provided at a summary level but more detailed information for each activity and group of activities is included throughout the document.

Financial Strategy

The key elements of the financial strategy underpinning this have been:

- To ensure to Council's long-term financial position is sustainable.
- To recognise inter-generational funding requirements.
- To manage debt within defined levels.
- To maintain the infrastructure provided for the City by previous generations, for the use by current and future generations.
- To ensure financial capacity for future generations so they are able to fund highpriority programmes.
- Timely provision of new infrastructure that builds capacity and enables the City to harness new development

- opportunities while avoiding the financial risks associated with over provision. In developing this strategy, The Council has focused on:
- What needs to be done to ensure the City's infrastructure can continue to provide desired levels of service and meet any growth in demand.
- What level of rates is required to meet the infrastructure needs.
- How to create sufficient borrowing 'capacity' to cope with future high-priority programmes.

As a result, the approach has been to:

- Encourage staff to provide innovative and efficient delivery of services.
- Commit to funding capital renewals at the levels required to maintain assets.
- Challenge expenditure proposals to ensure they are aligned to key Council Strategies, that the proposed timing is realistic an that they are capable of being delivered.
- Peer-review capital expenditure budgets to ensure they are adequate in the current challenging contracting market.
- Make sure that the expenditure required for growth is committed soon enough to enable the City to harness development opportunities and comply with the requirement of the National Planning Standards, but not too far ahead of when the infrastructure will actually be required.

¹ The Council uses the term "Annual Budget' to represent the 'Annual Plan' required under the Local Government Act 2002

The table below shows the key financial parameters for the Annual Budget compared with those for 2025/26 in the Long-Term Plan.

Parameter	Long-Term Plan	Annual Budget	Limit
Increase in total rates	8.9%	7.7%	7% #
Net debt as a % of total assets	13.9%	14.6%	20%
Net debt as a % of total revenue	187.8%	184.6%	250%
Net interest as a % of total revenue	8.6%	7.6%	15%
Net interest as a % of annual rates income	11.3%	10%	20%

^{*} Note — this limit comprises the following elements - October 2024 BERL cost index for 2026 (3%) + growth in the rating base (0.4%) + provision to fund cost of higher standards & new services (2%) + increase in funding required for interest & debt repayment (1.6%). The LTP assumed this limit would be 7.9% but since then then BERL cost index has increased but the budget provision for increased interest & debt

repayment has reduced due to lower average interest rates.

The Council has recognised the increase exceeds the limit (as adjusted) but believes the rates are being set at an appropriate level to strike the right balance between continuing to deliver services, protect the City's assets and being affordable for the community.

Forecast Financial Statements

The financial information contained in the Annual Budget is a forecast for the purposes of Public Benefit Entity (PBE) Financial Reporting Standard (FRS) 42. This information may not be appropriate for purposes other than those described. It has been prepared on the basis of assumptions (refer to Significant Forecasting Assumptions in section 2) as to future events that the Council reasonably expects to occur, associated with the actions it Legislation states that councils are required to had no material effect.

The Funding Impact Statements in section 2 have been prepared in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014. The regulations

are not consistent with generally accepted accounting practice.

Rates revenue includes revenue from metered water and is included net of any remissions granted under the Council's Rates Remission Policy. Remissions of \$0.25 million pa have been assumed.

reasonably expects to take, as at the date the operate a 'balanced budget' i.e. income must equal forecast was prepared. The actual results are likely or exceed expenditure (and expenditure must to vary from the information presented and may include non-cash items such as depreciation). vary materially depending upon the circumstances However, if a council determines that it is prudent that arise during the period. The Annual Budget has not to have a 'balanced budget' (i.e. an operating been prepared in accordance with generally surplus is not required), it must make a formal accepted accounting practice and the Council's decision to that effect. The decision must be a accounting policies are outlined in section 3 of the prudent one and have included consideration of Long-Term Plan. The policies incorporate the latest levels of service and useful lifespan of assets. There PBE accounting standards and the changes have are grounds for not having a surplus every year to avoid building up unnecessary cash reserves. Council's asset management plans ensure the Council is appropriately planning for renewals and its financial strategy is to make adequate financial provision to fund renewals from rates revenue.

Council is making provision to fund from revenue \$31.2m for capital renewals during 2025/26.

The Council's Prospective Statement of Comprehensive Revenue and Expense (next page) shows that including capital revenue of \$25.3 million there is a surplus of \$11.3 million for the year. The Council interprets this as meaning the balanced budget test is met.

Palmerston North City Council is responsible for these forecast financial statements, including the appropriateness of the assumptions underlying the forecast financial statements and all other disclosures.

Because the figures are rounded to the nearest thousand dollars, it may appear that they do not add up, but the total represents the sum of the individual forecast amounts.

The following statements show the financial implications of providing all of the Council's services:

202,330 TOTAL REVENUE

PROSPECTIVE STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

2,000 20,054	Vested Assets Total Capital Revenue	2,000 31,990	2,000 25,338				
1,961	Development Contributions	2,211	2,211	7,612	REVENUE AND EXPENSE	117,507	137,764
16,093	Capital subsidies and grants	27,779	21,127		TOTAL COMPREHENSIVE		
	Capital Revenue			6,422	Gain on property revaluations	99,394	126,451
					Other Comprehensive Revenue a	nd Expense	
182,276	Total Operating Revenue	195,189	194,148				
_	Other gains	-	-	1,190	NET SURPLUS / (DEFICIT)	18,113	11,313
38,699	Other revenue	39,309	40,108	201,140	Total Expenses	209,066	208,173
356	Finance revenue	359	506	-	Other losses	-	-
6,370	Operating subsidies and grants	6,467	6,081	77,911	Other expenses	79,082	80,537
136,852	Rates revenue	149,054	147,453	14,520	Finance costs	16,998	14,893
•	Operating Revenue		<u> </u>	49,417	Depreciation and amortisation	50,503	49,701
2024/25 \$'000s		2025/26 \$'000s	2025/26 \$'000s	59,292	Employee and elected representatives benefit expenses	62,484	63,042
Budget		LTP	Draft AB		Expenses		

227,179 219,486

PROSPECTIVE STATEMENT OF FINANCIAL POSITION

Budget 2024/25		LTP 2025/26	Draft AB 2025/26
\$'000s		\$'000s	\$'000s
, , , , , ,	ASSETS	,	
	Current Assets		
1,319	Cash and cash equivalents	1,315	4,112
11,884	Trade and other receivables	12,122	11,035
22,650	Inventories	247	6,583
-	Other financial assets	-	-
_	Derivative financial instruments	-	2,965
35,852	Total Current Assets	13,684	24,696
			_
	Non-Current Assets		
-	Inventories	19,197	749
-	Other financial assets	_	8,000
	Investments in CCOs and		
17,784	industry companies	19,177	19,725
-	Derivative financial instruments	-	6,104
2,366,229	Property, plant and equipment	2,542,662	2,393,911
971	Intangible assets	971	1,010
14,249	Investment property	14,249	4,535
1,571	Forestry assets	1,571	2,072
	Investment in Associate	-	1
2,400,804	Total Non-Current Assets	2,597,827	2,436,107
2,436,656	TOTAL ASSETS	2,611,509	2,460,803

	LIABILITIES		
	Current Liabilities		
28,143	Trade and other payables	28,249	31,975
-	Provisions	-	797
-	Employee benefit liabilities	-	7,720
-	Borrowings	_	· -
-	Derivative financial instruments	_	_
28,143	Total Current Liabilities	28,249	40,492
		-,	
	Non-Current Liabilities		
1,217	Provisions	1,217	322
6,567	Employee benefit liabilities	6,698	1,064
309,386	Borrowings	366,498	366,353
317,170	Total Non-Current Liabilities	374,413	367,739
345,313	TOTAL LIABILITIES	402,662	408,231
2,091,343	NET ASSETS (ASSETS MINUS LIABILITIES)	2,208,847	2,052,571
	EQUITY ATTRIBUTABLE TO PNCC		
1,155,121	Retained earnings	1,173,230	984,862
936,222	Other Reserves	1,035,617	1,067,709
2,091,343	TOTAL EQUITY	2,208,847	2,052,571

PROSPECTIVE STATEMENT OF CHANGES IN EQUITY

Budget 2024/25 \$'000s		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s
2,083,731	Balance at 1 July	2,091,340	1,914,807
7,612	Total comprehensive revenue and expense for the year	117,507	137,764
2,091,343	Balance at 30 June	2,208,847	2,052,571

PROSPECTIVE STATEMENT OF CASH FLOWS

Budget		LTP	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	Cash flows from operating activitie	s	
136,852	Receipts from rates revenues	149,054	147,453
35,255	Receipts from other revenue	39,309	36,596
6,370	Operating subsidies and grants	6,467	6,081
16,093	Capital subsidies and grants	27,779	21,127
1,961	Development contributions	2,211	2,211
200	Interest received	359	200
156	Dividends received	159	306
-	Receipts from tax losses	-	-
(142,449)	Payments to suppliers and employees	(138,360)	(140,373)
(14,520)	Interest paid	(16,998)	(14,893)
	Goods and Services Tax (net)	-	_
	Total Cash flows from operating		
39,917	activities	68,981	58,707
	Cash flows from investing activities Repayment or acquisition of	5	
(1,300)	investments	(1,393)	(1,300)
(=/555)	Proceeds from sale of property, plant	(=/555)	(=/555)
3,443	and equipment	3,512	3,512
()	Investment in property development	-	-
	Purchase of property, plant and		
(95,357)	equipment	(125,541)	(115,660)
(02.242)	Total Cash flows from investing	(422.422)	(112 440)
(93,213)	activities	(123,422)	(113,448)

	Cash flows from financing activities		
53,296	Proceeds from borrowings	57,112	54,740
53,296	Total Cash flows from financing activities	57,112	54,740
-	Net (decrease)/increase in cash, cash equivalents and bank overdrafts	-	-
1,319	Cash, cash equivalents and bank overdrafts at the beginning of the year	1,315	4,112
1,319	Cash, cash equivalents and bank overdrafts at the end of the year	1,315	4,112

Annual Budget (Plan) Disclosure Statement

For the year ending 30 June 2026

What is the purpose of this statement?

The purpose of this statement is to disclose the Council's planned financial performance in relation to various benchmarks to enable the assessment of whether the Council is prudently

managing its revenues, expenses, assets, liabilities, and general financial dealings.

The Council is required to include this statement in its annual plan in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014 (the regulations). Refer to the regulations for more information, including definitions of some of the terms used in this statement.

Benchmark		Planned	Met
Rates affordability benchmark - increases	Total rates will increase by no more than the Local Government Cost Index (LGCI) plus the growth in the rating base plus 2% (to fund the cost of higher standards and new services) plus increase in funding required for interest and debt repayment.	7.7%	No
Debt affordability benchmark	Net external debt as a percentage of total assets will not exceed 20%	14.6%	Yes
Debt affordability benchmark	Net external debt as a percentage of total revenue will not exceed 250%	184.6%	Yes
Debt affordability benchmark	Net interest as a percentage of total revenue will not exceed 15%	7.6%	Yes
Debt affordability benchmark	Net interest as a percentage of annual rates income will not exceed 20%	10%	Yes
Debt affordability benchmark	Liquidity available will exceed 110% of existing external debt	113.1%	Yes
Balanced budget benchmark	100%	105.4%	Yes
Essential services benchmark	100%	253.1%	Yes
Debt servicing benchmark	10%	6.7%	Yes

Notes

1 Rates affordability benchmark

- (1) For this benchmark:
 - The Council's planned rates income for the year is compared with a quantified limit on rates contained in the Financial Strategy included in the Council's Long-Term Plan
 - 2. The Council's planned rates increases for the year are compared with a quantified limit on rates increases for the year contained in the Financial Strategy included in the Council's Long-Term Plan.
- (2) The Council meets the rates affordability benchmark if:
 - Its planned rates income for the year equals or is less than each quantified limit on rates
 - 4. Its planned rates increases for the year equal or are less than each quantified limit on rates increases.

2 Debt affordability benchmark

- (1) For this benchmark, the Council's planned borrowing is compared with quantified limits on borrowing contained in the Financial Strategy included in the Council's Long-Term Plan.
- (2) The Council meets the debt affordability benchmark if its planned borrowing is within each quantified limit on borrowing.

3 Balanced budget benchmark

- 5. For this benchmark, the Council's planned revenue (excluding development contributions, vested assets, financial contributions, gains on derivative financial instruments, and revaluations of property, plant, or equipment) is presented as a proportion of its planned operating expenses (excluding losses on derivative financial instruments and revaluations of property, plant, or equipment).
- 6. The Council meets the balanced budget benchmark if its revenue equals or is greater than its operating expenses.

4 Essential services benchmark

- (1) For this benchmark, the Council's planned capital expenditure on network services is presented as a proportion of expected depreciation on network services.
- (2) The Council meets the essential services benchmark if its planned capital expenditure on network services equals or is greater than expected depreciation on network services.

5 Debt servicing benchmark

- 7. For this benchmark, the Council's planned borrowing costs are presented as a proportion of planned revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments, and revaluations of property, plant, or equipment).
- 8. Because Statistics New Zealand projects that the Council's population will grow slower than the national population growth rate, it meets the debt servicing benchmark if its planned borrowing costs equal or are less than 10% of its planned revenue.



Wāhanga 1

Section 1

The shows what we're planning to do, and how much it is expected to cost to implement 2025/26 (Year two of the Long-Term Plan)

Groups of Activities and Goals - Introduction

Goal 1 An Innovative and Growing City		Goal 3 A connected and Safe Communi	ity
Housing	24	Community Safety and Health	51
Urban Design	27	City Library	55
Economic Development	30	Community Support	58
Transport Goal 2	34	Goal 4 A sustainable and Resilient City	
A Creative and Exciting City		Biodiversity and the Manawatū River	62
Recreation and Play	42	Resource Recovery	66
Arts and Heritage	47	Climate Change and Sustainability	7C
		Water - Wastewater - Stormwater	73

Groups of Activities

What we are planning to do during 2025/26 (year two of the Long-Term Plan) and why

Our vision for the city is:

He iti rā, he iti pounamu. Small city benefits, big city ambition

We know Palmerston North is a great place to be and we want people enjoy living, working, visiting and doing business here. To ensure that's the case, we have a vision that sets the direction for all the work we do.

At the heart of our vision is ensuring every resident is able to enjoy the benefits of living in a small city, with all the advantages of a big city. That means we're known for having a great quality of life while at the same time offering the lifestyle, education and business opportunities available in much larger cities.

To ensure this is achievable, we break it down into 4 goals. Our Oranga Papaioea City Strategy describes the vision and goals in more detail.

Sitting beneath the City Strategy we have 15 plans. Each plan is linked to an LTP activity. Activities are defined in the Local Government Act as goods and services provided by the Council. The Act requires similar Activities to be put together into Groups of Activities for budget purposes.

Vision:	He iti rā, he iti pounamu. Small city benefits, big city ambition.						
Goals:	An Innovative and Growing City	A Creative and Exciting City	A Connected and Safe Community	A Sustainable and Resilient City			
LTP Activities:	Housing Economic Development Transport Urban Design	Arts and Heritage Recreation and Play	Community Support City Library Community Safety and Heath	Climate Change and Sustainability Biodiversity and the Manawatu River Resource Recovery Water, Wastewater, Stormwater			

A guide to programmes in this section

Operating Programmes

Operating programmes are portions of the operating expenses that are separately scheduled to make them more visible in the budget document. This is usually because the project is to accomplish a specific outcome or is for a fixed term. The sum shown is the total cost and if there is any budgeted external funding this will be shown as part of the external funding total for the activity.

In the Summary Activity Financial Statements, the revenue and expenses from the programme are included in the relevant categories, along with all the other revenue and expenses to fund the Activity.

Capital Programmes

Since individual capital programmes result in the Council creating an asset (capital new or capital growth), or replacing an existing asset (capital renewal), the total cost is shown in the programme schedules. The total of all budgeted external funding for all capital programmes within an Activity is deducted from what is shown as the 'Total' to show what the Council plans to contribute (shown as 'Funded by Council [Rates and Borrowing]')

Information / main reason for change

Where there has been a significant change to a programme compared to the Long-Term Plan, a reason has been noted.

Rounding

Because the figures are rounded to the nearest thousand dollars, it sometimes appears that they do not add up, but the total represents the sum of the individual forecast amounts.

Abbreviations

The following abbreviations appear throughout this section:

LTP – Long-Term Plan

Draft AB – Draft Annual Budget

Key:

Below are the key symbols you will see alongside each programme within this section.

WHAT'S IN



No change to timing – any budget change indicated

WHAT'S OUT (DELETED)



Explanation indicated

WHAT'S BEING DONE LATER



New year and explanation indicated

WHAT'S BEING DONE EARLIER



New year and explanation indicated

WHAT'S NEW IN 2025/26



Explanation indicated

Activity Financial Statements Whole of Council

Budget 2024/25 \$'000s		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s
	Revenue		
	An innovative and growing city		
12,874	Housing	13,080	13,603
-	Urban Design	-	-
1,558	Economic Development	1,589	1,746
	Transport		
1,029	Active and Public Transport	1,049	293
11,435	Roading	11,689	11,727
	A creative and exciting city		
4,001	Recreation and play	4,081	4,108
276	Arts and Heritage	281	280
	A connected and safe community		
1,525	Community safety and health	1,557	1,558
80	City Library	82	82
1,002	Community support	1,022	1,044
	A sustainable and resilient city		
95	Biodiversity and the Manawatu River	97	95
4,970	Resource Recovery	5,194	5,037
-	Climate Change and Sustainability	-	-
	Water		
44	Water	45	45
	Wastewater		
1,573	Wastewater	1,203	1,825
	Stormwater		
-	Stormwater	-	-
	Supporting the Organisation		
399	Governance and Active Citizenship	510	447
4,565	Organisational performance	4,656	4,806
45,425	Total Revenue	46,135	46,695

	Expenses		
	An innovative and growing city		
19,722	Housing	19,756	21,243
1,036	Urban Design	1,092	1,068
8,433	Economic Development	8,412	8,471
	Transport		
5,357	Active and Public Transport	5,931	4,333
29,625	Roading	30,624	32,912
	A creative and exciting city		
26,761	Recreation and play	28,245	29,316
13,527	Arts and Heritage	13,758	13,926
	A connected and safe community		
4,199	Community safety and health	4,254	4,394
11,355	City Library	11,403	12,738
10,831	Community support	11,281	9,676
	A sustainable and resilient city		
2,163	Biodiversity and the Manawatu River	2,410	2,684
10,872	Resource Recovery	11,795	13,685
1,353	Climate Change and Sustainability	1,450	1,384
	Water		
12,916	Water	13,588	14,539
	Wastewater		
15,481	Wastewater	15,932	17,050
	Stormwater		
6,842	Stormwater	7,254	7,656
	Supporting the Organisation		
8,071	Governance and Active Citizenship	8,341	8,440
12,596	Organisational performance	13,540	4,659
201,140	Total Expenses	209,066	208,174
155,715	NET OPERATING COSTS OF ACTIVITY	162,931	161,479
	Rating Requirement		
(49,417)	Less Depreciation	(50,503)	(49,702)
(5,840)	Less Transfers To/(From) Reserves	(3,961)	(5,094)
28,632	Plus Net Capital Renewal (3 Year Average)	30,941	31,225
7,761	• • • • • • • • • • • • • • • • • • • •	9,645	9,544
136,852	Rates Requirement	149,054	147,453
		8.9%	7.7%

	Capital Expenditure		
	Capital Renewals		
	An innovative and growing city		
400	Housing	408	408
-	Urban Design	-	-
823	Economic Development	998	1,228
	Transport		
2,050	Active and Public Transport	2,091	1,419
9,120	Roading	9,404	9,552
	A creative and exciting city		
3,561	Recreation and play	5,070	5,369
535	Arts and Heritage	546	546
	A connected and safe community		
102	Community safety and health	171	171
1,010	City Library	1,087	1,065
877	Community support	459	459
	A sustainable and resilient city		
129	Biodiversity and the Manawatu River	72	72
631	Resource Recovery	525	520
	Water		
5,010	Water	5,482	5,482
	Wastewater		
4,753	Wastewater	5,431	5,431
	Stormwater		
350	Stormwater	615	615
	Supporting the Organisation		
3,633	Organisational performance	3,238	2,955
32,984	Total Capital Renewals	35,598	35,292

	Capital New		
	An innovative and growing city		_
500	Housing	511	511
9	Urban Design	9	9
23	Economic Development	-	-
	Transport		
3,950	Active and Public Transport	7,140	510
10,592	Roading	11,455	9,707
	A creative and exciting city		
2,693	Recreation and play	9,165	9,493
-	Arts and Heritage	2,042	2,042
	A connected and safe community		
85	Community safety and health	174	92
25	City Library	15	15
2,266	Community support	4,346	4,346
	A sustainable and resilient city		
835	Biodiversity and the Manawatu River	7,089	7,028
2,080	Resource Recovery	5,943	5,939
1,085	Climate Change and Sustainability	1,179	1,179
	Water		
7,978	Water	8,804	7,766
	Wastewater		
9,204	Wastewater	14,060	14,060
	Stormwater		
4,812	Stormwater	4,368	4,368
	Supporting the Organisation		
-	Governance and Active Citizenship	-	-
1,265	Organisational performance	961	961
47,401	Total Capital New	77,259	68,026

	Capital Growth		
	An innovative and growing city		
-	Housing	-	-
	Transport		
-	Active and Public Transport	-	-
6,333	Roading	3,794	3,794
	A creative and exciting city		
273	Recreation and play	526	184
	A connected and safe community		
-	Community support	-	-
	A sustainable and resilient city		
-	Biodiversity and the Manawatu River	-	-
-	Resource Recovery	-	-
	Water		
4,019	Water	3,991	3,991
	Wastewater		
104	Wastewater	461	461
	Stormwater		
4,244	Stormwater	3,911	3,911
14,972	Total Capital Growth	12,684	12,342
95,357	Total Capital Expenditure	125,541	115,660
	Funded By		
10,544	External Revenue New / Growth	21,474	15,751
5,549	External Revenue Renewal	6,306	5,376
1,961	Development Contributions	2,211	2,211
-	Rates	30,941	31,225
77,303	New Borrowing / (Repayment)	64,610	61,097
95,357	Total	125,541	115,660

An Innovative and Growing City Housing - Activity Financial Statements

Budget 2024/25	-	LTP 2025/26	Draft AB 2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
3,261	Social Housing	3,326	3,326
4,837	Building Services	4,933	5,011
3,443	Housing and Future development	3,512	3,512
1,333	Planning Services - Private	1,309	1,753
12,874	Total Revenue	13,080	13,603
	Expenses		
5,514	Social Housing	5,633	5,610
6,302	Building Services	6,305	7,080
5,934	Housing and Future development	5,872	4,858
1,193	Planning Services - Private	1,176	1,984
778	Planning Services - Public	770	1,711
19,722	Total Expenses	19,756	21,243
6,848	NET OPERATING COSTS OF ACTIVITY	6,676	7,640
	Rating Requirement		
(1,349)	Less Depreciation	(1,349)	(1,336)
	Less Transfers To/(From) Reserves		
409	Plus Net Capital Renewal (3 Year Average)	417	419
294	Plus Debt Repayment	316	348
6,202	Rates Requirement	6,061	7,071

	Capital Expenditure		
400	Renewal	408	408
500	New	511	511
-	Growth	-	-
900	Total Capital Expenditure	919	919
	Funded By		
-	External Revenue New / Growth	-	-
-	External Revenue Renewal	-	-
	Development Contributions		
409	Rates	417	419
1,309	New Borrowing / (Repayment)	502	500
900	Total	919	919

Housing - Operational

		LTP 2025/26	Draft AB 2025/26	
Statu	S	\$'000s	\$'000s	· · · · · · · · · · · · · · · · · · ·
✓	1613 - Kakatangiata District Plan Change	204	154	Programme has been reduced as a result of reduction to professional services budget. Work will progress at a slower rate.
\checkmark	2433 - Aokautere District Plan Change	204	204	
✓	2434 - Te Utanganui Master Plan Implementation	255	255	
	TOTAL	663	613	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	663	613	

Housing - Capital Renewal

Status		2025/26 \$'000s	Information / Main reason for change
✓ 180 - Social Housing - Renewals	408	408	-
TOTAL	408	408	
Funded Externally	-	-	
Funded by Council (Rates and Borrowing)	408	408	

Housing - Capital New / Growth

		LTP 2025/26			Draft AB 2025/26	
Status		\$'000s	Growth	LOS	\$'000s	Information / Main reason for change
√	1459 - Social Housing - Additional Social Housing Units	511	0%	100%	511	<u>-</u>
	TOTAL	511			511	
	Funded Externally	-			-	
	Funded by Council (Rates and Borrowing)	511			511	

An Innovative and Growing City Urban Design - Activity Financial Statements

Budget 2024/25 \$'000s		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s
<u> </u>	Revenue	3 0005	3 0005
-	Total Revenue	-	_
	Expenses		
677	City Centre	680	674
6	Place activation	6	6
36	Placemaking	36	40
317	Urban Design	369	348
1,036	Total Expenses	1,092	1,068
1,036	NET OPERATING COSTS OF ACTIVITY	1,092	1,068
	Rating Requirement		
(25)	Less Depreciation	(26)	(13)
	Less Transfers To/(From) Reserves		
-	Plus Net Capital Renewal (3 Year Average)	-	-
82	Plus Debt Repayment	77	80
1,093	Rates Requirement	1,143	1,135

	Capital Expenditure		
-	Renewal	-	-
9	New	9	9
	Growth		
9	Total Capital Expenditure	9	9
	Funded By		
-	External Revenue New / Growth	-	-
-	External Revenue Renewal	-	-
	Development Contributions		
-	Rates	-	-
9	New Borrowing / (Repayment)	9	9
9	Total	9	9

Urban Design - Operational

		LTP	Draft AB	
		2025/26	2025/26	
Statu	s	\$'000s	\$'000s	Information / Main reason for change
✓	2054 - Funding Palmy BID group	255	250	- ·
✓	2521 - Supporting Certification of Green Buildings Standards	51	51	
	TOTAL	306	301	
	Funded Externally	-	=	
	Funded by Council (Rates and Borrowing)	306	301	

Urban Design - Capital New / Growth

		LTP			Draft AB	
		2025/26			2025/26	
Status		\$'000s	Growth	LOS	\$'000s	Information / Main reason for change
✓	1330 - City Centre - Placemaking Implementation	9	0%	100%	9	
	TOTAL	9			9	
	Funded Externally	-			-	
	Funded by Council (Rates and Borrowing)	9			9	

<u>An Innovative and Growing City</u> <u>Economic Development - Activity Financial Statements</u>

Budget		LTP	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
252	Investment Property	257	257
150	Investments in Companies (including Airport)	153	300
111	City Marketing	113	113
131	Economic Development	134	144
880	Conference & Function Centre	898	898
34	International Relations	35	35
1,558	Total Revenue	1,589	1,746
	Expenses		
702	Investment Property	711	514
370	Investments	222	220
425	Investments in Companies (including Airport)	425	374
681	City Marketing	673	771
3,079	Economic Development	3,168	3,159
1,928	Conference & Function Centre	1,938	2,179
694	Economic Events	706	749
554	International Relations	567	505
8,433	Total Expenses	8,412	8,471
6,875	NET OPERATING COSTS OF ACTIVITY	6,823	6,724

	Rating Requirement		
(790)	Less Depreciation	(790)	(767)
(240)	Less Transfers To/(From) Reserves	(133)	(133)
957	Plus Net Capital Renewal (3 Year Average)	1,004	1,085
34	Plus Debt Repayment	36	61
6,837	Rates Requirement	6,940	6,971
	Capital Expenditure		
823	Renewal	998	1,228
23	New	-	-
	Growth		
845	Total Capital Expenditure	998	1,228
	Funded By		
23	External Revenue New / Growth	-	-
-	External Revenue Renewal	-	-
	Development Contributions		
957	Rates	1,004	1,085
1,780	New Borrowing / (Repayment)	(6)	142
845	Total	998	1,228

Economic Development - Operational

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	1344 - Major Events Fund	246	245	-
✓	1480 - Sponsorship Opportunities for Council with economic benefits	67	67	-
✓	2249 - Rural Games Support Funding	77	77	-
✓	2446 - Massey University Food Awards Sponsorship	41	40	-
✓	2448 - Manawatu Jet's Sponsorship	22	22	-
✓	2522 - Major Schools Sports Event Partnership Fund	301	295	-
✓	2525 - Central District Hind's Sponsorship	20	20	<u>-</u>
	TOTAL	774	766	
	Funded Externally	10	10	
	Funded by Council (Rates and Borrowing)	764	756	

Economic Development - Capital Renewal

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	85 - Depot - Buildings and Structures Renewals	102	102	-
✓	251 - Conference & Function Centre - Replacement of Equipment	134	134	-
✓	270 - Holiday Park - Renewals	306	306	-
✓	272 - Staff Cafeteria - Replacement of Equipment	6	6	-
✓	664 - Conference & Function Centre - Renewals	133	330	Risk of roof failure assessment being undertaken to determine extent of work required.
✓	1166 - Conference & Function Centre - Equipment Purchases	76	76	-
✓	1730 - Information Centre - Building Renewals	20	20	-
✓	1753 - Investment Properties - Building Renewals	51	51	-
✓	1791 - Parks Depot - Building Renewals	31	31	-
✓	1933 - Brand and Marketing Critical Equipment	-	33	Change in activity from Organisational Performance to Economic Development
✓	1970 - Gordon Kear Forest Culvert Replacements	36	36	-
✓	2022 - Property - Hard Surfaces Renewals	102	102	<u>-</u>
	TOTAL	998	1,228	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	998	1,228	

<u>Transport</u> <u>Active and Public Transport - Activity Financial Statements</u>

Budget 2024/25 \$'000s		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s
	Revenue		
872	Active Transport	889	293
157	Footpaths	160	-
1,029	Total Revenue	1,049	293
	Expenses		
1,455	Active Transport	1,610	1,112
3,604	Footpaths	3,699	3,080
298	Public Transport	622	142
5,357	Total Expenses	5,931	4,333
4,328	NET OPERATING COSTS OF ACTIVITY	4,881	4,040
	Rating Requirement		
(2,692)	Less Depreciation	(2,773)	(2,694)
	Less Transfers To/(From) Reserves		
1,034	Plus Net Capital Renewal (3 Year Average)	1,066	1,097
327	Plus Debt Repayment	378	432
2,998	Rates Requirement	3,552	2,876

	Capital Expenditure		
2,050	Renewal	2,091	1,419
3,950	New	7,140	510
-	Growth	-	-
6,000	Total Capital Expenditure	9,231	1,929
	Funded By		
1,913	External Revenue New / Growth	3,537	-
1,046	External Revenue Renewal	1,066	163
	Development Contributions		
1,034	Rates	1,066	1,097
4,076	New Borrowing / (Repayment)	3,562	670
6,000	Total	9,231	1,929

Active and Public Transport - Operational

	<u> </u>	LTP 2025/26	Draft AB 2025/26	
Status		\$'000s	\$'000s	Information / Main reason for change
×	2476 - Bus Hub Detailed Business Case	230	-	No longer funded by NZTA Waka Kotahi
	TOTAL	230	-	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	230	-	

Active and Public Transport - Capital Renewal

		LTP 2025/26	Draft AB 2025/26	
Status		\$'000s	\$'000s	Information / Main reason for change
×	64 - City-wide - Footpath - Renewals	1,173	-	No longer funded by NZTA Waka Kotahi
✓	181 - City-wide - Public Transport Infrastructure Renewals	153	53	Funding reduced by NZTA Waka Kotahi - reduction in work able to be delivered
*	2110 - City-wide - Footpath Renewals (No Subsidy)	-	1,100	NZTA Waka Kotahi Funding reduced - Key priority for Council - new programme with no co-funding
✓	2256 - Bunnythorpe - Transport - Footpath Renewals	51	18	Funding reduced by NZTA Waka Kotahi - reduction in work able to be delivered
✓	2371 - City-wide - Cycling Network - Renewals	306	106	Funding reduced by NZTA Waka Kotahi - reduction in work able to be delivered
✓	2372 - City-wide - Streetscape - Renewals	51	18	Funding reduced by NZTA Waka Kotahi - reduction in work able to be delivered
✓	2373 - City-wide - Shared Pathways - Renewals	306	106	Funding reduced by NZTA Waka Kotahi - reduction in work able to be delivered
√	2383 - City-wide - Active Transport Supporting Infrastructure - Renewals	51	18	Funding reduced by NZTA Waka Kotahi - reduction in work able to be delivered
	TOTAL	2,091	1,419	
	Funded Externally	1,066	163	
	Funded by Council (Rates and Borrowing)	1,025	1,256	

Active and Public Transport - Capital New / Growth

		LTP			Draft AB	
Status		2025/26 \$'000s	Growth	LOS	2025/26 \$'000s	Information / Main reason for change
*	1121 - Tennent Drive - Safety Improvements - Food HQ & Massey	1,020	0%	100%	-	No longer funded by NZTA Waka Kotahi
×	1559 - City-wide - Cycling Network Improvements	2,550	0%	100%	-	No longer funded by NZTA Waka Kotahi
×	1680 - City-wide - Public Transport - Network Improvements	510	0%	100%	-	No longer funded by NZTA Waka Kotahi
×	2057 - City-wide - Shared Pathways - New and Link Improvements	2,040	0%	100%	-	No longer funded by NZTA Waka Kotahi
✓	2231 - City-wide - Public Transport - Transport Choices - Additional Bus Shelters	204	0%	100%	204	-
×	2368 - City-wide - Footpaths - New	510	0%	100%	-	No longer funded by NZTA Waka Kotahi
×	2505 - City-wide - Shared Pathways - Slip Prevention	306	0%	100%	-	No longer funded by NZTA Waka Kotahi
*	2548 - City-wide - Shared Pathways - Slip Prevention (no Cofunding)	-	0%	100%	306	Council priority despite no cofunding from NZTA Waka Kotahi
	TOTAL	7,140			510	
	Funded Externally	3,537			-	
	Funded by Council (Rates and Borrowing)	3,603			510	

<u>Transport</u> <u>Roading - Activity Financial Statements</u>

Budget		LTP	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
4,160	Roads	4,243	4,103
6,657	Parking	6,815	7,139
184	Street Facilities	188	49
434	Street Lighting	443	436
11,435	Total Revenue	11,689	11,727
	Expenses		
17,355	Roads	18,217	21,529
161	Traffic Services	164	306
3,586	Parking	3,561	3,988
6,043	Street Facilities	6,188	4,477
2,481	Street Lighting	2,493	2,612
29,625	Total Expenses	30,624	32,912
18,190	NET OPERATING COSTS OF ACTIVITY	18,935	21,185
	Rating Requirement		
(12,233)	Less Depreciation	(12,398)	(12,265)
, ,	Less Transfers To/(From) Reserves	, ,	•
4,876	Plus Net Capital Renewal (3 Year Average)	5,145	5,400
1,334	Plus Debt Repayment	1,548	1,809
12,167	Rates requirement	13,230	16,129

	Capital Expenditure		
9,120	Renewal	9,404	9,552
10,592	New	11,455	9,707
6,333	Growth	3,794	3,794
26,044	Total Capital Expenditure	24,653	23,053
	Funded By		
4,361	External Revenue New / Growth	6,008	4,704
4,503	External Revenue Renewal	4,645	4,619
414	Development Contributions	467	467
4,876	Rates	5,145	5,400
21,643	New Borrowing / (Repayment)	8,387	7,864
26,044	Total	24,653	23,053

Roading - Operational

		LTP	Draft AB	
		2025/26	2025/26	
Status		\$'000s	\$'000s	Information / Main reason for change
✓	2477 - Regional Freight Ring Road Indicative Business Case	459	380	Reduced programme to reflect NZTA Waka Kotahi loss of funding
×	2487 - Parking Management Plans	51	-	No longer required
✓	2533 - Future Development Strategy - Technical Support - Transport	61	61	
	TOTAL	571	441	
	Funded Externally	-	-	
·	Funded by Council (Rates and Borrowing)	571	441	·

Roading - Capital Renewal

		LTP	Draft AB	
		2025/26	2025/26	
Status		\$'000s	\$'000s	Information / Main reason for change
✓	74 - City-wide - Street Light Renewals	510	560	
\checkmark	82 - City-wide - Off-Street Parking - Renewals	153	153	
\checkmark	115 - City-wide - Sealed Roads - Pavement Rehabilitation	3,264	3,264	
\checkmark	122 - City-wide - Road Drainage Renewals	510	510	
\checkmark	139 - City-wide - Sealed Road Resurfacing	3,264	3,264	
✓	162 - City-wide - Vehicle Crossing Renewals	143	343	Changes in NZTA Waka Kotahi Funding - ability to deliver more in this programme
\checkmark	2357 - Bunnythorpe - Transport - Pavement Renewals	204	204	
×	2375 - City-wide - Unsealed Roads - Resurfacing	102	-	No longer funded by NZTA Waka Kotahi
\checkmark	2376 - City-wide - Traffic Services - Renewals	612	612	
\checkmark	2377 - City-wide - Transport - Environmental Renewals	31	31	
✓	2379 - City-wide - Transport - Structural Component Renewal	612	612	
	TOTAL	9,404	9,552	
	Funded Externally	4,645	4,619	
	Funded by Council (Rates and Borrowing)	4,759	4,934	

Roading - Capital New Growth

		LTP 2025/26			Draft AB 2025/26	
Status	S	\$'000s	Growth	LOS	\$'000s	Information / Main reason for change
∢	159 - Kelvin Grove Road - Safety Improvements	1,020	0%	100%	3,000	Priority Works for Council in light of altered NZTA Waka Kotahi funding realignments
✓	201 - Urban Growth - Transport - Development Contributions Top-up	224	100%	0%	224	
✓	1003 - Whakarongo - Intersection - Safety Improvements	510	25%	75%	510	
✓	1681 - Urban Growth - Kikiwhenua - Transport	3,060	75%	25%	3,060	
✓	1804 - City-wide - Road Drainage - Additional Drainage Upgrades	122	0%	100%	122	
*	1944 - Villages - Transport - Road Upgrades to Urban Standard	1,224	0%	100%	-	No longer funded by NZTA Waka Kotahi
\checkmark	2204 - City-wide - Street Racer Prevention	61	0%	100%	61	
\checkmark	2335 - Stoney Creek Road - Safety Improvements	3,264	0%	100%	2,000	Updated timing from LTP
×	2362 - City-wide - Transport - Bridge Improvements	816	0%	100%	-	No longer funded by NZTA Waka Kotahi
✓	2380 - City-wide - Transport - Emergency Reinstatements	255	0%	100%	500	Increased funding due to more frequent weather events
×	2390 - City-wide - Transport - Low Cost/ Low Risk and Road to Zero	4,080	0%	100%	-	No longer funded by NZTA Waka Kotahi
✓	2428 - City-wide - Street Trees - New and Replacements	612	0%	100%	300	No longer funded by NZTA Waka Kotahi - reduction in work able to be delivered
∢	2456 - Cliff Road Upgrade - Te Motu O Poutoa	-	0%	100%	3,723	Brought forward from 2027/28
	TOTAL	15,249			13,501	
	Funded Externally	6,008			4,704	
	Funded by Council (Rates and Borrowing)	9,241			8,797	

A Creative and Exciting City Recreation and play - Activity Financial Statements

Budget 2024/25		LTP 2025/26	Draft AB 2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
2,562	Central Energy Trust Arena	2,613	2,613
1,203	City Reserves	1,227	1,228
69	Local Reserves	70	96
163	Sportsfields	166	166
5	Swimming Pools	5	5
4,001	Total Revenue	4,081	4,108
	Expenses		
9,867	Central Energy Trust Arena	10,147	10,082
5,227	City Reserves	5,322	5,400
4,038	Local Reserves	4,049	4,823
4,024	Sportsfields	4,956	4,716
641	Support to recreation groups	654	1,300
2,964	Swimming Pools	3,118	2,995
26,761	Total Expenses	28,245	29,316
22,760	NET OPERATING COSTS OF ACTIVITY	24,164	25,208
	Rating Requirement		
(7,848)	Less Depreciation	(7,910)	(7,841)
-	Less Transfers To/(From) Reserves	(867)	(434)
3,781	Plus Net Capital Renewal (3 Year Average)	4,968	4,995
1,215	Plus Debt Repayment	1,339	1,410
19,907	Rates Requirement	21,695	23,339

	Capital Expenditure		
3,561	Renewal	5,070	5,369
2,693	New	9,165	9,493
273	Growth	526	184
6,528	Total Capital Expenditure	14,761	15,045
	Funded By		
440	•		262
419	External Revenue New / Growth	4	262
-	External Revenue Renewal	594	594
285	Development Contributions	321	321
3,781	Rates	4,968	4,995
9,604	New Borrowing / (Repayment)	8,874	8,873
6,528	Total	14,761	15,045

Recreation and play - Operational

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	1424 - Active Community Access Fund - Low Income Opportunities	12	12	-
>	2519 - Sportsfields - Artificial Football Field (subject to external funding)	867	434	Updated timing of programme across two years
>	2524 - Feasibility study - 50 Metre Pool	102	-	Programme has been deferred to 26/27 as a result of reduction to professional services budget.
	TOTAL	981	445	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	981	445	

Recreation and play - Capital Renewal

Stat	us	LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change	
✓	819 - Central Energy Trust Arena - Replacement of Equipment	214	214		-
\checkmark	1051 - CET Arena - Arena Renewals	511	511		-
∢	1127 - City Reserves - Victoria Esplanade Shade House (including Bonsai Display)	311	610	Proposed to complete work during FY26 (originally planned across 25/26 and 26/27). Balance of capex brought forward from year 3 to year 2.	
✓	1242 - Central Energy Trust Arena - Replacement for Arena Big Screen	1,188	1,188		-
✓	1759 - CET Arena - Grounds Renewals	41	41		-
✓	1786 - Recreational Buildings - Sports Pavilion and Changing Room Renewals	357	357		-
\checkmark	1827 - Local Reserves - Renewals	871	871		-
✓	1829 - Sportsfields and Artificial Turfs - Renewals	285	285		-

 ✓ 1831 - City Reserves - Te Marae o Hine - The Square - Renewals ✓ 1832 - City Reserves - Ashhurst Domain - Renewals ✓ 1834 - City Reserves - Walkways - Renewals ✓ 1835 - City Reserves - Linklater Reserve - Renewals ✓ 1837 - Swimming Pools - Pool Renewals ✓ 1840 - City Reserves - Victoria Esplanade - Renewals ✓ 2396 - Arena Masterkey System/ Access Control Improvements 153 153 	✓	1830 - City Reserves - Memorial Park - Renewals	47	47	
 ✓ 1834 - City Reserves - Walkways - Renewals ✓ 1835 - City Reserves - Linklater Reserve - Renewals ✓ 1837 - Swimming Pools - Pool Renewals ✓ 1840 - City Reserves - Victoria Esplanade - Renewals ✓ 96 	✓	1831 - City Reserves - Te Marae o Hine - The Square - Renewals	34	34	
 ✓ 1835 - City Reserves - Linklater Reserve - Renewals ✓ 1837 - Swimming Pools - Pool Renewals ✓ 1840 - City Reserves - Victoria Esplanade - Renewals ✓ 96 	✓	1832 - City Reserves - Ashhurst Domain - Renewals	102	102	
 ✓ 1837 - Swimming Pools - Pool Renewals ✓ 1840 - City Reserves - Victoria Esplanade - Renewals 723 723 96 96 	✓	1834 - City Reserves - Walkways - Renewals	123	123	
✓ 1840 - City Reserves - Victoria Esplanade - Renewals 96 96	✓	1835 - City Reserves - Linklater Reserve - Renewals	15	15	
	✓	1837 - Swimming Pools - Pool Renewals	723	723	
✓ 2396 - Arena Masterkey System/ Access Control Improvements 153 153	✓	1840 - City Reserves - Victoria Esplanade - Renewals	96	96	
	✓	2396 - Arena Masterkey System/ Access Control Improvements	153	153	

TOTAL	5,070	5,369	
Funded Externally	594	594	
Funded by Council (Rates and Borrowing)	4,476	4,775	

Recreation and play - Capital New / Growth

Status		LTP 2025/26 \$'000s	Growth	LOS	Draft AB 2025/26 \$'000s	Information	/ Main reason for change	
<u> </u>	111 - Local Reserves - Roslyn - Edwards Pit Park Development	26	0%	100%	26	2	,	
\checkmark	967 - City-wide - Edibles Planting	5	0%	100%	5			-
✓	1099 - Parks and Reserves - Shade Development	20	0%	100%	20			-
✓	1194 - CET Arena - Masterplan Redevelopment	8,168	0%	100%	8,168			-
✓	1838 - City Reserves - Victoria Esplanade - Exotic Aviaries	15	0%	100%	15			-
✓	1846 - City Reserves - Walkway Extensions - Capital New	189	0%	100%	189			-

	Funded by Council (Rates and Borrowing)	9,687			9,414	
	TOTAL Funded Externally	9,691			9,677 262	
	TOTAL	0.601			0.677	
*	2545 - Whakarongo Oxbow development - developer agreement		0%	100%	259	Planned work for Napier Road Oxbow in line with developer agreement. Developer funding the work.
✓	2527 - Urban Growth - Aokautere - Reserves Development	184	100%	0%	184	-
✓	1884 - Local Reserves - Accessibility and Safety Improvements	118	0%	100%	118	-
>	1856 - City Reserves - Manawatu River Park - Roxburgh Entrance Development	153	34%	66%	-	Moved out to 26/27 year 3 due to delays in associated plan change.
✓	1854 - Swimming Pools - Splashhurst Pool Enhancements	57	0%	100%	57	-
✓	1853 - Local Reserves - Development of Existing Reserves - Capital New	85	0%	100%	85	-
✓	1852 - Local Reserves - Improvements to existing reserves to close identified level of service gaps	233	0%	100%	233	-
✓	1851 - Sportsfield Improvements - Capital New	263	0%	100%	143	Work being completed for Ongley Park Project was planned for Years 1 and 2 but now being completed within FY24 budgets so decreased budget needed in 25/26.
✓	1849 - City Reserves - Ashhurst Domain - Capital New	83	0%	100%	83	-
✓	1848 - City Reserves - Linklater Reserve - Capital New	31	0%	100%	31	-
✓	1847 - City Reserves - Victoria Esplanade - Capital New	61	0%	100%	61	-

<u>A Creative and Exciting City</u> <u>Arts and Heritage - Activity Financial Statements</u>

Budget 2024/25 \$'000s		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s
	Revenue		
3	Community & Commemorative Events	3	3
240	Support to arts, culture & heritage groups	244	243
33	Te Manawa	34	34
276	Total Revenue	281	280
	Expenses		
1,434	Community & Commemorative Events	1,451	1,064
250	Heritage Management	256	256
3,082	Other Cultural Facilities	3,146	3,202
3,203	Support to arts, culture & heritage groups	3,148	3,675
5,558	Te Manawa	5,756	5,729
13,527	Total Expenses	13,758	13,926
13,252	NET OPERATING COSTS OF ACTIVITY	13,477	13,647
	Rating Requirement		
(3,019)	Less Depreciation	(3,019)	(2,948)
	Less Transfers To/(From) Reserves	, , ,	
547	Plus Net Capital Renewal (3 Year Average)	590	593
211	Plus Debt Repayment	222	211
10,991	Rates Requirement	11,270	11,503

	Capital Expenditure		
535	Renewal	546	546
-	New	2,042	2,042
	Growth		
535	Total Capital Expenditure	2,588	2,588
	Funded By		
-	External Revenue New / Growth	-	
	External Revenue Renewal		
	Development Contributions		
547	Rates	590	593
1,082	New Borrowing / (Repayment)	1,998	1,995
535	Total	2,588	2,588

Arts and Heritage - Operational

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
\checkmark	1447 - Earthquake prone heritage building fund	78	78	
\checkmark	1573 - Arts Event Fund	54	54	
\checkmark	2498 - Natural and Cultural Heritage Incentive Fund	51	51	
*	2551 - Centrepoint Theatre Rebuild Support	-	100	To support the rebuild through in-kind and grant funding
	TOTAL	182	282	
	Funded Externally	35	36	
	Funded by Council (Rates and Borrowing)	147	246	

Arts and Heritage - Capital Renewal

	LTP	Draft AB	
	2025/26	2025/26	
	\$'000s	\$'000s	Information / Main reason for change
213 - Cultural Facilities - Renewals	511	511	
1496 - Replacement of Street Flags	26	26	
2420 - Caccia Birch Signage Renewals	10	10	
TOTAL	546	546	
Funded Externally	-	-	
Funded by Council (Rates and Borrowing)	546	546	
	1496 - Replacement of Street Flags 2420 - Caccia Birch Signage Renewals TOTAL Funded Externally	2025/26 \$'000s 213 - Cultural Facilities - Renewals 1496 - Replacement of Street Flags 2420 - Caccia Birch Signage Renewals TOTAL Funded Externally 2025/26 \$'000s 511 511 512 546	2025/26 2025/26 \$'000s \$'000s 213 - Cultural Facilities - Renewals 511 511 1496 - Replacement of Street Flags 26 26 2420 - Caccia Birch Signage Renewals 10 10 TOTAL 546 546 Funded Externally - -

Arts and Heritage - Capital New / Growth

		LTP 2025/26			Draft AB 2025/26	
Statu	IS	\$'000s	Growth	LOS	\$'000s	Information / Main reason for change
✓	902 - Property - Seismic Strengthening of Council Properties	2,042	0%	100%	2,042	
	TOTAL	2,042			2,042	
	Funded Externally	-			-	
	Funded by Council (Rates and Borrowing)	2,042			2,042	

<u>A Connected and Safe Community</u> <u>Community safety and health - Activity Financial Statements</u>

Budget		LTP	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
475	Public Health	484	484
1,050	Animal Control	1,072	1,074
1,525	Total Revenue	1,557	1,558
	Expenses		
1,090	Public Health	1,088	1,124
1,581	Animal Control	1,566	1,572
901	Civil Defence	901	1,142
627	Safer Community Initiatives	700	556
4,199	Total Expenses	4,254	4,394
2,675	NET OPERATING COSTS OF ACTIVITY	2,698	2,835
	Rating Requirement		
(297)	Less Depreciation	(305)	(251)
	Less Transfers To/(From) Reserves		
159	Plus Net Capital Renewal (3 Year Average)	177	178
138	Plus Debt Repayment	160	168
2,675	Rates Requirement	2,730	2,930

	Capital Expenditure		
102	Renewal	171	171
85	New	174	92
	Growth		
187	Total Capital Expenditure	344	262
	Funded By		
	External Revenue New / Growth		
	External Revenue Renewal		
	Development Contributions		
159	Rates	177	178
346	New Borrowing / (Repayment)	167	85
187	Total	344	262

Community safety and health - Operational

		LIP	Draft AB	
		2025/26	2025/26	
Status		\$'000s	\$'000s	Information / Main reason for change
✓	1539 - City Ambassadors	75	75	-
	TOTAL	75	75	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	75	75	

Community safety and health - Capital Renewal

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	1512 - CCTV Citywide - Rolling replacements	82	82	-
✓	1569 - Replacement of wearable cameras for parking and animal control officers	22	22	-
✓	2260 - Civil Defence Emergency Management - Radio and Communication equipment replacement	41	41	-
✓	2382 - Civil Defence Emergency Management - NZRT4 - Safety Equipment Replacement	10	10	-
✓	2539 - Civil Defence Emergency Operations Centre - Equipment replacement	15	15	<u>-</u>
	TOTAL	171	171	
	Funded Externally		_	
	Funded by Council (Rates and Borrowing)	171	171	

Community safety and health - Capital New / Growth

Status		LTP 2025/26 \$'000s	Growth	LOS	Draft AB 2025/26 \$'000s	Information / Main reason for change
<u>√</u>	2410 - CCTV Citywide - New Cameras	82	0%	100%	82	
>	2415 - CCTV Citywide - Monitoring and Safety centre	82	0%	100%	-	Awaiting Feasibility Study. Deferred by one year.
✓	2416 - Civil Defence Emergency Management - NZRT4 - New Safety Equipment	10	0%	100%	10	-
	TOTAL	174			92	
	Funded Externally	-			-	
	Funded by Council (Rates and Borrowing)	174		·	92	

A Connected and Safe Community City Library - Activity Financial Statements

Budget 2024/25		LTP 2025/26	Draft AB 2025/26
\$'000s		\$'000s	\$'000s
•	Revenue		
80	Libraries	82	82
80	Total Revenue	82	82
	Expenses		
11,355	Libraries	11,403	12,738
11,355	Total Expenses	11,403	12,738
11,275	NET OPERATING COSTS OF ACTIVITY	11,321	12,657
	Rating Requirement		
(2,656)	Less Depreciation	(2,658)	(2,658)
	Less Transfers To/(From) Reserves		
1,183	Plus Net Capital Renewal (3 Year Average)	1,276	1,265
17	Plus Debt Repayment	20	25
9,818	Rates Requirement	9,958	11,289
	Capital Expenditure		
1,010	Renewal	1,087	1,065
25	New	15	15
	Growth		
1,035	Total Capital Expenditure	1,103	1,080
	Funded By		
	External Revenue New / Growth		
	External Revenue Renewal		
	Development Contributions		
1,183	Rates	1,276	1,265
2,218	New Borrowing / (Repayment)	(173)	(185)
1,035	Total	1,103	1,080

City Library - Operational

		LTP 2025/26	Draft AB 2025/26	
Status		\$'000s	-	Information / Main reason for change
✓	2457 - City Library- Summer Reading Programme	26	25	-
	TOTAL	26	25	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	26	25	

City Library - Capital Renewal

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	178 - City Library (all sites) Replacement of Shelving, Furniture and Equipment	20	20	-
✓	188 - City Library (all sites) Replacement and Purchase of Library Materials	847	825	-
✓	202 - City Library - Central Library Interior Design Renewals	20	20	-
✓	203 - City Library - Community Libraries, Youth Space, Blueprint and Mobile Library Interior Design Renewals	26	26	-
✓	777 - City Library- Heritage Technology, Equipment and Markers for Public Discovery and Access to Archives and Local History	20	20	-
✓	1120 - Community Libraries - Renewals	31	31	-
✓	1138 - City Library (all sites) Digital Technology to Support 21st Century Citizens and Service (Renewal)	51	51	-
✓	1139 - City Library (all sites) Radio Frequency Identification (RFID) Materials Management	20	20	-
\checkmark	1775 - Central Library - Renewals	51	51	-

TOTAL	1,087	1,065	
Funded Externally	-	-	
Funded by Council (Rates and Borrowing)	1,087	1,065	

City Library - Capital New / Growth

Status		LTP 2025/26 \$'000s	Growth	LOS	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	2501 - City Library- Creative Interpretive Heritage Markers for Cuba Street Area	15	0%	100%	15	-
	TOTAL	15			15	
	Funded Externally	-			-	
	Funded by Council (Rates and Borrowing)	15		·	15	

A Connected and Safe Community Community support - Activity Financial Statements

Budget 2024/25 \$'000s		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s
	Revenue		
860	Cemeteries	877	899
142	Community Centres	145	145
1,002	Total Revenue	1,022	1,044
	Expenses		
1,449	Cemeteries	1,493	1,802
1,607	Community Centres	1,808	1,622
2,197	Public toilets	2,264	2,131
5,578	Support to community groups	5,717	4,120
10,831	Total Expenses	11,281	9,676
9,829	NET OPERATING COSTS OF ACTIVITY	10,259	8,631
	Rating Requirement		
(859)	Less Depreciation	(894)	(859)
	Less Transfers To/(From) Reserves		
631	Plus Net Capital Renewal (3 Year Average)	491	493
173	Plus Debt Repayment	227	238
9,774	Rates Requirement	10,083	8,503

	Capital Expenditure		
877	Renewal	459	459
2,266	New	4,346	4,346
-	Growth	-	
3,143	Total Capital Expenditure	4,805	4,805
	Funded By		
-	External Revenue New / Growth	-	
	External Revenue Renewal		
	Development Contributions		
631	Rates	491	493
3,774	New Borrowing / (Repayment)	4,314	4,317
3,143	Total	4,805	4,805

Community support - Operational

Status		2025/26 \$'000s	2025/26 \$'000s	Information / Main reason for change
✓	549 - Palmerston North Surf Lifesaving Club - One-off Grant	15	16	-
✓	1448 - Welcoming Communities	5	41	No increase - LTP had only partial budget showing against programme.
✓	1574 - Hancock community house management fund	72	72	-
✓	2023 - Community Development Small Grants Fund	250	250	-
\checkmark	2450 - Homelessness Response Pilot	235	235	-
\checkmark	2531 - Community Led Initiatives Fund	184	184	-
✓	2534 - Support youth well-being outcomes	34	34	<u>-</u>
	TOTAL	794	830	
	Funded Externally	<u>-</u>	-	
	Funded by Council (Rates and Borrowing)	794	830	

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Community support - Capital Renewal

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	186 - Public Toilets - Renewals	123	123	-
✓	265 - Community Centres - Renewals	123	123	-
✓	1769 - Community Agency Facilities - Renewals	51	51	-
✓	1796 - Cemeteries - Building Renewals	26	26	-
✓	1828 - Cemeteries - Non-Building Asset Renewals	137	137	-
	TOTAL	459	459	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	459	459	

Community support - Capital New/Growth

Chahara		2025/26	Cucurth	100	Draft AB 2025/26	Toformation / Main reason for about
Status		\$'000s	Growth	LOS	\$ UUUS	Information / Main reason for change
✓	161 - Public Toilets - New City-wide Toilets	204	0%	100%	204	
✓	1833 - City Growth - Cemeteries - Extensions to burial and ashes areas to meet demand	194	0%	100%	194	
✓	1882 - City Growth - Cemeteries - Expansion of Kelvin Grove Cemetery Roading network	61	0%	100%	61	
>	2343 - Citywide - New Community Hubs	-	0%	100%	400	Budget transferred from prog #2440
∢	2440 - Community Centres - Pasifika Centre Expansion	3,879	0%	100%	3,479	Budget transferred to prog #2343
✓	2452 - Community Gardens - Water Supply and Signage	8	0%	100%	8	
	TOTAL	4,346			4,346	
	Funded Externally	-			-	
	Funded by Council (Rates and Borrowing)	4,346			4,346	

<u>A Sustainable and Resilient City</u> <u>Biodiversity and the Manawatu River - Activity Financial Statements</u>

Budget	•	LTP	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
95	Central Energy Trust Wildbase	97	95
95	Total Revenue	97	95
	Expenses		
1,135	Central Energy Trust Wildbase	1,138	1,245
556	Biodiversity	624	639
472	Manawatu River	648	800
2,163	Total Expenses	2,410	2,684
2,068	NET OPERATING COSTS OF ACTIVITY	2,313	2,589
	Rating Requirement		
(12)	Less Depreciation	(44)	(32)
	Less Transfers To/(From) Reserves		
90	Plus Net Capital Renewal (3 Year Average)	89	89
36	Plus Debt Repayment	51	60
2,182	Rates Requirement	2,409	2,707

	Capital Expenditure		
129	Renewal	72	72
835	New	7,089	7,028
-	Growth	-	-
964	Total Capital Expenditure	7,161	7,101
	Funded By		
-	External Revenue New / Growth	1,793	1,582
-	External Revenue Renewal	-	-
-	Development Contributions	-	-
90	Rates	89	89
1,055	New Borrowing / (Repayment)	5,279	5,429
964	Total	7,161	7,101

Biodiversity and the Manawatu River - Operational

Funded Externally

Funded by Council (Rates and Borrowing)

		LTP	Draft AB	
		2025/26	2025/26	
Status		\$'000s	\$'000s	Information / Main reason for change
✓	835 - Biodiversity Improvements as Part of Te Apiti Project	46	45	
	TOTAL	46	45	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	46	45	
	<u>Biodiversity and the Manawatu River – Capital Renewal</u>	I TD	Droft AD	
		LTP	Draft AB	
. .		2025/26	2025/26	- C .: / No : C .
Status		\$'000s	\$'000s	Information / Main reason for change
✓	1136 - CET Wildbase Recovery Centre - Renewals	31	31	
✓	1825 - City Reserves - Manawatu River Park - Renewals	42	42	
	TOTAL	72	72	

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Biodiversity and the Manawatu River - Capital New / Growth

		LTP 2025/26			Draft AB 2025/26	
Stati	ıs	\$'000s	Growth	wth LOS	S \$'000s	Information / Main reason for change
✓	1077 - Citywide - Biodiversity Enhancement Through Native Planting	31	0%	100%	31	
✓	1895 - City Reserves - Manawatu River Park - Te Motu o Poutoa Development Plan - Implementation	6,404	0%	100%	5,651	Decrease in this programme is offset with related programme 2239. Minor decrease for 25/26
✓	2239 - City Reserves - Te Motu o Poutoa - Design and Consenting	532	0%	100%	1,224	Increase related to programme 1895.
✓	2429 - Turitea Predator Control - Self Resetting Traps	123	0%	100%	123	
	TOTAL	7,089			7,028	
	Funded Externally	1,793			1,582	
	Funded by Council (Rates and Borrowing)	5,296			5,446	

A Sustainable and Resilient City Resource Recovery - Activity Financial Statements

Budget		LTP	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
920	Landfill Management	951	951
2,181	Waste Minimisation	2,327	2,266
1,869	Waste Management	1,916	1,820
4,970	Total Revenue	5,194	5,037
	Expenses		
1,754	Landfill Management	1,796	1,973
7,035	Waste Minimisation	7,787	8,994
2,083	Waste Management	2,212	2,718
10,872	Total Expenses	11,795	13,685
5,902	NET OPERATING COSTS OF ACTIVITY	6,601	8,649
	Rating Requirement		
(1,060)	Less Depreciation	(1,183)	(1,125)
-	Less Transfers To/(From) Reserves	-	(689)
510	Plus Net Capital Renewal (3 Year Average)	531	532
247	Plus Debt Repayment	313	324
5,599	Rates Requirement	6,261	7,690

	Capital Expenditure		
631	Renewal	525	520
2,080	New	5,943	5,939
-	Growth	-	-
2,711	Total Capital Expenditure	6,467	6,459
	Funded By		
-	External Revenue New / Growth	-	-
	External Revenue Renewal		
	Development Contributions		
510	Rates	531	532
3,221	New Borrowing / (Repayment)	5,937	5,927
2,711	Total	6,467	6,459

Resource Recovery - Operational

Status		2025/26 \$'000s	2025/26 \$'000s	Information / Main reason for change
✓	1811 - City-Wide Bi Annual Hazardous Waste Day	56	56	-
✓	1909 - Waste Minimisation Levy - Contestable Fund	46	45	-
✓	2328 - Resilience of the Closed Landfills - Investigation	103	100	-
√	2461 - Food Scraps - Detailed Analysis of Programme Delivery	26	26	
	TOTAL	231	227	
	Funded Externally	45	47	
	Funded by Council (Rates and Borrowing)	186	180	

Resource Recovery - Capital Renewal

		LTP 2025/26	Draft AB 2025/26	
<u>Status</u>		\$'000s	\$'000s	Information / Main reason for change
✓	185 - Closed Landfills and Transfer Stations - Site Renewals	183	180	-
✓	612 - Recycling - City-wide Wheelie Bin and Crate Renewals	102	102	-
✓	649 - Recycling - Materials Recovery Facility Renewals	10	10	-
\checkmark	1368 - City-wide - Public Space Rubbish & Recycling Bins Renewals	102	100	-
\checkmark	1374 - City-wide - Recycling Drop Off Facilities - Renewals	15	15	-
✓	1721 - Composting Activity Site Renewals	10	10	-
√	1784 - Rubbish and Recycling Buildings - Renewals	102	102	<u>-</u>
	TOTAL	525	520	
	Funded Externally	<u>-</u>	-	
	Funded by Council (Rates and Borrowing)	525	520	

Resource Recovery - Capital New / Growth

Status		LTP 2025/26 \$'000s	Growth	LOS	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	506 - City-wide - Public Space Rubbish & Recycling Bins Development	153	0%	100%	150	-
✓	657 - Urban Growth - Recycling - City-wide Wheelie Bins and Crates	92	0%	100%	92	-
✓	727 - Recycling - Materials Recovery Facility Development	5,309	0%	100%	5,309	-
✓	1371 - Closed Landfills and Transfer Stations - Safety, Security and Development	368	0%	100%	368	-
√	1410 - Recycling - City-wide Recycling Services to Commercial/orgnisational Properties Development	20	0%	100%	20	_
	TOTAL	5,943			5,939	
	Funded Externally	-		•	-	
	Funded by Council (Rates and Borrowing)	5,943		•	5,939	

<u>A Sustainable and Resilient City</u> <u>Climate Change and Sustainability - Activity Financial Statements</u>

Budget	-	LTP	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
	Total Revenue	-	-
	Expenses		
358	Support to environmental groups	362	400
132	Sustainable Practices	132	96
863	Climate Change and Sustainability	956	888
1,353	Total Expenses	1,450	1,384
1,353	NET OPERATING COSTS OF ACTIVITY	1,450	1,384
	Rating Requirement		
(11)	Less Depreciation	(47)	(36)
	Less Transfers To/(From) Reserves		
	Plus Net Capital Renewal (3 Year Average)		
11	Plus Debt Repayment	44	44
1,353	Rates Requirement	1,447	1,392

	Capital Expenditure		
	Renewal		
1,085	New	1,179	1,179
	Growth		
1,085	Total Capital Expenditure	1,179	1,179
	Funded By		
	External Revenue New / Growth		
	External Revenue Renewal		
	Development Contributions		
-	Rates	-	-
1,085	New Borrowing / (Repayment)	1,179	1,179
1,085	Total	1,179	1,179

Climate Change and Sustainability - Capital New / Growth

		LTP 2025/26			Draft AB 2025/26	
Status		\$'000s	Growth	LOS	\$'000s	Information / Main reason for change
✓	1888 - Low Carbon Fund	1,026	0%	100%	1,026	-
✓	1924 - Improving remote monitoring capabilities	153	0%	100%	153	-
	TOTAL	1,179			1,179	
	Funded Externally	-			-	
	Funded by Council (Rates and Borrowing)	1,179			1,179	

Water - Activity Financial Statements

Budget 2024/25 \$'000s		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s
	Revenue		
30	Water Collection	31	31
4	Water Distribution	4	4
10	Water Treatment	10	10
44	Total Revenue	45	45
	Expenses		
4,500	Water Collection	4,652	3,979
7,828	Water Distribution	8,228	7,484
587	Water Treatment	708	3,076
12,916	Total Expenses	13,588	14,539
12,872	NET OPERATING COSTS OF ACTIVITY	13,544	14,494
	Rating Requirement		
(4,421)	Less Depreciation	(4,547)	(4,518)
	Less Transfers To/(From) Reserves		
5,474	Plus Net Capital Renewal (3 Year Average)	6,210	6,212
669	Plus Debt Repayment	849	901
14,594	Rates Requirement	16,055	17,089

	Capital Expenditure		
5,010	Renewal	5,482	5,482
7,978	New	8,804	7,766
4,019	Growth	3,991	3,991
17,006	Total Capital Expenditure	18,277	17,239
	Funded By		
2,006	External Revenue New / Growth	1,300	371
-	External Revenue Renewal	-	-
394	Development Contributions	444	444
5,474	Rates	6,210	6,212
20,081	New Borrowing / (Repayment)	10,323	10,212
17,006	Total	18,277	17,239

Water - Operational

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
\checkmark	1905 - Turitea Dams - Turitea Forest Harvest	51	51	-
>	2504 - Turitea Catchment Reserve Management Plan	-	50	Updated timing of consultation to meet legal requirements of the reserves act
	TOTAL	51	101	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	51	101	

Water - Capital Renewal

		LTP	Draft AB	
Status		2025/26 \$'000s	2025/26 \$'000s	Information / Main reason for change
✓	88 - Turitea WTP - Falling Main from WTP to Reservoir	154	154	-
\checkmark	199 - City-wide - Water Supply Bore and Network Facility Renewals	204	204	-
\checkmark	207 - Turitea WTP - Equipment and Facility Renewals	205	205	-
\checkmark	214 - City-wide - Water Toby and Manifold Renewals	410	410	-
\checkmark	218 - City-wide - Water Main Renewals	3,075	3,075	-
\checkmark	1061 - City-wide - Water Supply Reservoir Renewals	154	154	-
\checkmark	1700 - City-wide - Water Meter Renewals	282	282	-
\checkmark	1701 - City-wide - Water Supply Valve & Hydrant Renewals	256	256	-
✓	1797 - Water Treatment Plant - Building Renewals	51	51	-
\checkmark	1822 - Water Pump Stations - Building Renewals	46	46	-
✓	2279 - Longburn - Water Asset Renewals	308	308	-
\checkmark	2280 - Bunnythorpe - Water Asset Renewals	205	205	-
✓	2288 - Turitea WTP - Automation and PLC Renewals	51	51	-
√	2310 - Citywide - Water Critical Spare Replacements	82	82	<u>-</u>
	TOTAL	5,482	5,482	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	5,482	5,482	

Water - Capital New / Growth

Status		LTP 2025/26 \$'000s	Growth	LOS	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	132 - City-wide - Water Supply Resilience - Trunk Mains	1,244	10%	90%	1,244	-
✓	246 - Urban Growth - Development Contributions - Water Supply	308	100%	0%	308	-
✓	1004 - Urban Growth - Whakarongo - Water Supply	718	90%	10%	718	-
✓	1054 - Ashhurst - Water Quality Improvements	1,538	0%	100%	500	Robust procurement process has reduced budget required
✓	1384 - City-wide - Water Supply Resilience - City Supply Reservoir	513	0%	100%	513	-
✓	1388 - Palmerston North - District Metering Areas for Water Supply	77	0%	100%	77	-
✓	1389 - City-wide - Water Supply Resilience - Security of Supply	31	0%	100%	31	-
✓	1607 - City-wide - Health & Safety - Water Treatment Chemical Handling	154	0%	100%	154	-
✓	1696 - City-wide - Drinking Water Standards Upgrades	615	0%	100%	615	-
✓	1697 - Turitea WTP - Water Supply Resilience - Upgrades	256	0%	100%	256	-
✓	1873 - City-wide - Water Main Upgrades - Firefighting	103	0%	100%	103	-
✓	1874 - Turitea Dams - Health & Safety Improvements	154	0%	100%	154	-
✓	1883 - 3 Waters - Small Plant and Equipment	103	0%	100%	103	-
✓	2042 - Turitea WTP - Raw Water Main Duplicate	1,179	0%	100%	1,179	-
✓	2048 - City-wide - Water Toby and Manifold enhancements	769	0%	100%	769	-
✓	2060 - City-wide - Commercial Water Meters	72	0%	100%	72	-
✓	2228 - City-wide - Water Main Improvement	1,025	0%	100%	1,025	-

	Funded by Council (Rates and Borrowing)	11,495			11,386	
	Funded Externally	1,300			371	
	TOTAL	12,794			11,757	
✓	2303 - Citywide - Bore Facility Improvements	308	0%	100%	308	
✓	2301 - Urban Growth - New Longburn Water Supply Bore	1,428	60%	40%	1,428	
✓	2299 - Urban Growth - New Northern Water Supply Bore (Milson Line)	1,538	60%	40%	1,538	
✓	2298 - Bunnythorpe - Water Quality Improvements	564	0%	100%	564	
✓	2283 - Turitea WTP - New Retaining Walls on Access Road	103	0%	100%	103	

Wastewater - Activity Financial Statements

Budget 2024/25 \$'000s		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s
	Revenue	7 3333	7 5555
1,573	Wastewater Treatment and Disposal	1,203	1,825
1,573	Total Revenue	1,203	1,825
	Expenses		
10,998	Wastewater Collection	11,526	10,856
4,484	Wastewater Treatment and Disposal	4,407	6,194
15,481	Total Expenses	15,932	17,050
13,908	NET OPERATING COSTS OF ACTIVITY	14,729	15,226
	Rating Requirement		
(5,702)	Less Depreciation	(5,775)	(5,714)
-	Less Transfers To/(From) Reserves	-	(878)
5,112	Plus Net Capital Renewal (3 Year Average)	5,216	5,218
480	Plus Debt Repayment	631	675
13,798	Rates Requirement	14,802	14,527

	Capital Expenditure		
4,753	Renewal	5,431	5,431
9,204	New	14,060	14,060
104	Growth	461	461
14,061	Total Capital Expenditure	19,952	19,952
	Funded By		
772	External Revenue New / Growth	5,778	5,778
-	External Revenue Renewal	-	-
373	Development Contributions	421	421
5,112	Rates	5,216	5,218
18,029	New Borrowing / (Repayment)	8,537	8,535
14,061	Total	19,952	19,952

Wastewater - Operational

		LIP 2025/26	2025/26	
Statu	ıs	\$'000s	•	Information / Main reason for change
√	1401 - City-wide - Infiltration & Inflow Investigations	518	250	Programme has been reduced as a result of reduction to professional services budget. Work will progress at a slower rate.
	TOTAL	518	250	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	518	250	

Wastewater - Capital Renewal

Status	-	LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	54 - City-wide - Wastewater Pipe Renewal	1,845	1,845	_
\checkmark	65 - City-wide - Wastewater Pump Station Renewal	169	169	-
\checkmark	179 - Totara Road Wastewater Treatment Plant - Minor Equipment Renewals	200	200	-
\checkmark	601 - Citywide - Aeration Pond Wave Band Repairs	205	205	-
\checkmark	1380 - Totara Rd WWTP - Biogas Generator Major Overhauls	127	127	_
✓	1714 - City-wide Wastewater Trunk Mains Renewal	1,025	1,025	-
\checkmark	1799 - Wastewater Treatment Plant - Buildings Renewals	51	51	-
✓	1801 - Wastewater Pump Stations - Building Renewals	46	46	-
✓	1887 - 3 Waters Minor Equipment Renewals	21	21	-
\checkmark	2323 - Citywide - Relining of Wastewater Pipes	615	615	-
✓	2411 - Renewal of Oxidation Ponds and Sludge Lagoons	718	718	-
✓	2530 - Bunnythorpe - Wastewater Reticulation Renewals	410	410	-
	TOTAL	5,431	5,431	
	Funded Externally	-	_	
	Funded by Council (Rates and Borrowing)	5,431	5,431	

Wastewater - Capital New / Growth

-	wastewater Capital New / Clowdi	LTP			Draft AB	
Status		2025/26 \$'000s	Growth	LOS	2025/26	Information / Main reason for change
√	66 - Totara Road Wastewater Treatment Plant - Resilience Programme	256	0%	100%	256	-
✓	73 - Urban Growth - Development Contributions - Wastewater	154	100%	0%	154	-
✓	628 - Totara Road Wastewater Treatment Plant - Consent Renewal Upgrade	4,230	0%	100%	4,230	-
✓	1074 - Totara Road Wastewater Treatment Plant - Earthquake Strengthening of Civil Structures	2,563	0%	100%	2,563	-
✓	1616 - City-wide - Wastewater Pump Station - Capacity Upgrade	2,255	0%	100%	2,255	-
✓	1617 - Totara Road Wastewater Treatment Plant - Biogas System Improvements	1,538	0%	100%	1,538	-
✓	1677 - Upsizing of Kairanga Bunnythorpe Road Sewer and Storage	51	0%	100%	51	-
✓	1712 - City-wide Wastewater reticulation wet weather overflow mitigation	513	0%	100%	513	-
✓	1821 - City-wide Wastewater Pipeline Realignment of critical at-risk mains	513	0%	100%	513	-
✓	2229 - City-wide - Wastewater Pipe Improvement	1,025	0%	100%	1,025	-
✓	2257 - Citywide - Discharge Smart Meters for Large Tradewaste Customers	41	0%	100%	41	-
✓	2322 - Bunnythorpe - Wastewater Network Upgrades	308	0%	100%	308	-
✓	2329 - Citywide - Wastewater Pump Station H&S Upgrades	51	0%	100%	51	-
✓	2330 - 3 Waters Telemetry Upgrades	154	0%	100%	154	-
\checkmark	2331 - Citywide Wastewater Critical Spares	51	0%	100%	51	-
✓	2347 - Wastewater Trunk Main - Infill Upgrades	513	10%	90%	513	-
✓	2511 - Urban Growth - Kikiwhenua - Wastewater	308	100%	0%	308	-
	TOTAL	14,521			14,521	
	Funded Externally	5,778			5,778	
	Funded by Council (Rates and Borrowing)	8,743			8,743	<u> </u>

Stormwater	- Activity Financial Statements		
Budget		LTP	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
-	Total Revenue	-	
	Expenses		
6,842	Stormwater Collection and Disposal	7,254	7,656
6,842	Total Expenses	7,254	7,656
6,842	NET OPERATING COSTS OF ACTIVITY	7,254	7,656
	Rating Requirement		
(2,545)	Less Depreciation	(2,635)	(2,588)
	Less Transfers To/(From) Reserves	, , ,	,
515	Plus Net Capital Renewal (3 Year Average)	515	515
217	Plus Debt Repayment	309	374
5,029	Rates Requirement	5,443	5,957
	Capital Expenditure		
350	Renewal	615	615
4,812	New	4,368	4,368
4,244	Growth	3,911	3,911
9,406	Total Capital Expenditure	8,895	8,895
	Funded By		
1,052	External Revenue New / Growth	3,053	3,053
	External Revenue Renewal		
495	Development Contributions	558	558
515	Rates	515	515
8,374	New Borrowing / (Repayment)	4,768	4,768
9,406	Total	8,895	8,895

Stormwater - Operational

Status		2025/26 \$'000s	2025/26 \$'000s	Information / Main reason for change
✓	2316 - Third Party Stormwater Flood Problem Resolution	15	15	-
✓	2502 - Stormwater Network Resilence Study	51	51	-
✓	2532 - Future Development Strategy - Technical Support - Stormwater	92	92	-
	2536 - Future Development Strategy - Stormwater Strategy	45	45	
	TOTAL	204	204	
	Funded Externally	-	-	
	Funded by Council (Rates and Borrowing)	204	204	

Stormwater - Capital Renewal

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	20 - City-wide - Stormwater Pump Station Renewals	256	256	-
√	1062 - City-wide - Stormwater Network Renewal Works	359	359	<u>-</u>
	TOTAL	615	615	
	Funded Externally	-	_	
	Funded by Council (Rates and Borrowing)	615	615	

Stormwater - Capital New / Growth

		LTP			Draft AB	
Status		2025/26 \$'000s	Growth	LOS	2025/26 \$'000s	Information / Main reason for change
✓	22 - Citywide - Restoring Flood Capacity of Stormwater Channels	154	0%	100%	154	-
✓	51 - Urban Growth - Development Contributions - Stormwater	308	100%	0%	308	-
✓	1060 - City-wide - Stormwater Network Improvement Works	2,519	0%	100%	2,519	-
✓	1372 - City-wide Stormwater Pump Stations Improvement	566	0%	100%	566	-
\checkmark	1704 - Urban Growth - Aokautere - Stormwater	3,053	0%	100%	3,053	-
✓	1708 - City-wide - Stormwater Flood Mitigation	428	0%	100%	428	-
✓	2035 - Urban Growth - Napier Rd Extension - Stormwater	410	90%	10%	410	-
✓	2313 - Citywide - Installation of new Stormwater Assets	410	0%	100%	410	-
✓	2324 - Urban Growth - Stormwater Roxborough Crescent Infill	140	100%	0%	140	-
\checkmark	2325 - Ashhurst - Stormwater Asset Improvement	87	0%	100%	87	-
√	2542 - Longburn - Stormwater Asset Improvements	205	0%	100%	205	<u>-</u>
	TOTAL	8,280			8,280	
	Funded Externally	3,053			3,053	
	Funded by Council (Rates and Borrowing)	5,226			5,226	

<u>Supporting the Organisation</u> <u>Governance and Active Citizenship - Activity Financial Statements</u>

Budget		LTP	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	Revenue		
107	Councillor Meetings and Administration	109	23
293	Direction Setting	299	299
-	Elections	102	125
399	Total Revenue	510	447
	Expenses		
2,636	Councillor Meetings and Administration	2,625	2,576
5,034	Direction Setting	5,051	5,073
55	Elections	312	417
345	Mayoral Office	354	373
8,071	Total Expenses	8,341	8,440
7,671	NET OPERATING COSTS OF ACTIVITY	7,831	7,993
	Rating Requirement		
(29)	Less Depreciation	(29)	(5)
	Less Transfers To/(From) Reserves		
-	Plus Net Capital Renewal (3 Year Average)	-	-
7	Plus Debt Repayment	8	20
7,650	Rates Requirement	7,810	8,007

	Capital Expenditure		
	Renewal		
	- New	-	-
	Growth		
-	- Total Capital Expenditure	-	
	Funded By		
	External Revenue New / Growth		
	External Revenue Renewal		
	Development Contributions		
	- Rates	-	-
	- New Borrowing / (Repayment)	-	-
	- Total	-	-

Governance and Active Citizenship - Operational

Status		LTP 2025/26 \$'000s	Draft AB 2025/26 \$'000s	Information / Main reason for change
*	1180 - Focus Group Research	-	20	Additional focus groups
\checkmark	1949 - Civic and Cultural Precinct	102	82	-
\checkmark	2241 - Rangitane Resource	146	146	-
×	2535 - Food security resilience policy implementation	31	-	This programme was intended to be for one year and is no longer required in 2025/26.
	TOTAL	279	248	
	Funded Externally	146	150	·
•	Funded by Council (Rates and Borrowing)	133	98	

<u>Supporting the Organisation</u> <u>Organisational performance - Activity Financial Statements</u>

Budget		LTP	Draft AB
2024/25 \$'000s		2025/26 \$'000s	2025/26 \$'000s
 	Revenue	y 0003	y 0003
198	Civic Administration Building	202	202
1	Customer Services	1	1
331	Financial Services	334	334
4,034	External Contracts	4,119	4,269
4,565	Total Revenue	4,656	4,806
		•	
	Expenses		
1,113	Civic Administration Building	1,089	971
1	Customer Services	1	1
2,578	Financial Services	2,867	2,875
2	Human Resources	3	-
9,326	Information Services	10,477	1,148
169	Marketing & Communications	153	205
219	Print Synergy	182	2
3,842	External Contracts	3,871	4,221
506	Plant and vehicle operations	636	990
12,596	Total Expenses	13,540	4,659
8,031	NET OPERATING COSTS OF ACTIVITY	8,884	(147)

	Rating Requirement		
(3,870)	Less Depreciation	(4,123)	(4,052)
(5,600)	Less Transfers To/(From) Reserves	(2,961)	(2,961)
3,355	Plus Net Capital Renewal (3 Year Average)	3,246	3,133
2,269	Plus Debt Repayment	3,118	2,366
4,185	Rates Requirement	8,164	(1,661)
	Capital Expenditure		
3,633	Renewal	3,238	2,955
1,265	New	961	961
	Growth		
4,898	Total Capital Expenditure	4,199	3,916
	Funded By		
-	External Revenue New / Growth	-	-
-	External Revenue Renewal	-	-
	Development Contributions		
3,355	Rates	3,246	3,133
8,252	New Borrowing / (Repayment)	953	783
4,898	Total	4,199	3,916

Organisational performance - Operational

Status ✓	1520 - Digital Transformation	2025/26 \$'000s 2,246	Draft AB 2025/26 \$'000s 2,246	Information / Main reason for change
✓	2346 - Organisation wide - systems replacement or new systems initiatives	817	817	-
✓	2451 - Leadership Development	168	165	-
✓	2500 - Implementation of Waka Kotahi Asset Management Data Standards	41	41	
	TOTAL	3,272	3,269	
	Funded Externally	21	-	
	Funded by Council (Rates and Borrowing)	3,251	3,269	

<u>Organisational performance - Capital Renewal</u>

		LTP	Draft AB	
		2025/26	2025/26	
Status		\$'000s	\$'000s	Information / Main reason for change
√	53 - User Hardware - rolling replacement	480	480	-
\checkmark	58 - Network Additions and Upgrades	77	77	
\checkmark	68 - Aerial Photography	31	31	-
\checkmark	80 - Council Small Mobile Plant and Equipment - Replacement	356	306	Rationalisation of replacements
\checkmark	86 - Property - Furniture Replacements	31	31	-
\checkmark	221 - Replacement of Print Synergy Machinery	20	20	-
\checkmark	281 - CAB - Renewals	204	204	-
\checkmark	784 - Replacement of Council's Photocopiers/Printers	15	15	-
✓	1879 - Council's Plant and Vehicle - Replacements	1,991	1,791	Rationalisation of replacements due to fleet utilisation
✓	1933 - Brand and Marketing Critical Equipment	33	-	Change in activity from Organisational Performance to Economic Development
	TOTAL	3,238	2,955	
	Funded Externally	, -	-	
	Funded by Council (Rates and Borrowing)	3,238	2,955	
	Funded by Council (Rates and Borrowing)	3,238	2,955	

Organisational performance - Capital New / Growth

Status		LTP 2025/26 \$'000s	Growth	LOS	Draft AB 2025/26 \$'000s	Information / Main reason for change
✓	60 - Information Management Strategic Plan Project	77	0%	100%	77	-
✓	99 - New Vehicles and Plant to enable the delivery of improved Council services	314	0%	100%	314	-
✓	1875 - Fleet - Upgrade to Electric Vehicles - Capital New	163	0%	100%	163	-
✓	2449 - Fleet - Upgrade R&R Fleet to Alternate Fuel - Capital new	357	0%	100%	357	-
✓	2499 - Smart Cities / Smart Palmy	51	0%	100%	51	<u> </u>
	TOTAL	961			961	
	Funded Externally	-			_	
	Funded by Council (Rates and Borrowing)	961			961	



Section 2

Here you can see what assumptions have been made in preparing the financial information. You'll also see details about the rating system.

Significant Forecasting Assumptions

Rating System, Rates and Funding Impact Statements

Significant Forecasting Assumptions

A forecasting assumption is defined as something the Council accepts as being true for the purposes of future decisions and actions.

Significant forecasting assumptions and risks underlying the financial estimates in the Annual Budget are identified in the Long-term Plan 2024-2034 (see page 313) and cover the following issues

Issue	Level of uncertainty of assumption	Significance of financial impact on overall position
1. Population & Household Growth	Medium	Medium
2. City Growth – Nature, Type & Location	Medium	High
3. Pandemics	Low	Low
4. Climate Change	Medium	Low
5. Natural Disasters & Adverse Weather Events	High	High
6. Services Provided by Council	High	High
7. Continuity of External Funding	High	Low
8. Sources of Funds for Future Replacement of Assets	Low	Low
9. NZTA Waka Kotahi Subsidy	High	High
10. Airport Shareholding, Dividends & Lines of Credit	Medium	Low

11. Revaluation of Property, Plant & Equipment Assets	Low	Low
12. Asset Lives	Low	Low
13. Depreciation	Low	Low
14. Inflation	Medium	Low
15. Interest Rates for Borrowings	Medium	Medium
16. Resource Consents (especially wastewater discharge)	High	High
17. Turitea Windfarm	Low	Low
18. Weathertight (Leaky) Homes Claims	Low	Low
19. Insurance	High	High
20. Earthquake-prone Buildings	High	High
21. Regional freight ring road including an Additional Road Crossing of Manawatu River	Medium	High
22. Residential Subdivision	Medium	Medium
23. Drinking Water Quality Assurance Rules	Low	Low
24. 3 Waters Reforms	High	High
25. Capital Expenditure Delivery	High	High
26. Infrastructure Funding & Financing (IFF) Levies	High	High
27. Alternative Funding Arrangements	High	High

Some assumptions have changed and impacted on the Annual Budget Those changes to assumptions and risks are detailed below:

Interest rates for borrowing – An average rate of 5% was assumed for the first three years of the Long-term Plan. In accordance with its interest rate risk management policy the Council has a mixture of fixed and floating rate debt. This meant the Council's average cost of servicing its debt was lower than the prevailing market rates. Over the last year interest rates have reduced and this allows the assumption for the average interest rate on Council's debt to be reduced from 5% to 4.4% for 2025/26.

This translates to a significant reduction in the budgeted interest costs.

NZTA Waka Kotahi Subsidy – In the Long-term Plan it was signalled there was a high risk of there being change to the level of subsidy available to the Council for transport. A relatively conservative view was taken as to which programmes would qualify for subsidy support. Central government has now set changed funding objectives for NZTA Waka Kotahi and as a consequence they will not be providing subsidy for many previously proposed transport programmes. Details of these changes can be seen in the Transport activity budget

pages. Despite this Council has decided to proceed with and fund the full cost of some priority programmes. These include footpath renewals and safety improvements for Kelvin Grove Road.

Three waters reform ('Local Water Done Well')

- although the expectation remains that the Council will continue to be responsible for delivering the three waters activities over the next two years the government is progressing the changes to the legislative and regulatory framework quickly. This means the Council will be required to operate under a new expanded regulatory regime even before any transfer of responsibilities for water activity governance and management to a new water entity. There will be significant cost progressing the consideration of structural options and preparing the required accountability documents. There will also be new levies payable to fund the government's water quality and economic regulators.

Other uncertainties and risks for 2025/26 include:

Adverse weather events – these are become a more common feature worldwide. The budget provision for emergency re-instatements of the transport network has been increased to \$500k. This is a small sum relative to the most recent experience of damage following adverse weather events. A case can be made to NZTA Waka Kotahi for assistance but these are determined on a case by case basis.

The Council has insurance arrangements in place for its underground networks and for its above ground buildings though the cost and availability of appropriate insurance cover is becoming more problematic.

Rating System, Rates and Funding Impact Statements

1. Introduction

Rating incidence is governed by the Council's Revenue and Financing Policy and its Rating Policies. This section outlines details of the present rating system used by the Council. It also incorporates the Funding Impact Statements in the form prescribed by the Local Government (Financial Reporting and Prudence) Regulations 2014.

At various points within this section a level of rate or charge is outlined. These are indicative figures provided to give ratepayers an estimate of what their level of rates is likely to be in the forthcoming year. They are not necessarily the actual figures as these will not be known until the Council's rating information database is finalised. Rates figures in this section are GST-inclusive unless otherwise specified.

2. Rating Objectives

These are the Council's rating objectives:

- > To encourage growth and confidence in the city by operating a stable, easily understood method of setting rates
- > To set rates in a manner that is fair and equitable as between various ratepayers and classes of ratepayer, and consistent with Council's planning objectives.
- > To ensure that all citizens contribute to the cost of providing city services by charging on a user-pays basis where practicable.
- > To foster the sense of a single community by operating a common system throughout the city.

3. Components of the present rating system - a summary

The Council's rating system, designed to meet these objectives, is utilised to fund the net cost of operations and programmes outlined in the Long-Term Plan and Annual Budget (Plan). It comprises the following components:

- ➢ A common system applies throughout the city.
- ➤ Targeted rates, in the form of fixed amounts (as proxy user charges) are made to cover the costs of services that are identifiable by property (water supply, wastewater disposal, and rubbish and recycling). In addition, significant non-residential and some rural users of water are metered, and some non-residential wastewater users are charged on the basis of the number of pans. A targeted rate (comprising a fixed amount and a variable amount based on capital value) is made on non-residential properties within the central city Palmy BID area.
- A Uniform Annual General Charge (UAGC) is applied as a fixed amount to every rating unit within the city. It is used as a mechanism to ensure each rating unit contributes a minimum amount of the general rate and also to moderate rates on high land-value properties.
- ➢ A targeted rate, based on the capital value, is to be applied to each rating unit, with different rates (differentials) applying to each differential category. In 2025/26 it is intended this rate will cover the costs of delivering goal one (an innovative and growing city) and in particular transport, economic development, housing and urban design activities. The increases in this rate will be compensated for by reductions in the general rate.

A General Rate, based on the land value, is applied to each rating unit, with different rates (differentials) applying to each property category.

The categories in the Council's differential rating scheme reflect differing property use and can be broadly grouped as follows:

- Single-unit residential
- Multi-unit residential
- Non-residential
- Rural and semi-serviced
- Miscellaneous.

Differential surcharges (that is, a higher rate in the dollar) are applied to multi-unit residential and non-residential properties, while lower rates are applied to single unit residential and rural/semi-serviced properties. No surcharge is applied to miscellaneous properties.

4. Examples of proposed rates for 2025/26

Examples of proposed rates for 2025/26 are shown in the following table:

	Land Value	Capital Value	Rates 2024/25	Rates 2025/26		
Single unit res	Single unit residential					
Average	468,000	739,000	3,456	3,587		
Median	455,000	690,000	3,380	3,444		
Quartile 1	360,000	590,000	2,942	3,064		
Quartile 3	tile 3 540,000 840,000 3,799		3,922			
Two unit reside	Two unit residential					
Average	561,000	829,000	5,985	6,472		
Median	525,000	770,000	5,736	5,862		
Quartile 1	450,000	675,000	5,237	5,358		
Quartile 3	625,000	920,000	6,417	6,638		
Non-residential						
Average	1,022,000	2,402,000	19,783	21,787		
Median	620,000	1,030,000	11,687	12,132		
Quartile 1	385,000	610,000	7,456	7,550		
Quartile 3	1,110,000	2,295,000	21,020	23,054		

	Land Value	Capital Value	Rates 2024/25	Rates 2025/26		
Rural & semi-s	Rural & semi-serviced (5ha or more)					
Average	1,373,000	1,585,000	2,374	2,833		
Median	730,000	1,102,000	1,434	1,774		
Quartile 1	520,000	551,000	1,045	1,263		
Quartile 3	rtile 3 1,218,000 1,670,000 2,189		2,720			
Rural and sem	Rural and semi-serviced (between 0.2 and 5ha)					
Average	549,000	1,202,000	2,222	2,901		
Median	520,000	1,180,000	2,131	2,790		
Quartile 1	435,000	950,000	1,812	2,368		
Quartile 3	590,000	1,390,000	2,401	3,204		
Miscellaneous						
Average	916,000	916,000 1,746,000 6,074 8,201		8,201		
Median	550,000	720,000	720,000 3,551 4,165			
Quartile 1	295,000	295,000 400,000 2,030 2,202				
Quartile 3	965,000	1,445,000	6,150	7,687		

If all of the properties in the category of property were listed from lowest to highest land value, then the 'median' is the value at the halfway point in the list, quartile 1 is the value at the first quarter point in the list, and quartile 3 is the value at the three-quarter point in the list.,

For example, if there are 1,000 properties and they are sorted from the lowest to the highest land value then quartile 1 in the 250th property from the lowest.

The three-yearly revaluation of the city for rating purposes was undertaken in 2024 and those valuations are the base for valuation-based rates set in 2025/26.

The examples should be read with regard for the following assumptions:

- > The Council's total rates revenue will increase by 7.7%.
- > the Uniform Annual General Charge will be \$300 per rating unit (\$200 in 2024/25).
- Targeted rates in the form of fixed amounts will be applied for water supply (\$500); wastewater disposal (\$403); kerbside recycling (\$189); rubbish and public recycling (\$76) (\$415, \$375, \$144 and \$51 respectively in 2024/25).
- A targeted rate for wastewater disposal will be set on non-residential properties on the basis of the number of pans, in excess of three, on the rating unit. The charge per pan will be \$403 compared with \$375 per pan in 2024/25.
- A targeted rate will be set to cover a larger proportion the costs of the goal one activities (transport, economic development, urban design and housing). This is to be based on the capital value. As a consequence, the general rate will be lower than in 2024/25.

The examples shown for non-residential, miscellaneous and rural/semi-serviced properties do not include the charges (either fixed or metered) for water, wastewater or kerbside recycling because these vary from property to property, but they do include the rubbish and public recycling rate. They do not include the proposed targeted rates to fund the Palmy BID as these will be applied to selected properties in the defined central city Palmy BID area.

5. Components of the Rating System – more detail

5.1 General Rate

The Council proposes to set a general rate based on the land value of each rating unit in the city.

The general rate will be set on a differential basis based on land use (see description in 5.4), with the differential factors as shown in the following table:

Differential Group		Differential Factor (expressed as % of Group Code MS)		Rate (cents in \$ of LV)
Code	Brief Description	Actual 2024/25	Proposed 2025/26	Proposed 2025/26
R1	Single-unit residential	Balance (approx. 79)	Balance (approx. 80)	0.4191
R2	Two unit residential	110	110	0.5771
R3	Three unit residential	120	120	0.6295
R4	Four unit residential	130	130	0.6820
R5	Five unit residential	140	140	0.7344
R6	Six unit residential	150	150	0.7869
R7	Seven unit residential	160	160	0.8394
R8	Eight or more unit residential	170	170	0.8918
MS	Miscellaneous	100	100	0.5246
CI	Non-residential (Commercial/Industrial)	300	250	1.3115
FL	Rural/Semi-serviced (5 ha. or more)	25	25	0.1312
FS	Rural/Semi-serviced (0.2 ha. or less)	75	75	0.3935
FM	Rural/Semi-serviced (between 0.2 & 5 ha.)	55	60	0.3148

5.2 Uniform annual general charge

The Council proposes to set a uniform annual general charge of \$300 (\$200 for 2024/25) on each rating unit.

5.3 Capital Value targeted rate

The Council proposes to set a targeted rate based on the capital value of each rating unit in the city. This rate will be used to fund the costs of the goal one (innovate and growing city) activities including transport, economic development, housing and urban design.

The rate will be set on a differential basis on land use (see description in section 5.4 1), with the differential factors as shown in the following table:

Differential Group		Differential Factor (expressed as % of Group Code MS)		Rate (cents in \$ of CV)
Code	Brief Description	Actual 2024/25	Proposed 2025/26	Proposed 2025/26
R1	Single-unit residential	Balance (approx. 78)	Balance (approx. 76)	0.1022
R2	Two unit residential	120	120	0.1614
R3	Three unit residential	120	120	0.1614
R4	Four unit residential	120	120	0.1614
R5	Five unit residential	120	120	0.1614
R6	Six unit residential	120	120	0.1614
R7	Seven unit residential	120	120	0.1614
R8	Eight or more unit residential	120	120	0.1614
MS	Miscellaneous	100	100	0.1345
CI	Non-residential (Commercial/Industrial)	220	200	0.2690
FL	Rural/Semi-serviced (5 ha. or more)	35	35	0.0471
FS	Rural/Semi-serviced (0.2 ha. or less)	75	75	0.1009
FM	Rural/Semi-serviced (between 0.2 & 5 ha.)	55	60	0.0807

Plan will be categorised as non-residential, whereas it is categorised as miscellaneous for the purposes of the general rate.

¹ Note – for the purposes of this targeted rate vacant serviced property where non-residential use is a permitted activity under the city's District

5.4 Targeted rates (other)

For the purposes of the targeted rates proposed below the term 'residential' is defined as "having a predominant or exclusive residential use and on which one or more residential units is erected."

For the purposes of the targeted rates proposed below, a 'separately used or inhabited part (SUIP) of a rating unit' is defined as:

"Any part of the rating unit that is, or is able to be, separately used or inhabited by the ratepayer, or any other person who has the right to use or inhabit that part by virtue of a tenancy, lease, licence or other agreement.

This definition includes separately used parts, whether or not actually occupied at any particular time, which are provided by the owner for rental (or other form of occupation) on an occasional or long-term basis by someone other than the owner.

For the purposes of the definition, vacant land and vacant premises offered or intended for use or habitation by a person other than the owner and usually used as such are defined as 'used'.

For the avoidance of doubt, a rating unit that has a single use or occupation is treated as having one SUIP.

For a residential property a SUIP will have a separate entrance, kitchen facilities (including sink or cooking facilities), living facilities and toilet/bathroom facilities.

By way of example the following would be considered to have separately used or inhabited parts of a rating unit:

- A single dwelling with flat attached
- Two or more houses, flats or apartments on one certificate of title."

The Council does not have a lump sum contribution policy and lump sum contributions will not be invited for any targeted rate.

5.4.1 Water supply

The Council proposes to set targeted rates for water supply. For residential rating units it shall be on the basis of a fixed amount per separately used or inhabited part, and for all other properties a fixed amount per rating unit. The charge will be set on a differential basis based on the availability of the service (either 'connected' or 'serviceable'). Connected means the rating unit is connected to a Council-operated waterworks while serviceable means the rating unit is not connected to a Council-operated waterworks but is within 100m of such waterworks and Council would allow a connection. The serviceable rate will be 50% of the connected rate.

Rating units that are not connected to the scheme and are not serviceable will not be liable for this rate.

The estimated rates for the 2025/26 year are:

Connected: \$500 Serviceable: \$250

There are situations where the Council will require water to be supplied on a metered basis. Where this occurs, the Council proposes instead of the above to set metered water targeted rates that comprise a fixed amount (estimated at \$253 per metered connection for connections of 25mm or less and \$540 for connections greater than 25mm) and a variable amount (estimated at \$1.96305 per cubic metre) based on the volume of water supplied.

5.4.2 Wastewater disposal

The Council proposes to set a targeted rate for wastewater disposal. For residential rating units, it shall be set on the basis of a fixed charge per separately used or inhabited part, and for all other properties a fixed charge per rating unit. The charge will be set on a differential basis based on the availability of the service (either 'connected' or 'serviceable'). Connected means the rating unit is connected to a public wastewater drain, while serviceable means the rating unit is not connected to a public wastewater drain but is within 30m of such a drain, and Council would allow a connection. The serviceable rate will be 50% of the connected rate.

Rating units that are not connected to the scheme, and which are not serviceable will not be liable for this rate.

The estimated rates for the 2025/26 year are:

Connected: \$403 Serviceable: \$201.50

In addition, for the 2025/26 year the Council proposes to set a targeted rate for connected non-residential rating units of \$403 per pan (water closet or urinal) for each pan in excess of three.

5.4.3 Resource Recovery

5.4.3.1 Kerbside recycling

The Council proposes to set a targeted rate for kerbside recycling on the basis of:

- A fixed amount per separately used or inhabited part of a rating unit for residential properties receiving the Council's kerbside collection service.
- A fixed amount per rating unit for non-residential and rural/semiserviced properties receiving the Council's kerbside collection service.

Where ratepayers elect, and the Council agrees, additional levels of service may be provided. These additional services could be providing more recycling bins or more frequent service. Each additional level of service will be charged at a rate of \$189. This may include charges to non-rateable rating units where the service is provided. Rating units for which the Council is not prepared to provide the service will not be liable for these rates.

The estimated rates for the 2025/26 year are:

Kerbside recycling \$189

5.4.3.2 Rubbish and public recycling

The Council proposes to set a targeted rate for rubbish and public recycling on the basis of a fixed amount per separately used or inhabited part of each residential rating unit and a fixed amount per rating unit for all other rating units. Rating units that are vacant land will not be liable for these rates.

The estimated rates for the 2025/26 year are:

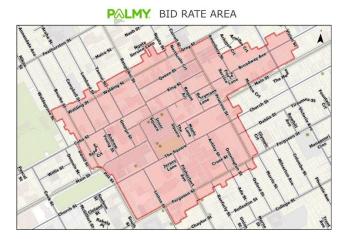
Rubbish and public recycling \$76

5.4.4 Palmy BID

The Council proposes to set targeted rates on those properties within the central city Palmy BID area as shown on the following map that are categorised as non-residential for the Council's general rate. The rate will fund a grant to the Palmy BID group.

The targeted rates will comprise:

- ➢ A fixed amount of \$343 per rating unit; and
- A variable amount of 0.0137 cents in the \$ of the capital value of the rating unit.



5.5 Differential Matters and Categories

5.5.1 Objectives of Differentials for General Rate

The Council believes that a uniform general rate based on land value would not produce a fair and equitable allocation of rates. For this reason, it operates a system of differentials based on land use. Descriptions of the land use categories are shown in 5.5.2.

The Council describes the relationship between the rates charged to each group in terms of a factor expressed as a percentage of the rate that would apply if there were no differential rating in place — that is, the group described as Miscellaneous (MS). Each year, the Council reviews the differential factors applied to each land use category. The factors proposed for 2025/26 are outlined in 5.1 and are unchanged from 2024/25 except for code FM which has been changed from 55% to 60% and code CI from 300% to 250%.

The factors have been developed to address the following matters:

- Rating units containing more than one residential unit will place an increasing demand on Council services as the number of units increase.
- > The land value for non-residential property is often driven by different influences from the land value for residential or rural land and therefore is not directly comparable as a rating base.
- The Council's Revenue and Financing Policy identifies a number of activities where it believes non-residential users gain a greater benefit than other users and should bear a greater share of the cost.
- > For large rural rating units a pure land value system would produce rates charges that would be unsustainable.
- Rural and semi-serviced rating units generally have limited or, in some cases, no access to some Council activities funded through the general rate.

5.5.2 Differentials based on land use

The Council proposes to differentiate the general rate primarily on the basis of land use. Properties with more than one use will be placed in a category that the Council considers reflects the primary use.

The Council will consider partitioning the property into parts and allocate each part to the most appropriate category in situations such as the following:

- Where there are discreet parts of the property used for different purposes such as a retail shop and a residence.
- > For manager's residences associated with motel complexes.
- Where part of the property is used for not-for-profit or other community purposes and the remainder is used for other purposes.
- > Where the property is not serviced and is used for commercial, industrial or business purposes but a significant part is used for farming or horticultural purposes.
- Where a property has a rural zoning but is serviced and has one or more residential units then the first 2ha will be classified as group code R1 and the balance as FM or FL depending on its size.
- Where a property that is greater than 5ha (and residential use is a permitted activity under the city's District Plan) becomes serviced the first 5ha (or the area of the actual sub-divisional development if larger than this) will be categorised in group code R1 and the remainder will continue to be treated as not serviced for rating purposes.
- Where a property that is less than 5ha becomes serviced and features of the land or District Plan requirements impede subdivision the part that reflects the extent of the impediment will continue to be treated as not serviced for rating purposes.

Note that, subject to the rights of objection to the rating information database set out in sections 29 and 39 of the Local Government (Rating) Act 2002, the Council is the sole determiner of the categories.

In the context of the general rate, 'serviced' means the property is either connected or serviceable for wastewater disposal. Connected means the rating unit is connected to a public wastewater drain, while serviceable means the rating unit is not connected to a public wastewater drain but is within 30m of such a drain, and Council would allow a connection.

The following differential categories will be used:

Single-unit residential (R1)

Every serviced rating unit not otherwise classified:

- > Having a predominant or exclusive residential use (excluding home occupations) and on which is erected one residential unit; or
- ➢ Being vacant property where residential use is a permitted activity under the city's District Plan.

Multi-unit residential (R2 - R8)

Every serviced rating unit not otherwise classified on which is erected:

- > two residential units (R2); or
- > three residential units (R3); or
- ⇒ four residential units (R4); or
- ⇒ five residential units (R5); or
- six residential units (R6); or
- > seven residential units (R7); or
- ⇒ eight or more residential units (R8).

In determining what is a residential unit, the Council will apply the same criteria as defined for a SUIP, as shown in 5.3.

Miscellaneous (MS)

Every rating unit not otherwise classified of the following types:

- Property used primarily for not-for-profit or other community purposes, excluding retail shops.
- Property owned by the Council that is used by it for parking that is available for public use.
- Property where the ratepayer conducts or permits to be conducted a business (a Home Occupation, as defined in the city's District Plan), which would otherwise qualify for inclusion in group code R1.
- > Vacant serviced property where non-residential use is a permitted activity under the city's District Plan.
- Property that is not serviced and would otherwise qualify for inclusion in group code FL, FS or FM but is used for predominantly commercial, industrial or business purposes (excluding farming and horticulture).
- Property not specifically categorised in any of the other group codes.

Non-residential (CI)

Every serviced rating unit, not otherwise classified, used for commercial, industrial or business purposes including licensed hotel, serviced apartments or residential institution including a guesthouse, rooming house, boarding house, private hotel, motel, residential club or hostel. Network utilities in the street are categorised as non-residential.

Rural and semi-serviced (FL, FS and FM)

FL – Every rating unit not otherwise classified that is not serviced and has either

an area of 5ha or more; or

 an area less than 5ha but on which there is no residential dwelling or non-residential improvements.

When the rating unit becomes serviced, as defined above (and provided it is zoned to permit subdivision), the property will be reclassified to the higher rated differential category in the immediately following year.

FS – Every rating unit not otherwise classified that is not serviced and has an area of 0.2ha or less and on which there is a residential dwelling.

FM – Every rating unit not otherwise classified that is not serviced and has an area greater than 0.2ha and less than 5ha and on which there is either residential dwellings or non-residential improvements.

6. Early payment of rates

Sections 55 and 56 of the Local Government (Rating) Act 2002 empowers councils to accept early payment of rates.

The Council will accept any payment of rates for either the current or future years in advance of the due date.

7. Rates payable by instalment and due dates

The Council provides for rates to be paid in four equal instalments. For the 2025/26 year the due dates (that is, final dates for payment without incurring penalty charges) will be:

Instalment 1: 29 August 2025 Instalment 2: 28 November 2025 Instalment 3: 27 February 2026 Instalment 4: 29 May 2026

Ratepayers may elect to pay on a more regular basis if they choose. They may also elect to pay the full year's rates in one lump sum prior to the due date for instalment 2 without incurring penalty charges on instalment 1.

Rates may be paid using any one of a number of payment methods acceptable to the Council, including direct debit, cash or Eftpos at Council's office, direct credit and other bank transfer methods. Payment by credit card can be made using the Internet or at Council's office, subject to the payment of a fee to cover costs.

The due date for metered water targeted rates will be the 20th of the month following the invoice date as follows:

Monthly Invoicing	
Instalment	Due date
1	20 July 2025
2	20 August 2025
3	20 September 2025
4	20 October 2025
5	20 November 2025
6	20 December 2025
7	20 January 2026
8	20 February 2026
9	20 March 2026
10	20 April 2026
11	20 May 2026
12	20 June 2026

Two-mor	nthly invoicing		
Linton, E	ast & North Rounds	Ashhurst	t, South West, PNCC & Central Rounds
Instal #	Due date	Instal #	Due date
1	20 July 2025	1	20 August 2025
2	20 September 2025	2	20 October 2025
3	20 November 2025	3	20 December 2025
4	20 January 2026	4	20 February 2026
5	20 March 2026	5	20 April 2026
6	20 May 2026	6	20 June 2026

8. Rates penalties

To provide an incentive for rates to be paid by the due date, penalties will be imposed when rates are not paid on time. A penalty of 10% will be added to any portion of an instalment remaining unpaid after the due date for payment, as outlined in clause 7 above.

A penalty charge of 10% will be added to any outstanding rates (including penalties) assessed in previous years and remaining outstanding at 4 July 2025 and again on 5 January 2026.

Penalty charges will not be applied to the metered water targeted rate.

9. Rating base information

The following are projected as at 30 June 2025:

Number of rating units: 35,100

Total capital value of all rating units: \$31,000,000,000

Total land value of all rating units: \$15,600,000,000

Approximately 670 of those projected at 30 June 2025 will be categorised as non-rateable under the Local Government Act meaning rates cannot be assessed on them except targeted rates for water and wastewater.

10. Rates Summary

	Basis of rates	LTP 2024/25 \$000	LTP 2025/26 \$000	Draft AB 2025/26 \$000
General rates				
General rates	rate in \$ of LV (differentiated by use)	80,492	70,085	64,872
UAGC	fixed charge p rating unit	5,852	6,200	8,823
Targeted rates				
Innovative & growing city	rate in \$ of CV (differentiated by use)	16,271	30,671	33,494
(transport/economic				
development/urban design & housing)				
Creative & exciting city (recreation &	rate in \$ of CV (differentiated by use)	0	4,724	0
play/arts & heritage)				
Water				
- connected	fixed charge p SUIP (residential) or p rating unit (non-residential)	11,219	12,346	13,645
- serviceable	fixed charge p SUIP (residential) or p rating unit (non-residential)	123	134	148
- metered	\$ p m3 plus fixed charge	3,250	3,575	3,575
Wastewater				
- connected	fixed charge p SUIP (residential) or p rating unit (non-residential)	10,654	11,451	11,574
- serviceable	fixed charge p SUIP (residential) or p rating unit (non-residential)	112	119	121
- pans	fixed charge p pan	3,033	3,230	3,263
Rubbish & recycling				
-kerbside recycling	fixed charge p SUIP	4,049	4,253	5,363
-rubbish & public recycling	fixed charge p SUIP	1,547	2,008	2,326
		100		
Palmy BID	Fixed charge p rating unit &	125	127	125
	rate in \$ of CV for commercially rated properties in Palmy BID area of central city	125	128	125
Total Rates Revenue (GST Exclusive)		\$136,852	\$149,054	\$147,453

11. Source and application of funds statements (Funding Impact Statements)

The Local Government (Financial Reporting and Prudence) Regulations 2014 prescribe the format for statements showing the sources and application of funds for the whole of Council and for each group of activities of the Council.

These statements are designed to show where operational and capital funding comes from, and how they are used.

This information is presented in two ways, firstly at the Whole of Council level, and in a slightly different form at the "Group of Activities" level. At the Group of Activities level, internal revenue and expenditure are shown as separate items, while at the Whole of Council level they are not displayed because the amounts balance each other out.

Capital Expenditure is grouped into three broad categories based on which one the programme most relates to. The three categories are:

- > to meet additional demand
- > to improve the level of service
- to replace existing assets.

The categories do not clearly represent the fact that some programmes will contribute to more than one purpose.

In addition to the statements mentioned, the Council is also providing Activity Financial Statements which show the revenue and expenses for the services provided, as well as how the rates are calculated (see section 1). The Funding Impact Statements differ from the Activity Statements in that they do not include depreciation as an expense, categorise capital revenue as part of operating revenue or include movements in the value of assets. For example, the forecast for 2025/26 assumes:

	\$000
Total comprehensive revenue	137,764
(as shown on page xx in Prospective Statement of	
Comprehensive Revenue & Expense)	
Less capital revenue	25,338
Non-cash items add depreciation less gain on property revaluations Less cost of goods sold	49,701 126,451 3,206
Surplus of operating funding (as shown in Whole of Council Funding Impact Statement on page xx)	38,882

Funding Impact Statements Whole of Council

	Whole of Council		
Budget		LTP 2024	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
86,345	General rates, uniform annual general charges, rates penalties	76,287	74,403
50,506	Targeted rates	72,766	73,050
6,370	Subsidies and grants for operating purposes	6,467	6,081
7,773	Fees and charges	7,879	8,134
356	Interest and dividends from investments	359	506
30,926	Local authorities fuel tax, fines, infringement fees, and other receipts	31,429	31,974
182,276	Total Sources of operating funding	195,189	194,148
	Applications of operating funding		
142,449	Payments to staff and suppliers	138,359	140,372
14,520	Finance costs	16,998	14,893
	Internal charges and overheads applied		
156,970	Total Applications of operating funding	155,357	155,266
25,307	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	39,831	38,882
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	Sources of capital funding		
16,093	Subsidies and grants for capital expenditure	27,779	21,127
1,961	Development and financial contributions	2,211	2,211
53,296	increase (decrease) in debt	57,112	54,740
,	Gross proceeds from sale of assets		
-	Gloss proceeds from sale of assets		

Applications of Capital Funding

Capital Expenditure:-

-	Total Funding (Surplus) / Deficit		-
25,307	Total (SURPLUS) / DEFICIT OF CAPITAL FUNDING	39,832	38,882
96,657	Total applications of capital funding	126,934	116,960
1,300	Increase (decrease) of investments	1,393	1,300
32,984	- to replace existing assets	35,598	35,292
47,401	- to improve the level of service	77,259	68,026
14,972	- to meet additional demand	12,684	12,342
	capital Experialcare.		

<u>Funding Impact Statements</u> An innovative and growing city

	An innovative and growing city		
Budget		LTP 2024	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
6,036	General rates, uniform annual general charges, rates penalties	-	-
8,096	Targeted rates	14,144	15,177
-	Subsidies and grants for operating purposes	-	10
5,926	Fees and charges	5,994	6,260
2,156	Internal charges and overheads recovered	2,189	3,346
8,505	Local authorities fuel tax, fines, infringement fees, and other receipts	8,675	9,079
30,720	Total Sources of operating funding	31,003	33,872
	Applications of operating funding		
24,978	Payments to staff and suppliers	17,187	17,259
2,429	Finance costs	2,224	1,213
7,023	Internal charges and overheads applied	6,668	10,332
34,430	Total Applications of operating funding	26,078	28,805
3,711	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	4,924	5,068
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	Sources of capital funding		
23	Subsidies and grants for capital expenditure	-	-
5,442	increase (decrease) in debt	2,999	2,913
3,112	,		

Expenditure: to meet additional demand - to improve the level of service - to replace existing assets	- 519 1,406	
- to improve the level of service	519	- 519 1,636
•		
- to replace existing assets	1,406	1 636
		1,050
applications of capital funding	1,925	2,155
SURPLUS) / DEFICIT OF CAPITAL FUNDING	4,924	5,068
((SURPLUS) / DEFICIT OF CAPITAL FUNDING Funding (Surplus) / Deficit	(SURPLUS) / DEFICIT OF CAPITAL FUNDING 4,924

Funding Impact Statements Transport

	<u>Transport</u>		
Budget		LTP 2024	Draft AE
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
6,746	General rates, uniform annual general charges, rates penalties	-	438
8,419	Targeted rates	16,782	18,567
4,927	Subsidies and grants for operating purposes	5,025	3,995
197	Fees and charges	201	201
7,919	Internal charges and overheads recovered	8,303	7,959
7,340	Local authorities fuel tax, fines, infringement fees, and other receipts	7,512	7,824
35,548	Total Sources of operating funding	37,823	38,984
	Applications of operating funding		
17,705	Payments to staff and suppliers	19,042	18,590
3,108	Finance costs	3,676	3,281
7,162	Internal charges and overheads applied	6,968	8,375
27,976	Total Applications of operating funding	29,686	30,246
7,572	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	8,137	8,738
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	Sources of capital funding		
11,822	Subsidies and grants for capital expenditure	15,257	9,485
414	Development and financial contributions	467	467
12,237	increase (decrease) in debt	10,023	6,292
24,473	Total Sources of capital funding	25,747	16,244

•	Total (SURPLUS) / DEFICIT OF CAPITAL FUNDING	8,137	8,738
32,044	Total applications of capital funding	33,884	24,982
11,170	- to replace existing assets	11,495	10,97
14,542	- to improve the level of service	18,595	10,217
6,333	- to meet additional demand	3,794	3,79
	Capital Expenditure:-		

Funding Impact Statements A creative and exciting city

	A creative and exciting city		
Budget		LTP 2024	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
30,976	General rates, uniform annual general charges, rates penalties	28,336	34,842
-	Targeted rates	4,722	-
110	Subsidies and grants for operating purposes	112	132
-	Fees and charges	-	-
2,876	Internal charges and overheads recovered	2,935	2,906
4,166	Local authorities fuel tax, fines, infringement fees, and other receipts	4,250	4,256
38,129	Total Sources of operating funding	40,355	42,136
	Applications of operating funding		
25,773	Payments to staff and suppliers	27,466	27,775
2,823	Finance costs	3,098	2,695
3,779	Internal charges and overheads applied	3,539	4,890
32,376	Total Applications of operating funding	34,103	35,360
5,753	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	6,252	6,776
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	Sources of capital funding		
419	Subsidies and grants for capital expenditure	598	856
285	Development and financial contributions	321	321
606	increase (decrease) in debt	10,179	9,680
1,310	Total Sources of capital funding	11,098	10,858

	Applications of Capital Funding		
	Capital Expenditure:-		
273	- to meet additional demand	526	184
2,693	- to improve the level of service	11,207	11,535
4,096	- to replace existing assets	5,616	5,915
7,063	Total applications of capital funding	17,349	17,634
5,753	Total (SURPLUS) / DEFICIT OF CAPITAL FUNDING	6,252	6,776

<u>Funding Impact Statements</u> A connected and safe community

	A connected and safe community		
Budget		LTP 2024	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
22,267	General rates, uniform annual general charges, rates penalties	22,730	22,722
-	Subsidies and grants for operating purposes	-	-
1,500	Fees and charges	1,532	1,520
360	Internal charges and overheads recovered	368	-
1,107	Local authorities fuel tax, fines, infringement fees, and other receipts	1,129	1,164
25,234	Total Sources of operating funding	25,758	25,406
	Applications of operating funding		
16,208	Payments to staff and suppliers	17,048	16,616
746	Finance costs	896	881
5,979	Internal charges and overheads applied	5,464	5,543
22,933	Total Applications of operating funding	23,408	23,039
2,301	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	2,351	2,367
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	Sources of capital funding		
-	Subsidies and grants for capital expenditure	-	-
2,064	increase (decrease) in debt	3,901	3,781
2,064	Total Sources of capital funding	3,901	3,781
	<u> </u>		

enditure:- meet additional demand	_	
meet additional demand	_	
		-
improve the level of service	4,535	4,453
replace existing assets	1,717	1,694
ications of capital funding	6,251	6,147
RPLUS) / DEFICIT OF CAPITAL FUNDING	2,350	2,367
İ	improve the level of service replace existing assets ications of capital funding RPLUS) / DEFICIT OF CAPITAL FUNDING	replace existing assets 1,717 ications of capital funding 6,251

<u>Funding Impact Statements</u> A sustainable and resilient city

	A sustainable and resilient city		
Budget		LTP 2024	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
3,535	General rates, uniform annual general charges, rates penalties	3,856	4,098
5,599	Targeted rates	6,261	7,690
1,190	Subsidies and grants for operating purposes	1,184	1,155
256	Internal charges and overheads recovered	242	168
3,875	Local authorities fuel tax, fines, infringement fees, and other receipts	4,108	3,977
14,454	Total Sources of operating funding	15,651	17,088
	Applications of operating funding		
10,088	Payments to staff and suppliers	10,807	10,825
571	Finance costs	970	923
2,901	Internal charges and overheads applied	2,847	4,982
13,560	Total Applications of operating funding	14,624	16,729
894	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	1,027	359
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	Sources of capital funding		
-	Subsidies and grants for capital expenditure	1,793	1,582
-	Development and financial contributions	-	-
3,866	increase (decrease) in debt	11,988	12,798
3,866	Total Sources of capital funding	13,781	14,380
3,866	increase (decrease) in debt	•	

894	Total (SURPLUS) / DEFICIT OF CAPITAL FUNDING	1,027	359
4,760	Total applications of capital funding	14,808	14,739
760	- to replace existing assets	597	592
4,000	- to improve the level of service	14,211	14,147
-	- to meet additional demand	-	
	Capital Expenditure:-		
	Applications of Capital Funding		

Funding Impact Statements Water

	<u>Water</u>		
Budget		LTP 2024	Draft AE
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
-	General rates, uniform annual general charges, rates penalties	-	
14,594	Targeted rates	16,055	17,089
-	Subsidies and grants for operating purposes	-	
-	Fees and charges	-	
3,428	Internal charges and overheads recovered	3,512	4,550
44	Local authorities fuel tax, fines, infringement fees, and other receipts	45	4!
18,065	Total Sources of operating funding	19,612	21,683
	Applications of operating funding		
8,411	Payments to staff and suppliers	8,656	9,318
1,674	Finance costs	2,127	2,014
1,837	Internal charges and overheads applied	1,771	3,23
11,922	Total Applications of operating funding	12,553	14,57
6,143	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	7,058	7,112
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	Sources of capital funding		
2 006	•	1 200	37
2,006	Subsidies and grants for capital expenditure	1,300 444	
394	Development and financial contributions		44 0.21
8,463	increase (decrease) in debt	9,474	9,31
10,863	Total Sources of capital funding	11,218	10,12

	Applications of Capital Funding		
	Capital Expenditure:-		
4,019	- to meet additional demand	3,991	3,991
7,978	- to improve the level of service	8,804	7,766
5,010	- to replace existing assets	5,482	5,482
17,006	Total applications of capital funding	18,277	17,239
6,143	Total (SURPLUS) / DEFICIT OF CAPITAL FUNDING	7,058	7,112

Funding Impact Statements Wastewater

	<u>Wastewater</u>		
Budget		LTP 2024	Draft AE
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
-	General rates, uniform annual general charges, rates penalties	-	,
13,798	Targeted rates	14,802	14,527
-	Subsidies and grants for operating purposes	-	622
-	Fees and charges	-	
2,235	Internal charges and overheads recovered	2,242	1,241
1,573	Local authorities fuel tax, fines, infringement fees, and other receipts	1,203	1,203
17,607	Total Sources of operating funding	18,246	17,592
	Applications of operating funding		
6,532	Payments to staff and suppliers	6,479	7,706
1,239	Finance costs	1,623	1,518
4,243	Internal charges and overheads applied	4,297	3,353
12,014	Total Applications of operating funding	12,399	12,577
5,592	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	5,847	5,016
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING Sources of capital funding		
772	Sources of capital funding	5,778	5,778
	Sources of capital funding Subsidies and grants for capital expenditure	5,778 421	•
772 373 7,324	Sources of capital funding	5,778 421 7,907	5,778 42: 8,738

	Applications of Capital Funding		
	Capital Expenditure:-		
104	- to meet additional demand	461	461
9,204	- to improve the level of service	14,060	14,060
4,753	- to replace existing assets	5,431	5,431
14,061	Total applications of capital funding	19,952	19,952
5,592	Total (SURPLUS) / DEFICIT OF CAPITAL FUNDING	5,847	5,016

<u>Funding Impact Statements</u> Stormwater

	<u>Stormwater</u>		
Budget		LTP 2024	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
5,029	General rates, uniform annual general charges, rates penalties	5,443	5,957
-	Fees and charges	-	-
1,246	Internal charges and overheads recovered	1,277	157
-	Local authorities fuel tax, fines, infringement fees, and other receipts	-	-
6,274	Total Sources of operating funding	6,720	6,114
	Applications of operating funding		
1,721	Payments to staff and suppliers	1,704	2,175
832	Finance costs	1,124	1,235
2,990	Internal charges and overheads applied	3,067	1,814
5,543	Total Applications of operating funding	5,895	5,225
731	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	824	889
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	Sources of capital funding		
1,052	Subsidies and grants for capital expenditure	3,053	3,053
495	Development and financial contributions	558	558
7,128	increase (decrease) in debt	4,459	4,394
8,675	Total Sources of capital funding	8,070	8,006

9,406	. oca. approaciono or capital landing	-1	
	Total applications of capital funding	8,895	8,89
350	- to replace existing assets	615	61
4,812	- to improve the level of service	4,368	4,36
4,244	- to meet additional demand	3,911	3,91
	Capital Expenditure:-		
4 244	·	3 011	

Funding Impact Statements Supporting the Organisation

	<u>Supporting the Organisation</u>		
Budget		LTP 2024	Draft AB
2024/25		2025/26	2025/26
\$'000s		\$'000s	\$'000s
	(SURPLUS) / DEFICIT OF OPERATING FUNDING		
	Sources of operating funding		
11,757	General rates, uniform annual general charges, rates penalties	15,921	6,346
-	Targeted rates	-	-
143	Subsidies and grants for operating purposes	146	167
150	Fees and charges	153	153
51,008	Internal charges and overheads recovered	51,660	60,967
4,671	Local authorities fuel tax, fines, infringement fees, and other receipts	4,867	4,933
67,728	Total Sources of operating funding	72,747	72,567
	Applications of operating funding		
44,050	Payments to staff and suppliers	43,469	43,286
15,488	Finance costs	18,129	15,896
8,159	Internal charges and overheads applied	7,738	10,827
67,697	Total Applications of operating funding	69,336	70,009
31	Total (SURPLUS) / DEFICIT OF OPERATING FUNDING	3,411	2,558
	(SURPLUS) / DEFICIT OF CAPITAL FUNDING		
	Sources of capital funding		
-	Subsidies and grants for capital expenditure	-	-
6,167	increase (decrease) in debt	2,181	2,659
-	Gross proceeds from sale of assets	-	-
6,167	Total Sources of capital funding	2,181	2,659

31	Total (SURPLUS) / DEFICIT OF CAPITAL FUNDING	3,411	2,558
6,198	Total applications of capital funding	5,592	5,21
1,300	Increase (decrease) of investments	1,393	1,30
3,633	- to replace existing assets	3,238	2,95
1,265	- to improve the level of service	961	96
	- to meet additional demand		
	Capital Expenditure:-		
	Applications of Capital Funding		



Section 3

Levels of Service, Performance Measures and Targets

Levels of Service and Performance Measures

This section contains an extract from the Long-Term Plan which shows the Council's planned levels of service for each of the activities and the measures we intend to use to report back on our performance.

More information about each of the Council's activities can be found in the full Long-Term Plan 2024-34 which you can view on the Council's website www.pncc.govt.nz and searching Long-Term Plan, or by phoning us on 06 356 8199 and asking for a copy.

The Council reports its performance in relation to levels of service in Annual Reports which can also be viewed on the Council 's Website, or by phoning us and asking for a copy.

Al of our performance measures are measured annually, unless stated otherwise.

Whare Housing

What We Will Do (Our levels of service)	What This Means	Year 1 Targets (2024-25)	Year 2 Targets (2025-26)	Year 3 Targets (2026-27)	Year 4-10 Targets
Rezone enough land and provide infrastructure to accommodate residential growth. More than half of city housing development takes place within the existing urban footprint, through redevelopment and infill subdivision. Our city has a constant supply of new residential sections with the infrastructure they need to meet National Policy	Narrative measure showing Council has enough infrastructure-ready sections to meet National Policy Statement on Urban Development requirements.	Narrative measure showing Council has enough infrastructure-ready sections to meet National Policy Statement on Urban Development requirements.	Narrative measure showing Council has enough infrastructure-ready sections to meet National Policy Statement on Urban Development requirements.	Narrative measure showing Council has enough infrastructure-ready sections to meet National Policy Statement on Urban Development requirements.	
	Statement on Urban Development requirements.	Narrative measure outlining progress on zoning and providing infrastructure for residential needs, including the proportion within the existing urban footprint.	Narrative measure outlining progress on zoning and providing infrastructure for residential needs, including the proportion within the existing urban footprint.	Narrative measure outlining progress on zoning and providing infrastructure for residential needs, including the proportion within the existing urban footprint.	Narrative measure outlining progress on zoning and providing infrastructure for residential needs, including the proportion within the existing urban footprint.
		At least 80% of resource consent applications are processed within statutory timeframe.	At least 80% of resource consent applications are processed within statutory timeframe.	At least 80% of resource consent applications are processed within statutory timeframe.	At least 80% of resource consent applications are processed within statutory timeframe.

Drovido a regulator :	There is a greater vericle.	The number of resource consents not processed within the statutory timeframe will be identified, along with the actual time taken, and the reasons for this.	The number of resource consents not processed within the statutory timeframe will be identified, along with the actual time taken, and the reasons for this.	The number of resource consents not processed within the statutory timeframe will be identified, along with the actual time taken, and the reasons for this.	The number of resource consents not processed within the statutory timeframe will be identified, along with the actual time taken, and the reasons for this.
Provide a regulatory framework that enables more housing choices (e.g. duplexes and terraced housing), inner city living, and less housing on productive soils or in flood-prone areas.	There is a greater variety of housing choices available for city communities. Our city is more intensively developed and productive soils remain available for food production.	Narrative measure outlining how Council's regulatory framework encourages a greater range of housing types and inner city living, while protecting productive soils and minimising development in flood-prone areas.	Narrative measure outlining how Council's regulatory framework encourages a greater range of housing types and inner city living, while protecting productive soils and minimising development in flood-prone areas.	Narrative measure outlining how Council's regulatory framework encourages a greater range of housing types and inner city living, while protecting productive soils and minimising development in flood-prone areas.	Narrative measure outlining how Council's regulatory framework encourages a greater range of housing types and inner city living, while protecting productive soils and minimising development in flood-prone areas.
		At least 95% of building consent applications are processed within statutory timeframe.	At least 95% of building consent applications are processed within statutory timeframe.	At least 95% of building consent applications are processed within statutory timeframe.	At least 95% of building consent applications are processed within statutory timeframe.

Provide social housing and support community-led housing initiatives.	Council housing is available to older people, disabled people, and people on low incomes. Community-led housing initiatives receive support to address housing insecurity by building, providing, or improving	Narrative measure outlining Council's social housing actions (including the number of Council Units, any Council tenants' survey results, and Council's actions to support community housing providers.	Narrative measure outlining Council's social housing actions (including the number of Council Units, any Council tenants' survey results, and Council's actions to support community housing providers.	Narrative measure outlining Council's social housing actions (including the number of Council Units, any Council tenants' survey results, and Council's actions to support community housing providers.	Narrative measure outlining Council's social housing actions (including the number of Council Units, any Council tenants' survey results, and Council's actions to support community housing providers.
Facilitate new housing development and provide incentives to encourage other housing providers.	city housing. There is more housing available to meet community needs.				

Hoahoa tāone Urban design

What We Will Do (Our	What This Means	Year 1 Targets	Year 2 Targets	Year 3 Targets	Year 4-10 Targets
levels of service)		(2024-25)	(2025-26)	(2026-27)	
Maintain and promote a connected and well-designed urban environment	Best-practice urban design advice and information is available to everyone involved in planning our city landscape. The advantages of a well-designed, peoplecentred, and connected city environment are well understood and guide all our city planning.	Narrative measure outlining how Council's urban design and city making initiatives promote a connected, sustainable, accessible, safe, and interesting urban environment.	Narrative measure outlining how Council's urban design and city making initiatives promote a connected, sustainable, accessible, safe, and interesting urban environment.	Narrative measure outlining how Council's urban design and city making initiatives promote a connected, sustainable, accessible, safe, and interesting urban environment.	Narrative measure outlining how Council's urban design and city making initiatives promote a connected, sustainable, accessible, safe, and interesting urban environment.
Provide and promote connected, sustainable, accessible, safe, interesting and playful public spaces	Communities have opportunities to contribute to city making. All council developments consider and promote safety, accessibility, sustainability and diversity.				

Whakawhanake ohaoha

Economic Development

What We Will Do (Our	What This Means	Year 1 Targets	Year 2 Targets	Year 3 Targets	Year 4-10 Targets
levels of service)		(2024-25)	(2025-26)	(2026-27)	
Provide opportunities and infrastructure to accommodate business growth.	The city has land and other opportunities to cater for housing and business development needs. The land is appropriately serviced and the roading network is efficient, safe and fit for purpose.	Narrative measure showing Council has enough infrastructure-ready sections to meet National Policy Statement on Urban Development requirements.	Narrative measure showing Council has enough infrastructure-ready sections to meet National Policy Statement on Urban Development requirements.	Narrative measure showing Council has enough infrastructure-ready sections to meet National Policy Statement on Urban Development requirements.	Narrative measure showing Council has enough infrastructure-ready sections to meet National Policy Statement on Urban Development requirements.
		Narrative measure outlining progress on zoning and providing infrastructure for residential and business needs.	Narrative measure outlining progress on zoning and providing infrastructure for residential and business needs.	Narrative measure outlining progress on zoning and providing infrastructure for residential and business needs.	Narrative measure outlining progress on zoning and providing infrastructure for residential and business needs.
Support sustainable business activity and labour market development.	The business sector has access to business support services through the Central Economic Development Agency (CEDA). Businesses have the skills and talent they need to	Narrative measure outlining the Councilsupported initiatives provided by CEDA and their outcomes, with a focus on skills, talent and low carbon initiatives.	Narrative measure outlining the Council-supported initiatives provided by CEDA and their outcomes, with a focus on skills, talent and low carbon initiatives.	Narrative measure outlining the Council-supported initiatives provided by CEDA and their outcomes, with a focus on skills, talent and low carbon initiatives.	Narrative measure outlining the Councilsupported initiatives provided by CEDA and their outcomes, with a focus on skills, talent and low carbon initiatives.

	thrive. They have access to information, tools, and opportunities to support them to transition to a sustainable (including profitable), low carbon future.				
Attract and support major events and activities.	Residents and visitors have opportunities to attend a range of major events in Palmerston North. Local communities and businesses benefit from the vibrancy and the economic activity that major events and activities bring to the city.	Narrative measure outlining the number and range of Council supported events, including attendance numbers and economic contribution.	Narrative measure outlining the number and range of Council supported events, including attendance numbers and economic contribution.	Narrative measure outlining the number and range of Council supported events, including attendance numbers and economic contribution.	Narrative measure outlining the number and range of Council supported events, including attendance numbers and economic contribution.
Manage council's strategic investments and attract external investment.	The community benefits from the sound management of Council's strategic investments. Advocacy by Council, CEDA, and regional partners attracts inward investment to the city.	Narrative measure outlining how Council's strategic investments and advocacy are attracting inwards investment.	Narrative measure outlining how Council's strategic investments and advocacy are attracting inwards investment.	Narrative measure outlining how Council's strategic investments and advocacy are attracting inwards investment.	Narrative measure outlining how Council's strategic investments and advocacy are attracting inwards investment.

Promote the city.	People are proud to	Narrative measure	Narrative measure	Narrative measure	Narrative measure
	call Palmerston North	outlining the Council's	outlining the Council's	outlining the Council's	outlining the Council's
	home. The city is known	marketing initiatives	marketing initiatives	marketing initiatives	marketing initiatives
	as a great place to visit,	(including through the	(including through the	(including through the	(including through the
	and for lifestyle and	Manawatu	Manawatu	Manawatu	Manawatu
	investment	Convention Bureau	Convention Bureau	Convention Bureau	Convention Bureau
	opportunities.	and isite Visitor Centre)			
		and how they are			
		promoting the City to			
		residents and visitors.	residents and visitors.	residents and visitors.	residents and visitors.
Provide services for	Visitors, holiday makers,	Narrative measure	Narrative measure	Narrative measure	Narrative measure
visitors including the	and delegates	outlining the	outlining the	outlining the	outlining the
Conference and	experience high quality	Conference and	Conference and	Conference and	Conference and
Function Centre, isite	visitor services and	Function Centre	Function Centre	Function Centre	Function Centre
Visitor Centre, and	facilities in the city.	initiatives and how	initiatives and how	initiatives and how	initiatives and how they
holiday park.		they attract and meet	they attract and meet	they attract and meet	attract and meet the
		the needs of visitors.	the needs of visitors.	the needs of visitors.	needs of visitors.
Support international	Palmerston North has	Narrative measure	Narrative measure	Narrative measure	Narrative measure
education and	enduring relationships	outlining the Council's	outlining the Council's	outlining the Council's	outlining the Council's
promote Palmerston	with international	international initiatives	international initiatives	international initiatives	international initiatives
North's	partners. Businesses and	and how they are			
interests to global	organisations have	promoting the City's	promoting the City's	promoting the City's	promoting the City's
partners.	greater opportunities to	interests, especially for	interests, especially for	interests, especially for	interests, especially for
paririors.	access international	international markets,	international markets,	international markets,	international markets,
	markets and to attract	students and visitors.	students and visitors.	students and visitors.	students and visitors.
	students and visitors.				
	There are opportunities				
	for the transfer of				
	technology and				
	knowledge sharing.				

Tūnuku

Transport

What We Will Do (Our levels of service)	What This Means	Year 1 Targets (2024-25)	Year 2 Targets (2025-26)	Year 3 Targets (2026-27)	Year 4-10 Targets
Provide a safe, low-carbon, integrated, and multi-modal transport network.	Palmerston North has a well- planned transport network that supports the right transport mode for the right road. The transport network is integrated with land use planning and is safe for all users.	Narrative measure outlining Council's actions within the transport network and their contribution to safe, low carbon, integrated multimodal transport, including active and public transport needs. Resident satisfaction	Narrative measure outlining Council's actions within the transport network and their contribution to safe, low carbon, integrated multimodal transport, including active and public transport needs. Resident satisfaction	Narrative measure outlining Council's actions within the transport network and their contribution to safe, low carbon, integrated multimodal transport, including active and public transport needs. Resident satisfaction	Narrative measure outlining Council's actions within the transport network and their contribution to safe, low carbon, integrated multimodal transport, including active and public transport needs. Resident satisfaction
		with Council's provision of roads throughout the city is at least 32%. (see Note for all Residents Survey measures)	with Council's provision of roads throughout the city is at least 34%. (see Note for all Residents Survey measures)	with Council's provision of roads throughout the city is at least 36%. (see Note for all Residents Survey measures)	with Council's provision of roads throughout the city is at least 38%. (see Note for all Residents Survey measures)
		Resident satisfaction with Council's provision of footpaths throughout the city is at least 43%.	Resident satisfaction with Council's provision of footpaths throughout the city is at least 45%.	Resident satisfaction with Council's provision of footpaths throughout the city is at least 47%.	Resident satisfaction with Council's provision of footpaths throughout the city is at least 49%.

_	1			
	Resident satisfaction with Council's provision of cycling throughout the city is at least 44%. Resident satisfaction with Council's provision of availability of	Resident satisfaction with Council's provision of cycling throughout the city is at least 44%. Resident satisfaction with Council's provision of availability of	Resident satisfaction with Council's provision of cycling throughout the city is at least 44%. Resident satisfaction with Council's provision of availability of	Resident satisfaction with Council's provision of cycling throughout the city is at least 44%. Resident satisfaction with Council's provision of availability of
	parking is at least 42%. The following are mandatory measures from the DIA:	parking is at least 42%. The following are mandatory measures from the DIA:	parking is at least 42%. The following are mandatory measures from the DIA:	parking is at least 42%. The following are mandatory measures from the DIA:
	There is a reduction in the number of fatal and serious injury crashes from the previous year on the city's local road network.	There is a reduction in the number of fatal and serious injury crashes from the previous year on the city's local road network.	There is a reduction in the number of fatal and serious injury crashes from the previous year on the city's local road network.	There is a reduction in the number of fatal and serious injury crashes from the previous year on the city's local road network.
	More than 3.5% of the sealed local road network is resurfaced.	More than 3.5% of the sealed local road network is resurfaced.	More than 3.5% of the sealed local road network is resurfaced.	More than 3.5% of the sealed local road network is resurfaced.
	Greater than 93% of footpaths meet Council's standard (i.e., rated 3 or above).	Greater than 93% of footpaths meet Council's standard (i.e., rated 3 or above).	Greater than 93% of footpaths meet Council's standard (i.e., rated 3 or above).	Greater than 93% of footpaths meet Council's standard (i.e., rated 3 or above).

Greater than 95% of	Greater than 95% of	Greater than 95% of	Greater than 95% of
road and footpath	road and footpath	road and footpath	road and footpath
safety and critical	safety and critical	safety and critical	safety and critical
requests for service	requests for service	requests for service	requests for service
are responded to (with	are responded to (with	are responded to (with	are responded to
at least an initial	at least an initial	at least an initial	(with at least an initial
response) within three	response) within three	response) within three	response) within three
working days.	working days.	working days.	working days.
The average quality of ride on the sealed local road network, measured by smooth travel exposure, is greater than 80%.	The average quality of ride on the sealed local road network, measured by smooth travel exposure, is greater than 80%.	The average quality of ride on the sealed local road network, measured by smooth travel exposure, is greater than 80%.	The average quality of ride on the sealed local road network, measured by smooth travel exposure, is greater than 80%.

Toi me ngā taonga tuku iho Arts and Heritage

What We Will Do (Our levels of service) Support community arts initiatives and organisations.	What This Means The value of the arts is evident in our cityscape. There is support for local arts organisations and creative initiatives	Year 1 Targets (2024-25) Narrative measure outlining initiatives undertaken by Council-supported organisations to promote the arts in the City.	Year 2 Targets (2025-26) Narrative measure outlining initiatives undertaken by Council-supported organisations to promote the arts in the City.	Year 3 Targets (2026-27) Narrative measure outlining initiatives undertaken by Council-supported organisations to promote the arts in the City.	Year 4-10 Targets Narrative measure outlining initiatives undertaken by Council-supported organisations to promote the arts in the City.
Provide and support cultural facilities.	The Regent on Broadway and the Globe Theatre provide opportunities for our city communities to attend and take part in a wide variety of performances. Te Manawa is a central city museum, art gallery, and science centre for the wider region.	Narrative measure summarising the results from the Regent and Globe Theatres and Te Manawa 6 and 12 monthly reports.	Narrative measure summarising the results from the Regent and Globe Theatres and Te Manawa 6 and 12 monthly reports.	Narrative measure summarising the results from the Regent and Globe Theatres and Te Manawa 6 and 12 monthly reports.	Narrative measure summarising the results from the Regent and Globe Theatres and Te Manawa 6 and 12 monthly reports.

Promote, protect, celebrate, and share knowledge of local history.	City communities have opportunities to see and learn about the various threads of Palmerston North's history. This includes the history of Rangitāne o Manawatū, the development of the cityscape, military and railway heritage, and the stories of the many and diverse communities who live here.	Narrative measure outlining Council's actions supporting local history, including support for Rangitāne in its kaitiaki role, and their outcomes.	Narrative measure outlining Council's actions supporting local history, including support for Rangitāne in its kaitiaki role, and their outcomes.	Narrative measure outlining Council's actions supporting local history, including support for Rangitāne in its kaitiaki role, and their outcomes.	Narrative measure outlining Council's actions supporting local history, including support for Rangitāne in its kaitiaki role, and their outcomes.
Support Rangitāne o Manawatū in its role as kaitiaki of their historic heritage places.	Rangitāne o Manawatū identifies projects and initiatives of greatest priority. Council works with Rangitāne o Manawatū in support of shared and agreed outcomes to promote community wellbeing.				

Provide, fund, and	There is a variety of local	Narrative measure	Narrative measure	Narrative measure	Narrative measure
support city and	city and community	outlining the number	outlining the number	outlining the number	outlining the number
community events.	events and festivals	and range of Council			
	throughout the year.	provided and	provided and	provided and	provided and
	Communities have	supported events,	supported events,	supported events,	supported events,
	opportunities to share	including attendance	including attendance	including attendance	including attendance
	and celebrate their	numbers and	numbers and	numbers and	numbers and
	cultural identity and	satisfaction.	satisfaction.	satisfaction.	satisfaction.
	interests. New and				
	developing events				
	attract and engage				
	new audiences.				

Rēhia Recreation and Play

What We Will Do (Our levels of service)	What This Means	Year 1 Targets (2024-25)	Year 2 Targets (2025-26)	Year 3 Targets (2026-27)	Year 4-10 Targets
Provide city, suburb, and local parks and reserves, sports fields and facilities, walkways and shared paths.	There is a variety of accessible, well-maintained and affordable places for communities to be active throughout the city. The nature and design of our recreation places reflect our communities' needs and aspirations. Sports fields are suitable for play and available for use when they are most needed. Communities have access to the support they need to be active.	Narrative measure outlining Parks Check Annual Survey results on how well Council's parks are meeting community expectations. Parks Check satisfaction of at least 90% satisfied or very satisfied with overall quality of sports fields, parks and reserves.	Narrative measure outlining Parks Check Annual Survey results on how well Council's parks are meeting community expectations. Parks Check satisfaction of at least 90% satisfied or very satisfied with overall quality of sports fields, parks and reserves.	Narrative measure outlining Parks Check Annual Survey results on how well Council's parks are meeting community expectations. Parks Check satisfaction of at least 90% satisfied or very satisfied with overall quality of sports fields, parks and reserves.	Narrative measure outlining Parks Check Annual Survey results on how well Council's parks are meeting community expectations. Parks Check satisfaction of at least 90% satisfied or very satisfied with overall quality of sports fields, parks and reserves.

Provide swimming pools and other water-based recreation facilities.	There is a variety of accessible places for communities to swim and take part in water sports and play. There is no cost to swim for children under five.	Usage numbers at Lido, Freyberg and Ashhurst Pools are maintained or increased. Resident satisfaction with Council's provision of public swimming pools is at least 65%.	Usage numbers at Lido, Freyberg and Ashhurst Pools are maintained or increased. Resident satisfaction with Council's provision of public swimming pools is at least 65%.	Usage numbers at Lido, Freyberg and Ashhurst Pools are maintained or increased. Resident satisfaction with Council's provision of public swimming pools is at least 65%.	Usage numbers at Lido, Freyberg and Ashhurst Pools are maintained or increased. Resident satisfaction with Council's provision of public swimming pools is at least 65%.
Provide community sport and sport-event facilities at Central Energy Trust Arena.	The Arena provides accessible and affordable opportunities for community sport and recreation. Opportunities for communities to take part in active sport and recreation are prioritised over other uses of Arena.	Narrative measure outlining number of community events and hours at the Arena in comparison to total number of events and hours. Resident satisfaction with Council's provision of Central Energy Trust Arena is at least 70%.	Narrative measure outlining number of community events and hours at the Arena in comparison to total number of events and hours. Resident satisfaction with Council's provision of Central Energy Trust Arena is at least 70%.	Narrative measure outlining number of community events and hours at the Arena in comparison to total number of events and hours. Resident satisfaction with Council's provision of Central Energy Trust Arena is at least 70%.	Narrative measure outlining number of community events and hours at the Arena in comparison to total number of events and hours. Resident satisfaction with Council's provision of Central Energy Trust Arena is at least 70%.

Support and fund	Opportunities for sport	Narrative measure	Narrative measure	Narrative measure	Narrative measure
for-purpose	and recreation are	outlining initiatives	outlining initiatives	outlining initiatives	outlining initiatives
organisations and	available throughout	undertaken by	undertaken by	undertaken by	undertaken by
community partners.	the city.	Council-supported organisations to provide sport and recreation opportunities.	Council-supported organisations to provide sport and recreation opportunities.	Council-supported organisations to provide sport and recreation opportunities.	Council-supported organisations to provide sport and recreation opportunities.
Provide and promote opportunities for play.	There are opportunities for play throughout the city for people of all ages, abilities and interests.	Narrative measure outlining Council's play initiatives and their outcomes (including target groups).	Narrative measure outlining Council's play initiatives and their outcomes (including target groups).	Narrative measure outlining Council's play initiatives and their outcomes (including target groups).	Narrative measure outlining Council's play initiatives and their outcomes (including target groups).

Tautāwhi hapori

Community Support

What We Will Do	What This Means	Year 1 Targets	Year 2 Targets	Year 3 Targets	Year 4-10 Targets
(Our levels of service)		(2024-25)	(2025-26)	(2026-27)	
Support for-purpose organisations and communities of interest have the support they need to develop and deliver initiatives to meet their needs. For-purpose organisations have the	Narrative measure outlining initiatives undertaken by Council-supported organisations to promote community wellbeing.	Narrative measure outlining initiatives undertaken by Council-supported organisations to promote community wellbeing.	Narrative measure outlining initiatives undertaken by Council-supported organisations to promote community wellbeing.	Narrative measure outlining initiatives undertaken by Council-supported organisations to promote community wellbeing.	
	resources they need to promote community wellbeing. Programmes supporting community wellbeing have Council support and involvement.	Resident Survey satisfaction with Council's provision of funding and support for community groups is at least 43%.	Resident Survey satisfaction with Council's provision of funding and support for community groups is at least 43%.	Resident Survey satisfaction with Council's provision of funding and support for community groups is at least 43%.	Resident Survey satisfaction with Council's provision of funding and support for community groups is at least 43%.

Б	I				I
Provide and support	There are suitable and	Narrative measure	Narrative measure	Narrative measure	Narrative measure
community centres	accessible places for	outlining use (type	outlining use (type	outlining use (type	outlining use (type
and Hancock	city communities to	and range) of	and range) of	and range) of	and range) of
Community House.	gather and take part in	community centres	community centres	community centres	community centres
	activities. Hancock	and Hancock House.	and Hancock House.	and Hancock House.	and Hancock House.
	Community House provides affordable accommodation and shared facilities for forpurpose organisations. A	Narrative measure outlining progress on the community hub projects.	Narrative measure outlining progress on the community hub projects.	Narrative measure outlining progress on the community hub projects.	Narrative measure outlining progress on the community hub projects.
	new multicultural hub is planned and developed with city communities.	Narrative measure outlining user and community feedback (including Annual Residents' Survey)	Narrative measure outlining user and community feedback (including Annual Residents' Survey)	Narrative measure outlining user and community feedback (including Annual Residents' Survey)	Narrative measure outlining user and community feedback (including Annual Residents' Survey)
Provide public toilets throughout the city.	There are clean, accessible and gender-neutral (where practicable) public toilets provided throughout the city within parks, reserves, the City Library, public buildings and sports pavilions. Some accessible toilets are available at all times of the day and night. There is one fully accessible accredited Changing Places bathroom in the central city.	Narrative measure outlining number, type, accessibility and location of toilets, plus annual satisfaction survey results.	Narrative measure outlining number, type, accessibility and location of toilets, plus annual satisfaction survey results.	Narrative measure outlining number, type, accessibility and location of toilets, plus annual satisfaction survey results.	Narrative measure outlining number, type, accessibility and location of toilets, plus annual satisfaction survey results.

Whare Puna Mātauranga

City Library

What We Will Do	What This Means	Year 1 Targets	Year 2 Targets	Year 3 Targets	Year 4-10 Targets
(Our levels of service)		(2024-25)	(2025-26)	(2026-27)	
Provide collections, services and programmes through all City Library locations.	City Library collections, services and programmes are widely accessible and responsive to community needs. There are no fines charged for overdue City Library items.	Narrative measure outlining use of the Library's collections, services and programmes, and showing that they are accessible and responsive to community needs. Resident Survey	Narrative measure outlining use of the Library's collections, services and programmes, and showing that they are accessible and responsive to community needs. Resident Survey	Narrative measure outlining use of the Library's collections, services and programmes, and showing that they are accessible and responsive to community needs. Resident Survey	Narrative measure outlining use of the Library's collections, services and programmes, and showing that they are accessible and responsive to community needs. Resident Survey
		satisfaction with Council's provision of public libraries is at least 81%.	satisfaction with Council's provision of public libraries is at least 81%.	satisfaction with Council's provision of public libraries is at least 81%.	satisfaction with Council's provision of public libraries is at least 81%.
Collect and protect community stories through the city archives.	Manawatū Heritage and the Ian Matheson City Archives gather and protect materials that tell our city's stories. People have the resources they need to find and contribute to the historical record.	Narrative measure outlining how the archives collect and protect community stories.	Narrative measure outlining how the archives collect and protect community stories.	Narrative measure outlining how the archives collect and protect community stories.	Narrative measure outlining how the archives collect and protect community stories.

Haumaru hapori, hauora hapori

Community Safety and Health

What We Will Do (Our levels of	What This Means	Year 1 Targets (2024-25)	Year 2 Targets (2025-26)	Year 3 Targets (2026-27)	Year 4-10 Targets
Provide Civil Defence Emergency Management	The city is prepared and equipped for civil defence emergencies and has 24/7 Civil Defence Emergency Management. Communities have the information and support they need to prepare for, respond to, and recover from natural disasters and other emergencies.	Narrative measure outlining Council's civil defence initiatives and their contribution to the communities' and Council's readiness for emergencies.	Narrative measure outlining Council's civil defence initiatives and their contribution to the communities' and Council's readiness for emergencies.	Narrative measure outlining Council's civil defence initiatives and their contribution to the communities' and Council's readiness for emergencies.	Narrative measure outlining Council's civil defence initiatives and their contribution to the communities' and Council's readiness for emergencies.

Provide	Communities have the	Narrative measure	Narrative measure	Narrative measure	Narrative measure
environmental	information they need to	outlining Council's	outlining Council's	outlining Council's	outlining Council's
health services	be responsible animal	environmental health	environmental health	environmental health	environmental health
	owners. Council	initiatives and their	initiatives and their	initiatives and their	initiatives and their
	management of food	impacts.	impacts.	impacts.	impacts.
	management of food safety, building safety, gambling, and animal management all support community wellbeing. Regulatory services comply with relevant legislation and Council policy.	There are no successful legal challenges to Council's environmental health functions. Resident satisfaction with Council's provision of control of roaming dogs is at least 61%. Resident satisfaction with Council's provision with Council's provision	There are no successful legal challenges to Council's environmental health functions Resident satisfaction with Council's provision of control of roaming dogs is at least 61%. Resident satisfaction with Council's provision with Council's provision	There are no successful legal challenges to Council's environmental health functions Resident satisfaction with Council's provision of control of roaming dogs is at least 61%. Resident satisfaction with Council's provision with Council's provision	There are no successful legal challenges to Council's environmental health functions Resident satisfaction with Council's provision of control of roaming dogs is at least 61%. Resident satisfaction with Council's provision with Council's provision
		of noise control is at least 54%.	of noise control is at least 54%.	of noise control is at least 54%	of noise control is at least 54%.

Promote community health	Community spaces and events are smokefree and sunsmart. Council venues, facilities and events provide for healthy food and beverage choices. Community health issues and solutions are well-understood, and communities have access to the information they need.	Narrative measure outlining how Council's venues, spaces, events and health initiatives promote community health.	Narrative measure outlining how Council's venues, spaces, events and health initiatives promote community health.	Narrative measure outlining how Council's venues, spaces, events and health initiatives promote community health.	Narrative measure outlining how Council's venues, spaces, events and health initiatives promote community health.
Co-ordinate and support community safety and harm reduction initiatives	Public spaces, facilities and events are safe for everyone. The Council works in partnership with Police and communities. Responses to emerging safety issues promote community wellbeing.	Narrative measure outlining how Council works alongside other organisations to promote and support community safety.	Narrative measure outlining how Council works alongside other organisations to promote and support community safety.	Narrative measure outlining how Council works alongside other organisations to promote and support community safety.	Narrative measure outlining how Council works alongside other organisations to promote and support community safety.

Āhuarangi hurihuri, toitūtanga

Climate Change and Sustainability

What We Will Do (Our levels of	What This Means	Year 1 Targets	Year 2 Targets	Year 3 Targets	Year 4-10 Targets
service)		(2024-25)	(2025-26)	(2026-27)	
Reduce the production of greenhouse gases from Council activities (e.g. use of diesel, electricity and natural gas).	There is sound information about the greenhouse gas emissions from Council activities. This information is used to make decisions about where to act first.	Narrative measure outlining how the Council's actions and information help reduce community and Council GHG emissions.	Narrative measure outlining how the Council's actions and information help reduce community and Council GHG emissions.	Narrative measure outlining how the Council's actions and information help reduce community and Council GHG emissions.	Narrative measure outlining how the Council's actions and information help reduce community and Council GHG emissions.
Promote activities that support low-carbon city outcomes, including those that compensate for activities that produce greenhouse gases.	There is sound information about the greenhouse gas emissions from city activities. This information is used to make decisions about where to act first. The community have access to seed funding to support low-carbon city outcomes.	City and Council Emissions Inventories show declining trends in tCO2e (measured annually).	City and Council Emissions Inventories show declining trends in tCO2e (measured annually).	City and Council Emissions Inventories show declining trends in tCO2e (measured annually).	City and Council Emissions Inventories show declining trends in tCO2e (measured annually).

Encourage and promote sustainable best-practices in Council activities and the wider community.	Council shares sustainability expertise and experience with local and regional partners. Council activities support the climate goals of Rangitāne o Manawatū. Community groups delivering climate mitigation or adaptation projects are supported and celebrated.				
Strengthen our city's adaptive capacity to Palmerston North's climate-related risks.	City preparations for civil defence emergencies include assessment of likely changes to the weather as a result of climate change. Communities in current or predicted high risk areas have the information and support they need to prepare for, respond to, and recover from natural disasters and other emergencies.	Narrative measure outlining Council's climate-related stormwater and civil defence initiatives and their contribution to strengthening the City's adaptive capacity.	Narrative measure outlining Council's climate-related stormwater and civil defence initiatives and their contribution to strengthening the City's adaptive capacity.	Narrative measure outlining Council's climate-related stormwater and civil defence initiatives and their contribution to strengthening the City's adaptive capacity.	Narrative measure outlining Council's climate-related stormwater and civil defence initiatives and their contribution to strengthening the City's adaptive capacity.

Mō te kanorau koiora me Te Awa o Manawatū

Biodiversity and the Manawatū River

What We Will Do	What This Means	Year 1 Targets	Year 2 Targets	Year 3 Targets	Year 4-10 Targets
(Our levels of service)		(2024-25)	(2025-26)	(2026-27)	
Encourage and enable the community's connection with the Manawatū River.	The Manawatū River is accessible for recreation and is a focus of community activities and events. Communities have information they need to understand the environmental, cultural and historic aspects of the River.	Narrative measure outlining how Council's initiatives and information encourages community use of the River and enhance its biodiversity.	Narrative measure outlining how Council's initiatives and information encourages community use of the River and enhance its biodiversity.	Narrative measure outlining how Council's initiatives and information encourages community use of the River and enhance its biodiversity.	Narrative measure outlining how Council's initiatives and information encourages community use of the River and enhance its biodiversity.
Protect, enhance and increase natural areas (e.g. bush remnants, gardens, stream banks, and berms).	The Manawatū River supports a healthy and diverse ecosystem. Natural areas thrive alongside more managed green spaces.				

Support and fund	Local communities and	Narrative measure	Narrative measure	Narrative measure	Narrative measure
for-purpose	for-purpose	outlining how	outlining how	outlining how	outlining how
organisations and	organisations	Council's support and	Council's support and	Council's support and	Council's support and
local communities	communities of interest	funding help	funding help	funding help	funding help
working to help	have support to	organisations and	organisations and	organisations and	organisations and
achieve nature	promote community	communities achieve	communities achieve	communities achieve	communities achieve
conservation	wellbeing through	good conservation	good conservation	good conservation	good conservation
outcomes.	conservation initiatives	outcomes.	outcomes.	outcomes.	outcomes.
	and information.				

Taumanu

Resource Recovery

What We Will Do (Our levels of service)	What This Means	Year 1 Targets (2024-25)	Year 2 Targets (2025-26)	Year 3 Targets (2026-27)	Year 4-10 Targets
Promote waste reduction.	People have easy access to clear information about how to reduce waste and the impact of change.	Narrative measure outlining how Council's waste and recycling collection services, initiatives and information promote	Narrative measure outlining how Council's waste and recycling collection services, initiatives and information promote	Narrative measure outlining how Council's waste and recycling collection services, initiatives and information promote	Narrative measure outlining how Council's waste and recycling collection services, initiatives and information promote
Divert waste from landfill.	Council has high-quality information about waste. Council implements the most effective waste diversion initiatives.	waste reduction and divert waste from landfill. 100% compliance with resource consents measured by having	waste reduction and divert waste from landfill. 100% compliance with resource consents measured by having	waste reduction and divert waste from landfill. 100% compliance with resource consents measured by having	waste reduction and divert waste from landfill. 100% compliance with resource consents measured by having
Provide support for- purpose organisations and local communities to recover, reuse, repurpose or regenerate products.	Community groups have access to funding to develop and implement initiatives that divert waste from landfill.	no: abatement notices infringement notices enforcement orders convictions. Resident satisfaction with Council's provision of kerbside rubbish and recycling collections is at least 79%.	no: abatement notices infringement notices enforcement orders convictions. Resident satisfaction with Council's provision of kerbside rubbish and recycling collections is at least 79%.	no: abatement notices infringement notices enforcement orders convictions. Resident satisfaction with Council's provision of kerbside rubbish and recycling collections is at least 79%.	no: abatement notices infringement notices enforcement orders convictions. Resident satisfaction with Council's provision of kerbside rubbish and recycling collections is at least 79%.

Wai

Water - Wastewater - Stormwater

Water

What We Will Do (Our levels of service)	What This Means	Year 1 Targets (2024-25)	Year 2 Targets (2025-26)	Year 3 Targets (2026-27)	Year 4-10 Targets
Provide safe and readily available water	Communities have access to a safe water supply. People have the information they need to conserve and reduce water use. Water infrastructure is well maintained and resilient.	Narrative measure outlining how Council's water supply is safe and well-maintained and people are encouraged to conserve water. Resident satisfaction with Council's provision of water supply is at least 78%.	Narrative measure outlining how Council's water supply is safe and well-maintained and people are encouraged to conserve water. Resident satisfaction with Council's provision of water supply is at least 78%.	Narrative measure outlining how Council's water supply is safe and well-maintained and people are encouraged to conserve water. Resident satisfaction with Council's provision of water supply is at least 78%.	Narrative measure outlining how Council's water supply is safe and well-maintained and people are encouraged to conserve water. Resident satisfaction with Council's provision of water supply is at least 78%.

The following are mandatory measures from the DIA: 100% compliance with the bacterial and protozoal requirements of the Water Services (Drinking Water Services for New Zealand) Regulations 2022.	The following are mandatory measures from the DIA: 100% compliance with the bacterial and protozoal requirements of the Water Services (Drinking Water Services for New Zealand) Regulations 2022.	The following are mandatory measures from the DIA: 100% compliance with the bacterial and protozoal requirements of the Water Services (Drinking Water Services for New Zealand) Regulations 2022.	The following are mandatory measures from the DIA: 100% compliance with the bacterial and protozoal requirements of the Water Services (Drinking Water Services for New Zealand) Regulations 2022.
Less than 40 complaints per 1,000 connections relating to clarity, taste, odour, continuity of water supply, drinking water pressure or flow, and our response to any of these issues.	Less than 40 complaints per 1,000 connections relating to clarity, taste, odour, continuity of water supply, drinking water pressure or flow, and our response to any of these issues.	Less than 40 complaints per 1,000 connections relating to clarity, taste, odour, continuity of water supply, drinking water pressure or flow, and our response to any of these issues.	Less than 40 complaints per 1,000 connections relating to clarity, taste, odour, continuity of water supply, drinking water pressure or flow, and our response to any of these issues.
Average consumption of less than 360 litres of drinking water per day per resident.	Average consumption of less than 360 litres of drinking water per day per resident.	Average consumption of less than 360 litres of drinking water per day per resident.	Average consumption of less than 360 litres of drinking water per day per resident.
2 hours or less median response time for urgent callout attendance.	2 hours or less median response time for urgent callout attendance.	2 hours or less median response time for urgent callout attendance.	2 hours or less median response time for urgent callout attendance.

7 hours or less median response time for resolution of urgent callouts.	7 hours or less median response time for resolution of urgent callouts.	7 hours or less median response time for resolution of urgent callouts.	7 hours or less median response time for resolution of urgent callouts.
10 hours or less	10 hours or less	10 hours or less	10 hours or less
median response time	median response time	median response time	median response time
for non-urgent callout	for non-urgent callout	for non-urgent callout	for non-urgent callout
attendance.	attendance.	attendance.	attendance.
75 hours or less	75 hours or less	75 hours or less	75 hours or less
median response time	median response time	median response time	median response time
for resolution of non-	for resolution of non-	for resolution of non-	for resolution of non-
urgent callouts.	urgent callouts.	urgent callouts.	urgent callouts
Less than 20% of real water loss from the water reticulation network.	Less than 20% of real water loss from the water reticulation network.	Less than 20% of real water loss from the water reticulation network.	

Stormwater

What We Will Do	What This Means	Year 1 Targets	Year 2 Targets	Year 3 Targets	Year 4-10 Targets
(Our levels of service)		(2024-25)	(2025-26)	(2026-27)	
Protect buildings and communities from flooding	The risk of negative impacts on the community is minimised in flood events. The stormwater system is effective and responsive to the impacts of climate change.	Narrative measure outlining how Council's stormwater system is reducing flooding risks and responding to climate change. Resident satisfaction with Council's provision of stormwater is at least 62%. The following are mandatory measures from the DIA: Less than 5 flooding events that result in stormwater from Council's stormwater system entering a habitable floor in an urban area.	Narrative measure outlining how Council's stormwater system is reducing flooding risks and responding to climate change. Resident satisfaction with Council's provision of stormwater is at least 62%. The following are mandatory measures from the DIA: Less than 5 flooding events that result in stormwater from Council's stormwater system entering a habitable floor in an urban area.	Narrative measure outlining how Council's stormwater system is reducing flooding risks and responding to climate change. Resident satisfaction with Council's provision of stormwater is at least 62%. The following are mandatory measures from the DIA: Less than 5 flooding events that result in stormwater from Council's stormwater system entering a habitable floor in an urban area.	Narrative measure outlining how Council's stormwater system is reducing flooding risks and responding to climate change. Resident satisfaction with Council's provision of stormwater is at least 62%. The following are mandatory measures from the DIA: Less than 5 flooding events that result in stormwater from Council's stormwater system entering a habitable floor in an urban area.

Less than 2 habitable floors per 1,000 properties within urban stormwater service areas affected by a flood event.	Less than 2 habitable floors per 1,000 properties within urban stormwater service areas affected by a flood event.	Less than 2 habitable floors per 1,000 properties within urban stormwater service areas affected by a flood event.	Less than 2 habitable floors per 1,000 properties within urban stormwater service areas affected by a flood event.
Less than 2 hours median time to attend a flooding event.	Less than 2 hours median time to attend a flooding event.	Less than 2 hours median time to attend a flooding event.	Less than 2 hours median time to attend a flooding event.
Less than 15 complaints received about the performance of the Council's urban stormwater system per 1,000 properties connected.	Less than 15 complaints received about the performance of the Council's urban stormwater system per 1,000 properties connected.	Less than 15 complaints received about the performance of the Council's urban stormwater system per 1,000 properties connected.	Less than 15 complaints received about the performance of the Council's urban stormwater system per 1,000 properties connected.
100% compliance with resource consent conditions for discharge from our stormwater system measured by the number of Abatement notices, Infringement notices, Enforcement notices, or Order convictions.	100% compliance with resource consent conditions for discharge from our stormwater system measured by the number of Abatement notices, Infringement notices, Enforcement notices, or Order convictions.	100% compliance with resource consent conditions for discharge from our stormwater system measured by the number of Abatement notices, Infringement notices, Enforcement notices, or Order convictions.	100% compliance with resource consent conditions for discharge from our stormwater system measured by the number of Abatement notices, Infringement notices, Enforcement notices, or Order convictions.

Wastewater

What We Will Do (Our levels of service)	What This Means	Year 1 Targets (2024-25)	Year 2 Targets (2025-26)	Year 3 Targets (2026-27)	Year 4-10 Targets
wastewater effective fficient treated wastew	City wastewater is effectively and efficiently collected, reated and disposed of. Wastewater nfrastructure is well	Narrative measure outlining how Council's wastewater system is effective, well-maintained and resilient.	Narrative measure outlining how Council's wastewater system is effective, well-maintained and resilient.	Narrative measure outlining how Council's wastewater system is effective, well-maintained and resilient.	Narrative measure outlining how Council's wastewater system is effective, well-maintained and resilient.
	maintained and resilient.	Narrative measure outlining progress on the Nature Calls project.	Narrative measure outlining progress on the Nature Calls project.	Narrative measure outlining progress on the Nature Calls project.	Narrative measure outlining progress on the Nature Calls project.
	Resident satisfaction with Council's provision of the sewerage system is at least 73%.	Resident satisfaction with Council's provision of the sewerage system is at least 73%.	Resident satisfaction with Council's provision of the sewerage system is at least 73%.	Resident satisfaction with Council's provision of the sewerage system is at least 73%.	
		The following are mandatory measures from the DIA:	The following are mandatory measures from the DIA:	The following are mandatory measures from the DIA:	The following are mandatory measures from the DIA:
		Less than 1 dry weather wastewater overflows from Council's wastewater system per 1,000 connections.	Less than 1 dry weather wastewater overflows from Council's wastewater system per 1,000 connections.	Less than 1 dry weather wastewater overflows from Council's wastewater system per 1,000 connections.	Less than 1 dry weather wastewater overflows from Council's wastewater system per 1,000 connections.

No more than 15	No mara than 15	No more than 15	No more than 15
No more than 15	No more than 15	No more than 15	No more than 15
complaints per 1,000	complaints per 1,000	complaints per 1,000	complaints per 1,000
connections about:	connections about:	connections about:	connections about:
	Wastewater		
odor	odor	odor	odor
Wastewater	Wastewater	Wastewater	Wastewater
system faults	system faults	system faults	system faults
Wastewater	Wastewater	Wastewater	Wastewater
system	system	system	system
blockages	blockages	blockages	blockages
Response to	Response to	Response to	Response to
issues with the	issues with the	issues with the	issues with the
wastewater	wastewater	wastewater	wastewater
system.	system.	system.	system.
Median time for	Median time for	Median time for	Median time for
attending overflows	attending overflows	attending overflows	attending overflows
resulting from	resulting from	resulting from	resulting from
blockages or other	blockages or other	blockages or other	blockages or other
faults is less than 1.5	faults is less than 1.5	faults is less than 1.5	faults is less than 1.5
hours.	hours.	hours.	hours.
Median time for	Median time for	Median time for	Median time for
resolution of overflows	resolution of overflows	resolution of overflows	resolution of overflows
resulting from	resulting from	resulting from	resulting from
blockages or other	blockages or other	blockages or other	blockages or other
faults is less than 8	faults is less than 8	faults is less than 8	faults is less than 8
hours.	hours.	hours.	hours.
100% compliance with	100% compliance with	100% compliance with	100% compliance with
resource consents for	resource consents for	resource consents for	resource consents for
discharge from our	discharge from our	discharge from our	discharge from our
wastewater system as	wastewater system as	wastewater system as	wastewater system as
measured by the	measured by the	measured by the	measured by the
number of:	number of:	number of:	number of:

	Abatement	Abatement	Abatement
notices	notices	notices	notices
➢ Infringement notices	Infringement notices	Infringement notices	Infringement notices
Enforcement notices	Enforcement notices	Enforcement notices	Enforcement notices
Convictions received by us in relation to	Convictions received by us in relation to	Convictions received by us in relation to	Convictions received by us in relation to
resource consents	resource consents	resource consents	resource consents

Good Governance and Active Citizenship

What We Will Do	What This Means	Year 1 Targets	Year 2 Targets	Year 3 Targets	Year 4-10 Targets
(Our levels of service)		(2024-25)	(2025-26)	(2026-27)	
Base our decisions on sound information and advice.	Decision-makers will have evidence-based, impartial and timely advice based on our strategic goals and objectives.	Narrative measure on actions to improve advice decision makers, including elected member feedback, officer training on report writing and speaking in the Chamber, and report template updates to reflect sustainability and Council's direction. Biennial benchmarking of Local Government advice by NZIER.	Narrative measure on actions to improve advice decision makers, including elected member feedback, officer training on report writing and speaking in the Chamber, and report template updates to reflect sustainability and Council's direction. Biennial benchmarking of Local Government advice by NZIER.	Narrative measure on actions to improve advice decision makers, including elected member feedback, officer training on report writing and speaking in the Chamber, and report template updates to reflect sustainability and Council's direction. Biennial benchmarking of Local Government advice by NZIER.	Narrative measure on actions to improve advice decision makers, including elected member feedback, officer training on report writing and speaking in the Chamber, and report template updates to reflect sustainability and Council's direction. Biennial benchmarking of Local Government advice by NZIER (in year 5, 7 and 9).
Oversee Council operations and communicate outcomes and decisions to our communities.	The performance of Council and Council Controlled Organisations' is reviewed and reported on our website, along with all other Council decisions.	Council quarterly reports (financial and strategic performance monitoring) and annual report are considered in public committee and the annual report published on our website.	Council quarterly reports (financial and strategic performance monitoring) and annual report are considered in public committee and the annual report published on our website.	Council quarterly reports (financial and strategic performance monitoring) and annual report are considered in public committee and the annual report published on our website.	Council quarterly reports (financial and strategic performance monitoring) and annual report are considered in public committee and the annual report published on our website.

		CCO six-monthly and annual reports are considered by committee and annual reports published on our website.	CCO six-monthly and annual reports are considered by committee and annual reports published on our website.	CCO six-monthly and annual reports are considered by committee and annual reports published on our website.	CCO six-monthly and annual reports are considered by committee and annual reports published on our website.
Provide leadership and advocacy for Palmerston North.	Elected Members and staff represent the interests of Palmerston North in government, community and commercial processes and opportunities.	Narrative measure outlining how Council's advocacy promotes the City's interests. Narrative measure outlining how Council's information and governance processes and systems encourage public participation.	Narrative measure outlining how Council's advocacy promotes the City's interests. Narrative measure outlining how Council's information and governance processes and systems encourage public participation.	Narrative measure outlining how Council's advocacy promotes the City's interests. Narrative measure outlining how Council's information and governance processes and systems encourage public participation.	Narrative measure outlining how Council's advocacy promotes the City's interests. Narrative measure outlining how Council's information and governance processes and systems encourage public participation.
		Narrative measure on community feedback about Council's engagement processes (including feedback from Reference Groups, Residents' Survey results and comparative digital engagement statistics.)	Narrative measure on community feedback about Council's engagement processes (including feedback from Reference Groups, Residents' Survey results and comparative digital engagement statistics.)	Narrative measure on community feedback about Council's engagement processes (including feedback from Reference Groups, Residents' Survey results and comparative digital engagement statistics.)	Narrative measure on community feedback about Council's engagement processes (including feedback from Reference Groups, Residents' Survey results and comparative digital engagement statistics.)





Te Kaunihera o Papaioea

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